As I wrote in the May newsletter article, the University is undergoing a culture shaping initiative to make UM a great place to work. This initiative is a priority for the University and is essential for our long-term success. This transformation includes changing the set of attitudes, behaviors, values, and beliefs that make us who we are.

We appreciate that many of you participated in the focus groups conducted by the Disney Institute over the past couple of months. As you know, the Executive Team participated in the Senn Delaney strategy sessions earlier this year along with leadership from across the University, and we have recently learned that we will be called back as a group next month to discuss the findings from the Disney Institute’s focus groups, as well as their evaluation of the University’s existing culture. We will certainly share what we learn at that meeting with you all as soon as we can.

The University’s culture shaping program aligns perfectly with our own UMIT Strategic Plan, so over the next few months, we will be distributing and discussing UMIT Culture Shaping presentations which align our Core Values (Trust, Accountability, Unity, Respect, Innovation, Professionalism, Communication, and Fiscal Responsibility) with the University’s overall initiative.

By now, you should have already reviewed the first deck: UMIT Culture Shaping (Communication and Respect) with your teams. For your reference, the deck can be viewed here.

I encourage you all to practice the “Be Here Now” mantra, and think about the “Mood Elevator” as you navigate through each work day. It would also be great to learn what ideas you have about steps we can take as a team to transform what we do every day at the U. Please brainstorm with your teams, colleagues, and peers, and let us know what you come up with! Together, we can achieve our vision of becoming the best IT organization in higher education and healthcare.

Submit your stories or ideas for helping shape the culture within UMIT and at the University by submitting them to: umitnewsletter@miami.edu.

In Partnership,
Steve

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WHAT’S INSIDE

ON THE COVER
Senn Delaney’s mantra: “Be here now.”

MESSAGE FROM THE CIO
2

PROJECT UPDATES
3

DIVERSITY CALENDAR
4

MEET THE STAFF
4

WELCOME NEW HIRES
5

UMIT MOVERS & SHAKERS
5

UMIT JOB OPPORTUNITIES
5

PROFESSIONAL DEVELOPMENT
6

TECH BYTES
6

SECURITY FUN FACTS
7

UMIT IN THE KITCHEN
8

ANNOUNCEMENTS & MILESTONES
8-10

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The UM Project Management Office (PMO) provides project managers, project team members, and project stakeholders a common methodology and practice for managing projects.

The PMO is currently tracking 15 governance and 37 live projects currently in various phases from discovery to planning to completion.

**PMO and Service Desk Collaborating for Project Success**

The UMIT PMO is pleased to announce closer collaboration with the UMIT Service Desk.

In the coming weeks the PMO will add a Service Desk checklist to the Project Management Framework. This improvement is designed to enable project managers to more closely align the Service Desk with project “go-live” timelines. Doing this will enable the Service Desk to support any calls for assistance in a more timely and relevant manner.

For more information about this, or any other PMO initiatives, please feel free to reach out to Mimi Pambrun, Mike Zucker, Phil Leone, or Alice Kerr. We are here to make you wildly successful.

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**The Word on Workday**

We are pleased to announce that Workday HR, the second phase of the Enterprise Resource Planning (ERP) initiative, is well underway!

Check out this video featuring Dean Bachas, College of Arts & Sciences, and Tony Etzel, Vice Chair, Dept. of Otolaryngology & Executive Medicine, to see how Workday will transform the way the University currently manages Time Off.

Thank you for your support of this important initiative.

For additional information and continuing project updates, please visit: [http://miami.edu/workday-hr](http://miami.edu/workday-hr).

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For more information, visit [http://miami.edu/workday-hr](http://miami.edu/workday-hr) or email: workday@miami.edu.
Cristina Perez (nicknamed Kukla, Greek in origin) is a Desktop Support Technician for UMIT on the Coral Gables Campus. She has been at UM for three years. She offers computer support to all users at the University, and she enjoys her job and strives to provide the best customer service she can.

She believes in “staying weird” because everyone should embrace who they are and be different!

Cristina went to the culinary arts school Johnson and Wales and is now enrolled in the University of Miami to finish her Bachelor’s degree in Communication/Social Media Marketing. Before UM, she worked as a Geek Squad Technician for five years. She has a big Cuban family, but most of her family lives in L.A. She moved to Miami when she was 5-years-old with her parents, three brothers and one sister. She is most proud of her relationships, specifically with her family and boyfriend of five years. They are her support system, without them she wouldn’t be who she is today.

