MESSAGE FROM THE CIO

At the University of Miami, we aspire to become the next great American research University and to be, not just a good, but great place to work. Our UMIT strategic vision, to be the best information technology organization in higher education and healthcare, aligns with and supports the University’s mission. In order for these goals to be successful, these aspirations must be reflected in our efforts via strategies, behaviors, and culture. Part of this effort includes a cultural transformation to elevate excellence across the organization.

The UMIT Executive Team and I, along with executives and leaders across the institution, participated in a two-day strategy session led by international culture-shaping firm Senn Delaney. Senior executive leaders, including President Shalala, participated in the same sessions last October with a follow-up session this past January. Working with Senn Delaney’s team of experts, we took a closer look at the current and future states of the University’s culture and values. These sessions were an opportunity for us to learn and utilize a series of tools to modify our behaviors and leadership styles in order to improve organizational performance.

We learned some key culture-shaping principals that I would like to share with you today. To start, leaders must have a clear, compelling purpose for themselves and their organization, as well as an explicitly defined culture via values and behaviors. Our UMIT Strategic Plan is where we define our goals as a department: to not only be the best information technology organization in higher education and healthcare, but also to collaborate with one another and abide by our core values: trust, accountability, unity, respect, innovation, professionalism, communication, and fiscal responsibility. In doing so, we are enhancing and embracing the part of the culture-shaping process that is vital to our continued growth as an organization.

Shaping a culture is a journey, not an event. Cultures happen by default or design. Shifting a culture requires a complete and comprehensive system of change, with an awareness of and a focus on the following principles: purposeful leadership, personal change, broad engagement with energy, momentum and mass, and focused sustainability.

In order to adopt culture-shaping principals, we should all start by adopting personal change. We do this by realizing and changing existing habits. For example, it is proven that working as part of a team increases creativity, which leads to better ideas and results. I truly believe that the difference between success and failure is great teamwork and collaboration, as I wrote in last month’s newsletter.

University leadership is working with Senn Delaney now to determine how best to share the culture-shaping methodology with everyone at the University whether it is through focus groups, online surveys, or in-person training sessions. To learn more about this methodology and dig deeper into culture-shaping, visit: http://senndelaney.com/.

I encourage you all to participate and submit your stories or ideas for helping shape the culture at the University by submitting them to umitnewsletter@miami.edu so that we can share them in an upcoming issue of UMIT News.

In Partnership,

[Signature]

WHAT’S INSIDE

ON THE COVER
Photo of the month: Team UM at the Mercedes Benz Corporate Run
Photo Credit: University Communications

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UChart is Live!


UChart is the University of Miami Health System’s electronic medical record (EMR) system. This state-of-the-art clinical information system, developed by Epic, encompasses all aspects of a patient’s care by providing clinical and business-related functions. The ultimate goal for implementing UChart, is to continually improve the care experience for our patients, physicians, and staff. UChart provides a mechanism for fostering a more connected and unified approach to patient care.

For more information on UChart, visit: [http://miami.edu/uchart](http://miami.edu/uchart).

The Word on Workday

Workday HR, the second phase of the University’s Enterprise Resource Planning (ERP) project, is well under way to transforming what we do every day at the University of Miami.

[President Shalala’s recent video](http://miami.edu/workday-hr) and Dialogue Letter touched on the importance of the Workday project as part of the University’s culture-shaping initiative. In May and June, Prototype (P2) Design Sessions for the Workday HR launch will be conducted, bringing together collaborative teams of faculty and staff to review how UM data will function in the new Workday HR system. Participants will have an opportunity to complete tasks in Workday and debrief on their learnings.

The kickoff meeting for Workday HR’s Organizational Readiness Liaisons (ORLs) will take place in May. ORLs have been selected by Workday HR’s Advisory Board members to serve as project champions and communications liaisons for their respective colleges, schools, and divisions. There are approximately 200 ORLs, representing all levels of faculty and staff.

Stay tuned for next month’s The Word on Workday, a monthly series providing updates on the Workday HR project. For more information, visit [http://miami.edu/workday-hr](http://miami.edu/workday-hr) or email: [workday@miami.edu](mailto:workday@miami.edu).
The UM Project Management Office (PMO) provides project managers, project team members and project stakeholders a common methodology and practice for managing projects.

The PMO is currently tracking 12 governance and 32 live projects currently in various phases from discovery to planning to completion.

Beth Hernandez’s Service Oriented Architecture (SOA) Suite 11G project was completed this month. With the implementation of PeopleSoft, Workday, and Oracle Identity Management (OIM), this is a sizable change to University of Miami’s existing IT ecosystem. Beth, her team, and our vendor are implementing the replacement of our primary business and security platforms, providing a unique opportunity to create a foundation of reusable integration services. This platform will facilitate a consistent flow of data communication from upstream systems to downstream systems and will provide a standard based platform to allow disparate systems to communicate real-time data change and transfer data. Kudos to this hardworking team!

