MESSAGE FROM THE CIO: GUEST ENTRY

Educause Conference and the Future of Higher Education
by Allan Gyorke and Titanya Ramsingh-Pierce

This year, the 2014 Educause focused on the transformation of higher education. According to Clayton Christensen from Harvard University, “The disruption to higher education will be on-line education and outsourcing.” Mr. Christensen has received a lot of attention by saying that higher education is threatened by the new online education programs and the outsourcing of many of the business functions of Universities, such as IT services to cloud based services.

We disagree with Mr. Christensen. Many higher education institutions are more than a hundred years old, some dating back 600 years or more. As long as they continue to adapt, Universities are not going to disappear. In fact, many of the technologies that have changed higher education so far were invented at Universities!

The University of Miami is a member of Internet 2, a consortium of 252 Universities, which “creates and collaborates via innovative technologies and continues to define what’s next.” Internet 2 believes that “innovation takes place when ideas are liberated to create practical, far-reaching solutions to the problems of society.” The Internet 2 community is “laying the foundation for entirely new ideas: equipping the brightest people in the world with the most advanced technology in the world. If their previous track record is any indication, the future they create will be bold and brilliant.” UMIT will continue to innovate and look forward for the best solutions in order to “transform lives through teaching, research, and service.” For example, instead of being threatened by new technologies, we are embracing them. Our cloud-first strategy enables us to take advantage of hosted solutions such as Office365, Epic, Workday, Box, and Google Drive.

UM has also begun to offer online degrees to remain competitive and extend our reach beyond South Florida. These include the Bachelor of General Studies, Masters in Finance, and Masters in Sport Administration. The number of online degrees available are expected to increase in the next few years; so, shortly, we may have 5,000 or more online students. We have a hybrid Executive MBA program, meaning that it has both online and on-campus components. Online education is very convenient for many, but it cannot completely replace the on-campus experience. For instance, even though the Educause conference was offered online, there were 4,557 face-to-face registrants! Face-to-face conferences continue to be important venues to exchange ideas, network, and innovate. We believe the same holds true for an on-campus educational experience.

Universities are uniquely adaptable institutions because of their culture of discovery, and technology is going to be central to the coming waves of change. UM and UMIT are positioning themselves to ensure their success, and thereby the future of the University by ensuring innovation is a major part of our strategic plan. Our jobs are to “skate to where the puck is going” (as Wayne Gretzky says) and make sure that the University not only survives the next wave of technologies, but reaches new heights.
PROJECT UPDATES
by Mimi Pambrun & Michelle Nuñez-Mendoza

The UM Project Management Office (PMO) provides project managers, project team members, and project stakeholders a common methodology and practice for managing projects.

UMIT has recently completed more than 5,300 Active Directory/email migrations at the Medical Campus. Major kudos to Phil Leone and his IT Project Specialists, Kenny Bridges, Ana Ferreiro, Vicki Jugenheimer, Jenny Justino, Charmaine Stephenson, and Alba Weinman for this tremendous accomplishment!

A big thank you to Liz Perez and Chris Riveron who did all the technical work for this huge volume of cutovers, and cheers also to the Service Desk and Desktop Techs for their help and support for “the morning after” customer assistance. It took real team effort to accomplish such a massive project and we appreciate all those involved.

The UMIT Strategy and Partnerships Team oversees IT Governance and promotes alignment with the strategic objectives, fiscal policies, and enterprise architecture of the University.

The Governance Team currently has a total of 29 projects from intake to strategic review under the governance umbrella. Once approved by the executive team, these projects will enter the UMIT Project Pipeline and are overseen by the PMO through to completion. If you would like additional information, please reach out to the governance team at: umitgovernance@miami.edu or Mariano Estrada at: m.estrada1@miami.edu.

The Word on Workday
A Video Message from the Workday HR Project Sponsors

As a large institution spread out over several campuses, we often struggle to stay connected. With Workday, we will have access to tools that will facilitate new connections, including the Workday search feature, which will allow Faculty, Staff, and Student Employees to search for individuals by name, department, or business function, making it much easier to locate contact information for colleagues. This feature is similar to UM’s current Global Address List (GAL) or Phonebook, but is much more robust and easy to navigate, as you’ll see in the video.

Additionally, Workday’s self-service capabilities will allow us to make certain changes to our personal information ourselves, including legal and preferred name changes. (Please note that HR-related data will not be publicly searchable in the system.)

Check out this video featuring Bill Tallman, Director, Faculty Affairs, and Rosalie Blunden, Assistant Vice President, Research Support Operations, to see how Workday will transform the way Faculty, Staff, and Student Employees currently access Personal Information and view University Departments and Teams.