Cristina’s most challenging experience is performing in front of an audience. She was in many competitions where she would perform at stadiums with a color-guard group and a marching band. She loves to workout at a crossfit gym and in her spare time is a blogger, a cook, and photographer. She plans photo shoots and events, and models for local Miami designers. She has a pet named Sake, he is a Chiwinnie - Chihuahua and Hotdog mix. Her favorite vacation spot is Bonita Springs. Sake goes annually with her family - it’s a family tradition. She loves the weather, the food, and the atmosphere that Christmas brings and attends services at church to celebrate with family and friends. She loves any music that has a great beat and makes her want to dance!

Cristina is currently working on her new blog website design - Justkukla.com. Her website will be a lifestyle blog about fashion, food, beauty, and health.
WELCOME TO OUR NEW HIRES & PROMOTIONS

Jeffrey Perez
3rd Shift Desktop Support Technician

Marianela Roubicek
Industrial Engineer

Eric Thomas
1st Shift Desktop Support Technician

Walter Vargas
Business Systems Analyst

MOVERS & SHAKERS

Donte Riley was promoted from Sr. Systems Analyst to Sr. PACS Administrator for the Clinical Application Services unit

Lisa Firestone was promoted from Network Engineer to Sr. Network Engineer in the Telecommunications unit

Paul Tanner was promoted from Systems Administrator to Sr. Systems Administrator within the Information Systems unit

Damian Ortega was promoted from Desktop Support Technician to System Administrator for the Systems Infrastructure unit

CURRENT UMIT JOB OPPORTUNITIES

BI Report Developer
Project Manager, IT
Sr. Telecomm Technician
Instructional Designer
Instructional Designer
Web Developer
Simulation Coordinator
Database Analyst
Sr. Programmer
Manager, Communications
ERP Trainer
Instructional Designer: Casual Worker
Programmer, Intermediate
Sr. Systems Administrator, BI
Sr. ETL Developer
Desktop Support Tech: Casual Worker
Sr. Programmer
Sr. Database Administrator
Project Manager, IT Clinical Systems
Sr. Trainer, IT
Sr. Security Engineer
ETL Developers
Clinical Systems Analyst
Systems Analyst (ICD10)
Systems Analyst
Sr. Decision Support Analyst
PROFESSIONAL DEVELOPMENT
by Karen D. Harris & Terry Moneo

Let the Learning Begin with Lynda.com

Did you know that you and all University of Miami faculty, students, and staff have access to lynda.com, an online subscription library that teaches the latest software tools and skills through high-quality instructional videos taught by recognized industry experts?

Visit http://miami.edu/Lynda to access more than 2,500 training videos on a broad range of subjects, including business skills, photography, design, music and video, home computing, animation, and web design and development. New courses are added every week. Access the lynda.com library 24/7 - even from your iPhone, iPad, Android device, or mobile phone - and watch full courses or single tutorial videos as you need them. Exercise files let you follow along with the instruction as you learn, and bookmarks help you keep track of what you’d like to watch.

Questions? Please contact UMIT Training Services: ittraining@miami.edu.

UMIT Services 101

Adobe® Creative Cloud™

We now have a site license for Adobe Creative Cloud which gives us access to a collection of Adobe applications.

For details and to download, please visit: http://www.miami.edu/it/index.php/services/adobe Creative Cloud/

TECH BYTES
by Jamil Porta

Google previews next version of Android, codenamed “L release”
New ART runtime offers “2x performance boost” across all apps.
Visit Website >>

Apple Debuts OS X Yosemite, iOS 8, and Tons of New Developer Tools
iOS 8 and OS X Yosemite spell big news for both developers and consumers alike.
Visit Website >>

Google’s cardboard VR headset is no joke - great for the Oculus Rift
Virtual reality may be one of the most important new frontiers in tech.
Visit Website >>

Insect-Inspired Sensors Improve Tiny Robot’s Flight
Microrobotists have designed simple sensors based on insect light organs to stabilize a miniature flying robot.
Visit Website >>

With Fire Phone, Amazon Could Popularize Visual Search
The Fire Phone’s Firefly feature could make visual search easier, better, and more popular.
Visit Website >>

Why Microsoft’s Azure Machine Learning is such a big deal
Microsoft is changing the way we need to think about data.
Visit Website >>
Many researchers estimate that close to 77% of Americans will take a vacation this summer, and most will bring their electronic devices with them. With this in mind, criminals are hard at work to find numerous strategies to access and steal your information. When taken abroad, mobile electronic devices such as laptops, cell phones, and tablets, may be successfully attacked with malware and automated attack tools. As you continue to make plans for summer travel, the University of Miami wants to ensure that your data remains safe while you travel.

Connecting your personal devices to public hotspots and accessing personal information may make you the perfect target for wrongdoers.