This month, Rodger Barnes, Diana Espinoza, and our UService/ServiceNow team completed the ITSM Project - Phases 2 & 3 for IT Costing & Request that replaces our antiquated Compco IT billing system. Great work Team!

Carlos Wong, Carlitos as he is known, is a Buyer in UMIT’s Procurement department and assists users with purchasing PCs. He has been with UM for seven years. Carlitos’s background is in Systems Analysis and he also worked in Export Sales. He has a son and daughter who he is most proud of and he strongly believes in integrity, honesty, and loyalty. His most challenging experience was migrating to the United States from Lima, Peru. In his spare time, he is a photographer and videographer. He loves visiting the Caribbean Islands for vacation, and his favorite holiday is Christmas because of the joy associated with the season. He wants us all to remember to keep the faith!

Raquel Zamora
Raquel was promoted within her department from IT Project Specialist to IT Project Manager, Clinical Application System Development.

Ileana Bequer
Ileana was promoted within her department from Sr. Systems Administrator to Sr. Manager, Clinical Application System Development.
WELCOME TO OUR NEW HIRES & PROMOTIONS

Yaidi Arencibia
Systems Engineer

Michael Bonanno
Academic Educational Technician

Hannah Inzko
Director of Faculty Engagement and Innovation

Dianelys Medina Baez
Systems Administrator

Andres Montenegro
Unix Systems Administrator

Michelle Nuñez-Mendoza
Associate Director of Marketing (ERP)

Royce Otriz
New Programmer Intermediate

Miguel Perez
Sr. PACS Administrator

Jermel Zamora
Business Systems Analyst
PROFESSIONAL DEVELOPMENT
by Karen D. Harris & Terry Moneo

Stay Connected with UMIT Training Services

• Data is everywhere. Most of our job roles involve some form of data management. Collect and manage your data easily with Microsoft Access. Learn to create a database, construct tables, design forms and reports, write queries, and a whole lot more! Access classes are offered on the Coral Gables and Medical campuses. Look at our full schedule to find the best class for you: http://miami.edu/it/training.

• See our schedule but don’t see the class you’re interested in? Call us today to set up a customized class for your group of four or more: (305) 284-6565.

• Take a “Smart Break” with Skillport 8! Skillport 8 features a new, highly visual learner interface with an interactive header, an at-a-glance To Do List, detailed filter options for targeted search results, and enhanced social features. Visit Skillport at http://umiami.skillport.com.

Questions? Please contact UMIT Training Services at: ittraining@miami.edu.

UMIT Services 101

Is your group being migrated to our new SharePoint Online (SPO) environment? Would you like to request a team collaboration site?

For details please visit: http://miami.edu/it/index.php/services/collaboration_services/.

CURRENT UMIT JOB OPPORTUNITIES

ERP Trainer
Manager, IT Training
Instructional Designer - Casual Worker
Programmer, Intermediate
Security Engineer
Sr. Systems Administrator
IT Project Specialist
Sr. ETL Developer
Sr. Systems Administrator
Desktop Support Tech - Casual Worker
Sr. Programmer
Sr. Database Analyst
Desktop Support Technician
Sr. Database Administrator
Systems Administrator
Project Manager, IT Clinical Systems
Sr. PACS Administrator
ERP Security Administrator
Sr. Systems Administrator
Sr. Network Engineer

ERP Business Analyst
Sr. Trainer, IT
Sr. Security Engineer
Instructional Designer
ETL Developers
Clinical Systems Analyst
Systems Analyst (ICD10)
Systems Analyst
Sr. Decision Support Analyst
TECH BYTES
by Jamil Porta

20 Uniquely Designed Workstations & Office Desks
Our workstation is probably one of the places where we spend most of our time. Maybe it’s about time we spruced up our workstations.
Visit Website >>

Oculus Rift: Facebook sees virtual reality future in $2bn deal
Virtual reality might finally reach the mainstream, with futuristic headsets that take control of a person’s field of vision.
Visit Website >>

Heartbleed Defense: The 3-Step Password Strategy Everyone Should Use
A good password strategy can help protect users against Heartbleed.
Visit Website >>

Microsoft refines Outlook Web App’s text editor
With the enhancements, Microsoft wants to automate pasting tasks and reduce annoying formatting hiccups in the product.
Visit Website >>

Research advances on key quantum computing elements
Equal parts fascinating and confounding, the field of quantum computing keeps making headway.
Visit Website >>

Goal-line technology set up ahead of FIFA World Cup
Goal-line technology (GLT) is set to feature at the FIFA World Cup™ for the first time as a support for match officials.
Visit Website >>