Thank you for your support of this important initiative.

Sincerely,

Steve Cawley
Vice President for Information Technology and CIO

Nerissa E. Morris
Vice President for Human Resources

John Shipley
Vice President of Finance and Treasurer

For more information, visit www.miami.edu/workday-hr or email a Workday expert at: workday@miami.edu.
John Crute is a new Workday ERP Trainer. His role at UM will involve developing robust training tools and curriculum for live, web-based, and self-service training mediums. He attended Nova Southeastern University and is currently pursuing a Master’s Degree in Management Information systems. Before working for UM, John worked for Canon Solutions America as a Solution Integration Specialist providing product/technology training, assisting with developing solution integration strategies, and supporting change management initiatives.

John says he has a small family, who all live in South Florida; he has three beautiful children, two sisters, grandmother, niece, and a brother-in-law. He is most proud of the relationship he has with his children, as well as the bonds they share together. Family is important to John, and he is proud to be embraced by the “U” family. His most challenging experience would be managing school, professional life, and family. Most would be surprised that John actually has a shy side, which is hard to believe due to his gregarious personality. In his off-time, he likes to spend time with his children, exercise, draw, catch up with friends, explore new foods, and of course study… study… study, as he is currently in grad-school. He has never been to Hawaii, but his soul tells him that it would be his favorite vacation destination. Christmas is his favorite holiday because it is a time that seems to bring out the best in humanity; it’s about celebration, giving, and being thankful. John’s favorite CD is Thriller, by Michael Jackson, and his favorite song is “A Change Is Gonna Come” by Sam Cooke; Denzel Washington is his favorite actor.

UMIT DIVERSITY
by Titanya Ramsingh-Pierce

NOVEMBER 2014

November is National Native American Heritage Month, which celebrates the history and contributions of Native Americans

Nov. 1 All Saints’ Day: this Christian holiday celebrates the memory of the Christian saints and martyrs, and also of family members who have died.

Nov. 1-2 Día de los Muertos: beginning on the evening of October 31st and celebrated through November 2nd by Mexicans and Mexican Americans, this holiday has its roots in two traditions: the Christian observance of All Saints and All Souls Day, and two Aztec festivals in which the souls of the dead were welcomed back to visit those who remembered them.

Nov. 2 All Souls Day (Catholic and the Anglo Catholic): to honor the faithful departed by praying for the souls of people who are Purgatory, All Soul’s Day is celebrated on Nov. 3rd only if the 2nd is on a Sunday.

Nov. 2 Coronation of Emperor Haile Selassie I (Rasta): celebrate the coronation of Haile Selassie the Emperor of Ethiopia. Rastas trust Haile Selassie is God, and that he will return to Africa members of the black community who are living in exile.

Nov. 3 Ashura: a holiday recognized by Muslims to mark the martyrdom of Hussain. It also commemorates that day Noah left the ark and Moses was saved from the Egyptians by God.

Nov. 4 Election Day (USA): the day set by law for the general elections of public officials. It occurs on the Tuesday after the first Monday in November. The earliest possible date is November 2nd and the latest possible date is November 8th.

Nov. 4 Flag Day (Panama)

Nov. 6 Constitution Day (Dominican Republic)


Nov. 11 Veterans Day: an annual U.S. federal holiday honoring military veterans. The date is also celebrated as Armistice Day or Remembrance Day in other parts of the world and commemorates the ending of the first World War in 1918.

Nov. 12 Birth of Baha’u’llah: a day on which members of the Baha’i faith celebrate the birthday of the founder of the Baha’i religion.

Nov. 19 Discovery of Puerto Rico Day: This holiday commemorates the discovery of Puerto Rico by Christopher Columbus in 1493.

Nov. 20 Transgender Day of Remembrance: established in 1998 to memorialize those who have been killed as a result of transphobia and raise awareness of the continued violence endured by the transgender community.

Nov. 23 Feast of Christ the King: the last holy Sunday in the western liturgical calendar. This day is observed by the Roman Catholic Church, as well as many Anglicans, Lutherans, and other mainline Protestants.

Nov. 27 Thanksgiving (USA): University Holiday

Nov. 29 Education for All Handicapped Children Act (People with Disabilities, USA): signed into U.S. law in 1975, this act establishes the right of every child with a disability to a free and appropriate public education. It requires states to identify such children and develop individualized education programs for them, and to provide educational services in the least restrictive environment possible. The law also protects the rights of such children and their parents in educational decisions.