Here are some tips to ensure the safety of your information when you travel:

* Be aware of your surroundings and anyone who could be trying to peek over your shoulder. Consider purchasing a privacy screen.

* Back up your data and wipe it clean before leaving – and do the same upon your return. If you must travel with important information, encrypt the data. (Please note encryption use may be forbidden in some countries. Check with the Office of Export Compliance for more information.)

* If you’re not using your device, shut it off and physically remove its battery (if possible).

* Always keep your Bluetooth off when you’re not using it, and when you ARE using it, ensure it is paired only with known devices.

* Rename your mobile devices to something other than the generic default name.

* Ensure your software and hardware are all fully updated before traveling.

* Use strong passwords that employ numbers, characters, and special characters. Upon return, change any and all passwords you may have used abroad.

* Turn off cookies and auto-fill functions.

* Disable file-sharing and turn on the firewall, setting it to block incoming connections.

* Avoid using shared computers in cyber cafes, public areas, hotel business centers, or devices belonging to other travelers, colleagues, or friends. Also, avoid connecting your device(s) to untrusted computers or charging docks.

* Keep the device(s) with you at all times during your travel. Do not assume they will be safe in your hotel room or in a hotel safe. If the device is lost or stolen, many devices provide the option to remote wipe or wipe after 10 unsuccessful attempts.

* If you need to connect to the Internet, try to use a travel router with a prepaid SIM card for your own personal WiFi network.

* When using public Wi-Fi:
  * Ensure you are on a trusted connection.
  * Check with the establishment to confirm that the network you are attempting to connect to belongs to them and not someone trying to scam you.
  * Don’t log into apps you don’t need while traveling.
  * Disable your device from connecting to hotspots automatically.
  * If possible, use a VPN (Virtual Private Network), which can secure your connection even on public networks.
  * Delete access points stored on your device during travel when you return home.
  * A good general rule: Assume anything you do over public WiFi is part of a public conversation.

* Most importantly, for overall safety, NEVER post on social media sites about upcoming travel plans.

When traveling, take charge of your Cybersecurity!

For more tips on how to travel safely, please contact UMIT Security at: ciso@miami.edu
UMIT IN THE KITCHEN
by Angela A. Poletti

Angela’s Pumpkin Spice Cupcakes

Ingredients:
- ¾ cup unsalted butter, softened
- 2 1/2 cups brown sugar
- 3 large eggs
- 1 can (15 oz.) pumpkin
- 2 1/3 cups all-purpose flour
- 1 tbsp pumpkin spice
- 1 tsp baking powder
- 1 tsp ground cinnamon
- ¾ tsp salt
- ½ tsp baking soda
- ½ tsp ground ginger
- 1 cup buttermilk

Directions:
1. Preheat oven to 350°. In a large bowl, cream butter and sugar until light and fluffy. Add eggs, one at a time, beating well after each addition. Add pumpkin.
2. In a separate bowl, combine flour, pie spice, baking powder, cinnamon, salt, baking soda, and ginger. Add to creamed mixture in three parts, beating well after each addition. Slowly add buttermilk and mix together.
3. Fill paper-lined muffin cups three-fourths full. Bake 20-25 minutes or until a toothpick inserted in the center comes out clean. Cool 10 minutes before removing from pans to wire racks to cool completely.

Frosting Recipe for Cream Cheese Frosting

Quick option: you can buy COOL WHIP Frosting Cream Cheese flavor

Ingredients
- 1 package 8 oz. cream cheese softened (preferably Philadelphia brand)
- ¾ cup butter, softened
- 4 cups sifted confectioners’ sugar XXX
- 1 tbsp vanilla extract
- 2 tsp ground cinnamon

Directions
*This recipe is good for 2 dozen cupcakes
In a large bowl, beat softened cream cheese and butter until fluffy. Add sifted confectioners’ sugar, vanilla, and cinnamon. (Note: you can omit the cinnamon and choose to offer it on the side for people to sprinkle on the frosting is they like.) Beat until smooth. Frost cupcakes with a piping bag. You can refrigerate leftovers.

*Note: if you don’t have a pastry piping bag, click here to see how to make a homemade frosting piping bag with a Ziploc bag!

ANNOUNCEMENTS & MILESTONES

UMIT Kudos!

From: Emmanuel Kalemakis
Director, IT - Storage and Unix, Systems Infrastructure:

Kudos to Sr. System Engineers - Russell Scotka and Michael Trogman - from the Storage and Unix group in Systems Infrastructure - for successfully implementing the Production, Testing, and DR EMC storage and IBM server equipment refreshes related to the UChart Inpatient Go-Lives, and completing the 250TB+ of data migration efforts.