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UMIT DIVERSITY
by Titanya Ramsingh-Pierce

MAY 2014
Asian American and South Pacific Islander Heritage Month
1 May Day (International Worker’s Day)
1 Holocaust Memorial Day
1 National Day of Prayer: United States
2 Twelfth Day of Ridván: Bahá’í
3 Constitution Day (Kempo Kinen Bi): Japan
3 Constitution Day: Poland
4 Greenery Day (Midori No Hi): Japan
4 Restoration of Independence: Latvia
4 Youth Day: People’s Republic of China
5 Cinco de Mayo: Mexico
5 Coronation Day: Thailand
5 Liberation Day: Netherlands
5 Yom HaZikaron (Memorial Day)
11 Mother’s Day * Always May 10th in Mexico
13 Vesak - Buddhist Holiday
17 National Day: Norway
18 Lag B’Omer
20 Independence Day: Cuba
23 Declaration of the Bab: Bahá’í
25 Africa Day: Zambia, Zimbabwe
25 Independence Day: Jordan
26 Memorial Day Holiday: USA
27 Isra and Mi’raj
28 Republic Day: Nepal
28 Restoration of Statehood Day: Armenia
28 Yom Yerushalayim (Israel)
29 Ascension Day (Christian)

Click here to see all diversity dates >>

uimitnewsletter@miami.edu
Wanda’s Tee’d Off At Cancer

On March 22nd HR Assistant, Wanda Payton held her 1st Annual Tee’d Off At Cancer Golf Tournament at the Palmetto Golf Course in Palmetto Bay. With over 50 golfers, mini golfers, corporate and private sponsors, the tournament raised over $5,000 with net proceeds being distributed between Gilda’s Club of South Florida and Lorielle Jackson.

Wanda decided to do this event for a number of reasons. Last year, she jumped out of a plane and took a few friends with her along for the ride. So she figured if she could get them to jump out of a plane then surely she could gather together several to play a round of golf and chip in a few extra dollars to donate to friends, former co-workers and family that had recently been dealing with various stages of cancer.

Wanda’s goddaughter, Lorielle, was diagnosed with Stage I breast cancer and was about to start treatment. So, after talking to a few friends and fellow golfers, her friendly birthday golf outing was a full blown golf tournament. With support from the community – including golf stores Planet Golf, Alf’s Golf (next to Gables One on S. Dixie), corporate sponsors Winn Dixie, Publix, FastSigns of Miami, the Sports Grill, Business Diplomacy Consulting, Carvechi Technologies and Designs by Lu, and many private sponsors, including several from the UMIT family – she held her first golf tournament and it was a huge success.

One of the recipients of the net proceeds was Gilda’s Club of South Florida. Gilda’s Club is a nonprofit agency, named in honor of comedian Gilda Radner – one of the original cast members of Saturday Night Live – who died of ovarian cancer in 1989 at the age of 42. Gilda’s Club of South Florida believe that when cancer happens, it happens to the whole family and their surrounding community. Therefore, their Clubhouse and programs are available for anyone touched by cancer as well as their caregivers, families, and friends.

The other recipient was Lorielle, Wanda’s goddaughter. Lorielle is a 25-year-old Science teacher in Orlando, FL. Three weeks after receiving her diagnosis of breast cancer, Lorielle lost her father to pancreatic cancer. To be able to share the kindness and generosity of so many at Wanda’s Tee’d Off At Cancer event touched Lorielle and her entire family to the core.

With a shotgun start at 9am the tournament began. 11 teams made their way around the winding paths and meandering canals of the Palmetto Golf course and the mini golfers began their tournament at noon. The University of Miami showed its support in great numbers. From donations and sponsorships, to golfers – such as alumnus, Maurice Jenkins, CIO Miami-Dade Aviation – to volunteers and current UM staffers, including: Claudia Dixon, Controller’s Office, Wendi Owens, Financial Aid Law School, Adrian Smith, UMIT, UMH nurses Denise Dixon and Star Anum, Lovell Lewis and Wil Montero from the IT UM Law School, and Suzanne Nelson also from UM Law School. Everyone came out to support the cause by playing, and a special congrats for Wil Montero, for winning the mini golf tournament, volunteering and having fun for a serious cause.

By the time play wrapped up on the course, the Putting contest began at the mini greens. Everyone had a blast. New friendships were forged and commitments made to return to the tournament next year. Shortly thereafter, the luncheon and awards presentation commenced.