Click here to see all diversity dates >>
WELCOME TO OUR NEW HIRES & PROMOTIONS

Luis Clavijo
Desktop Support Technician

John Crute
ERP Trainer

Idan Eckstein
Director of IT
Training Clinical and Business Informatics

Katherine Goedderz
Instructional Designer

Nathan Ramos
Desktop Support Technician

Alejandro Schmidt
Sr. Systems Engineer

Daniel Valladares
Switchboard Operator

CURRENT UMIT JOB OPPORTUNITIES

Assoc. Director, Marketing
BI Report Developer
Systems Analyst
Sr. Decision Support Analyst
Trainer IT (Casual)
Audio Visual Technician
Sr. Programmer
Project Manager, IT (Non Technical)
Sr. Security Engineer
Project Manager, IT Clinical Systems
Instructional Designer (Casual)
Help Desk Technician
Desktop Support Technician
Sr. Network Architect
Sr. Database Administrator
Security Engineer (Casual)
Sr. Database Analyst
Manager, Communications
Programmer, Intermediate
Sr. ETL Developer
Desktop Support Tech (Casual)
Gartner Solutions: 2015 Planning Guides

Gartner Analysts have released their latest Planning Guides for 2015. You may be asking yourself "What are planning guides for?" These guides can be used to help strategize with current initiatives, plan for the coming year, and help concentrate your focus on upcoming trends in your current IT role. They answer questions like: “What actions should I be taking in light of current trends?” or “What technologies should I be investing in?” and “What projects or initiatives should I undertake this year?”

Please take a moment to review the Guides below:
• 2015 Planning Guide for Data Management
• 2015 Planning Guide for Cloud Computing
• 2015 Planning Guide for Security and Risk Management
• 2015 Planning Guide for Collaboration and Content
• 2015 Planning Guide for Data Center Modernization and Consolidation
• 2015 Planning Guide for Identity and Access Management
• 2015 Planning Guide for Application Platform Strategies: Gaining Speed and Scale in Software Development
• 2015 Planning Guide Overview: Architecting IT for IoT Using Cloud, Mobile, and Big Data

Online Training
What do you want to learn today?
Explore Lynda.com at miami.edu/lynda

To access IT training videos on a broad range of subjects including enterprise content management, home computing, to web design and development. Lynda.com has just updated a new IT training category featuring hardware, network administration, business intelligence, help desks, and big data. You’ll see new tutorials in IT infrastructure, Information management and Data Science.

Questions? Please contact UMIT Training at: ittraining@miami.edu. For technical support call, 1 (866) 754-5435.

Should You Call or E-Mail?
Review the following Check List:
1. Does the situation need to be resolved quickly?
2. Do you need the other person to “buy into” your idea?
3. Is the issue you wish to discuss complex?
4. Could the personal touch make a difference?
5. Do you want to hear the other person’s voice and tone?
6. Do you just want to hear yourself speak?

If the answer is yes to any of these questions, except No. 6, you should call.

Did you know? Hearing is our fastest sense, you process heard information in 50 milliseconds.

Source: Nov. 2014 Entrepreneur Magazine
ITWomen is a grassroots, volunteer-based not-for-profit organization founded by senior women in the field of Technology and Engineering. ITWomen is a not-for-profit organization based in South Florida, from Miami-Dade to Broward and Palm Beach counties.

Our mission is to increase the number of girls and women in the fields of technology and engineering and to provide professional development, student education and scholarships through a supportive network.

ITWomen accomplishes its mission through specific programs that allow professional women across technology to collaborate and empower each other in their career development. Each program and initiative addresses the ITWomen’s mission in a unique way and focuses on specific needs within its constituency.

As part of its community outreach, the organization has also established the nonprofit ITWomen Charitable Foundation. The ITWomen Charitable Foundation focuses on the ITWomen Role Model Speakers Program and the ITWomen Scholarship Program. ITWomen is determined to make a positive, substantial difference in the South Florida technology community by drawing on the combined strength and resources of its constituency.

University of Miami currently has a corporate membership to ITWomen. While this organization seeks to increase the amount women in IT, membership is open to Men as well.

ITWomen Member Benefits:
- Members receive event discounts.
- Exclusive invites
- Valuable networking
- Partner event discounts
- Personal Profile page
- ITWomen Directory listing
- Speaking opportunities
- Publishing opportunities
- Member-only events
- Management Toolkits
- Professional development
- Community Outreach
- Job Board
- Members Only Classified Ads
- Private iMessaging
- Access to ITWomen Document Library
- Access to your event history
- Access to your payment records
- Access to newsletter archives

For more information on ITWomen and/or how to join, please contact me at: krista@miami.edu.
I have been an avid scuba diver for 22 years and have always had a passion for the beauty of the ocean and the sea life that lives across our vast planet earth. Approximately 71% of the earth is covered by water, with 96.5% of that being in our oceans. The ocean is responsible for the air we breathe, the food we eat, the water we drink, the creatures we love, and the places that inspire us. I am sure many of us can relate to at least one of these reasons to help conserve our oceans and waterways.