Another special set of THANKS to Dorian Hasimi, Dickson Lam, Jose Lages, Christopher Slanker, Elizabeth Perez, Luis Necuze, Paul Tanner, Kamran Mohammad, Emilio Garcia, Juan Chediak, Tahir Haq, Tom Vega, Angel Feal, Marta Garcia, Juan Abreu, Maurice Bowen, Michael Johnston, and Jorge Fernandez for working alongside the Storage and Unix team during five long months of late work nights and weekends to allow the success of these efforts. Without them this system refresh project would not have been a success.

Congrats to Ignacio Gonzalez from the Storage and Unix team for leading the installation efforts of the 100TB StorSimple/Azure cloud storage solution at the University of Miami. Thanks to this implementation, UMIT is already hosting over 7TB of data in the Microsoft cloud. Also, great job to Ignacio Gonzalez and Anthony Sellers for successfully implementing 100TB of new SAN space and 90TB of new network storage capacity at the Ungar Data Center facility. This new infrastructure is already being used to migrate systems currently hosted on legacy storage equipment.
Faculty and Staff Support the U:
Retired Air Force Officer Remains on the Frontlines — of UM Information Technology, and Giving

Retired Lt. Col. Darren Roach, B.B.A ’91, M.B.A. ’92, knows the difference scholarships can make. “I would not have been able to earn an M.B.A. if not for the donors who funded my scholarship,” says the alumnus, who joined the University of Miami a year ago as senior manager of Application System Development in Information Technology. “Now, it’s my turn to give back to our great University.”

Over the previous two decades, Roach built a distinguished career as an information technology specialist in the U.S. Air Force, serving in the Pentagon and the White House and traveling to more than 50 countries around the world. In 1998, he witnessed history when President Bill Clinton and Ireland’s Prime Minister Bertie Ahern affixed their electronic signatures on a binational trade agreement in Dublin, the first agreement signed electronically by two sovereign nations.

Now, Roach is using his IT skills and experience on the Leonard M. Miller School of Medicine campus, where he helps Bascom Palmer Eye Institute, Ann Bates Leach Eye Hospital, and the Sylvester Comprehensive Cancer Center migrate from paper records to the UChart electronic medical record system.

Click here to continue reading this article

Faculty and Staff Support the U:
Alumnus Invests in His Home Away from Home

Now a subject matter expert for Enterprise Resource Planning on the Coral Gables campus, Tariq Syed, A.B. ’04, M.B.A. ’12, has been part of the University of Miami community for as long as he can remember. “My mother, Zeenat Akhtar, works in the disbursements department. My sister and I would come here whenever we got a chance - there were many days spent at the University Center’s bowling alley and arcade room,” he says, adding that his father, Syed Shameem Akhtar, is a retired banker.

After high school, Syed enrolled at UM and earned a degree in Spanish. As a student, he discovered that the University’s student organizations and sporting events offered a unique opportunity to bond with peers outside of the classroom. Even today, he enjoys the camaraderie of UM games. “I still stay in close touch with my friends,” says Syed. “We enjoy tailgating at Hurricanes football games and look forward to homecoming as well as other alumni events. In winter and spring, we look forward to ‘Canes basketball.”

Click here to continue reading this article
Hurricane Season is Here:
Back Up Your Data and Confirm/Update Your
Emergency and Storm Preparedness Information

Hurricane season started on June 1st. In order to be prepared, we’d like to remind you to back up your data, and confirm and/or update your personal and work address information, and contact information for someone who will know how to reach you in the event of an emergency.

In the event of a natural disaster or IT downtime, critical data can get lost, so it is important to store data in a secure location. Please take this opportunity to copy your data from your hard drives to a secure network drive.

To confirm or update your contact information:

- Log on to myUM.
- On the home page, click on “Personal, Address and Emergency/Evacuation Information” in the “Personal & Biographical Info” section in the right-hand column.
- Be sure to update the “Emergency Contact and Evacuation Information” section in its entirety so that we will know how to reach you in the event of an emergency.
- On the same form, list an address and phone number where you can most likely be reached if you were to evacuate your permanent residence. If you do not have information for either of those, click the boxes to indicate you don’t have a contact or don’t know where you’ll be.
- In the “UM Work Address” section, confirm that your work address and supervisor’s name are correct.

If you have any questions, please don’t hesitate to reach out to a UMIT HR representative: Veronica Maristany (vmaristany@miami.edu), Yani Cruz (yani@miami.edu), or Wanda Payton (w.payton@miami.edu).
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO UMITNEWSLETTER@MIAMI.EDU