Wanda says this will be the birthday that will never fade. The overwhelming support and kindness of everyone involved was the most moving experience of her life. She can’t wait to do it all over again next year. One of the quotes that is on repeat in Wanda’s head is by Elizabeth Andrew, “Volunteers do not necessarily have the time; they have the heart.”
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umitnewsletter@miami.edu

UMIT IN THE KITCHEN

by Titanya Ramsingh-Pierce

SALMON CAKES

Ingredients:
1 can of Red Salmon, deboned and drained
1 small Green Onion, diced or 1 small Onion, diced
3 Eggs, beaten
3 Tablespoons Flour
Salt and Pepper – to taste
Vegetable Oil for frying
Hot Peppers, finely chopped (optional)

Directions:
1. Mix together all ingredients, including hot peppers – if you choose!
2. Heat vegetable oil in large frying pan – medium heat
3. Spoon (1/4 cup) of mixture, flatten, and place in frying pan until brown on one side then turn over and brown on the other side until fully cooked.
4. Take out carefully and drain/cool on paper towel, then serve with Thousand Island Dressing!

*UMITers sure do love to cook! Please keep sending your recipes to us at umitnewsletter@miami.edu and we’ll post them in future issues of UMIT News!
Angel’s colleagues put together the following message about him:

We would like to celebrate the life, and mourn the passing of Angel Maldonado Jr. He lost his life on April 5, 2014, his 48th birthday, in a tragic motorcycle accident in Tampa Fl. He went to watch his grandson’s first T-ball game.

Angel was one of the good guys, always willing to help with anything, he was funny and considerate of others. He was a good friend, nice guy, easy going and most of all he was a brother to us. He spoke about life and to enjoy what we have in our lives – Angel most certainly did just that.

He loved life, loved where he worked, cared about those he worked with, and in passing, he left a hole in each heart he touched while on Earth. He will never leave our thoughts. May God Rest His soul.

Angel Maldonado will truly be missed.

ANNOUNCEMENTS & MILESTONES

Kudos from the UHealth Pediatric Specialties South Unit

“Just want to take a moment to thank the entire Telecom Team and Med IT team that made this clinic functional within a very quick time. I know there was a lot of work behind the scenes to make this happen within the 4-6 week time frame. This month, the clinic went live and we recently had our first day of patients. I would also like to thank the UConnect team for taking care of our phones prior to go-live. Great job!” - Luis Jimenez, Director, Kendall Medical Center/UMHC General Internal Medical Practice

“I would like to also extend our thanks and appreciation on behalf of the Department of Pediatrics. Well done everyone!” - Ruth Srebrenik, Vice Chair, Administration IV, Obstetrics and Gynecology

Dr. Scott Ingold - Student Functional Lead, Campus Solutions ERP - received an honor medal for saving the lives of two people

Dr. Ingold has been involved as a volunteer with the Boy Scouts of America, South Florida Council for the past 17 years as a unit leader, the Chairman of the District Committee and a member of their board of directors. Pictured below, Scott and his son Scott are awarded the Honor Medal for saving the lives of two sisters who were drowning off of the coast of Vero Beach. This medal is presented to scouts who risk their lives to assist others who are in danger.

Week of Wellness: Alba Weinman

As part of the Week of Wellness, Alba Weinman – founder of Hopes and Achievements, Inc. and UMIT Project Specialist – participated in the ‘day of reading.’ She volunteered to read to a group of children at George Washington Carver Elementary School.
UMIT: Mercedes Benz Corporate Run

At the April 2014 Mercedes Benz Corporate Run, our UMIT colleague, Royce Ortiz, came in first place among the UM Gables employee team. He came in at 140, overall. Congratulations Royce!

View all of the results here >>

It’s time for a musical interlude

Here is a great video of Phillip (Earle) Eidenire playing the saxophone. Earle is part of the Clinical Apps Team at UMIT:

Click here & watch the video >>

We Graduated!

Romy Saunders, Change Lead for Workday HR, and Cristina Sotolongo, Director of Communications, UMIT, earned their Prosci Change Management certifications in April 2014.

Mother’s Day Pot-Luck

All smiles!
UMIT Staff gathered for a pot-luck brunch celebrating Mother’s Day, May 2014.

Birth Announcement!

Thank you so much for the beautiful flowers, all the good wishes, moral and professional support. Francis and I really appreciate it. - Emmanuel Kalemakis

Name: Mihali Kalemakis
Born: Friday, March 14th at 12:29AM
Weight: 5 lbs 2 oz
Length: 19 inches
ANNOUNCEMENTS & MILESTONES

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Representing The U at Marlin’s Baseball Stadium

UMIT’s Michelle Nuñez-Mendoza and family at the Miami Marlins Baseball Game

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The Mercedes Benz Corporate Run

Team UM at the Mercedes Benz Corporate Run, April 2014
ANNOUNCEMENTS & MILESTONES

Day of Fun at the Inagural UMIT Picnic!
ANNOUNCEMENTS & MILESTONES

Day of Fun at the Inaugural UMIT Picnic!