I have traveled all over the Caribbean Islands, the East Indies, the West indies, the lesser Antilles, and almost every country in Central America, including the Sea of Cortez, South Africa, Hawaii, and Bora Bora, to experience the beauty of our underwater corals and creatures. Of course, I dive extensively in the Florida Keys from underwater shipwreck diving, to reef diving and lobstering.

I have seen drastic changes in the decay of hard and soft corals, reef topology, a decline in tropical fish and the invasion of the poisonous and deadly lionfish. It breaks my heart to see what was once an underwater paradise decaying right before my eyes. A number of factors contribute to this problem, including: environment pollution, increased boat traffic, divers and fisherman who do not abide by rules and regulations, as well as, the lionfish. I personally witnessed the destruction the lionfish have wreaked on our reefs in July when I was diving in Islamorada. There has been an initiative to eradicate the lionfish from our waters, but they are multiplying exponentially, making it very difficult. Joining Ocean Conservancy and this effort is just one of the ways you can get involved to help save and preserve our reefs and the species in our area.

I am also a trained Marine Mammal Rescue volunteer. I had the privilege of participating in a rough-toothed dolphin stranding several years ago. We were able to successfully rehabilitate two of the dolphins and return them to the ocean to their natural environment after a few months. That was a very rewarding experience. Luckily, strandings are far and few between on our shorelines, but when they do happen I am ready to help.

Cage Diving with Great White Sharks remains at the top of my bucket list. I am planning a trip to the Guadalupe Islands in the very near future to live out my dream.

If anyone is interested in starting our own UMIT Dive Team or helping me coordinate a coastal cleanup, please contact me at: lbamford@med.miami.edu.

To learn more about Ocean Conservancy, please click here.

I hope you enjoyed my story. Thank you!
I collaborate with a non-profit organization called Delete Blood Cancer, on behalf of all blood born cancer patients, to give information to the public on how easily a terminal cancer patient's life can be saved. This organization activities are having a direct impact on saving many lives of blood born cancer patients. It helps the promised cure to their cancer becomes real by providing the means for that.

These cancer patients are suffering in pain with terminal diseases. They feel disappointed and they have no choice, but surrendering to death because of the vicious disease that is destroying their lives and hopes. They have leukemia, lymphoma, and many other blood born cancers… But, there is a hope, a great hope for them to survive, enjoy their lives, and be healthy. This hope, this power, is in our hands. We can become heroes and save someone's life. These patients don’t need people with extraordinary super powers to survive, they need **us**. We are their hero with our power flowing inside our vessels.

Stem cell or bone marrow transplant is a treatment to **cure** blood born cancers and give life back to a terminal disease patient. The stem cells in a blood cancer patient are diseases, by destroying these stem cells with chemotherapy and replacing them with healthy ones, the patient can survive and get cured forever.

And, here we come as heroes, as life savers, to donate few milliliters of our blood, so the doctors can extract the healthy stem cells out of it and give it to the blood cancer patient to get cured.

In order for the treatment to be successful, the donor should be a close genetic match to the patient; and, unfortunately, this is the **main obstacle**, since we don't have enough donors registered in national stem cell registry.

We can register easily by a test using a sample of our saliva to indicate our genotype which will be stored anonymously in the stem cell registry. When there is a blood cancer patient who matches with us, we can be his/her hero and survivor. This process has no significant side effects or pain. So, let’s show that inside each one of us, a hero lives with a power to save a life. Let’s become a stem cell registered donor.

And here comes Delete Blood Cancer Organization, who provides saliva kits free of charge to all the ones who want to save a life and have a great impact in this world. And then register them in the national stem cell registry and simply someone who is destined to pain and death becomes healthy and lives a normal life.

If you have any questions about this organization, please email me at: **monaz@miami.edu**.
Cyber Mondays

Black Friday has long been a staple in American consumer culture. In 2005, the term Cyber Monday was coined referring to the high spike of online retail purchasing the Monday after black Friday. Today online shopping is a common choice for most consumers and people with malicious intent are taking advantage of this new opportunity.

Many scammers take advantage of people on the hunt for the “best deal” during the holiday season. Here are some of the most common scams attackers will use:

- Social media profiles imitating big businesses.
- Phishing via phone, text, and e-mail.
- Websites for “Cyber Monday Deals” that misdirect consumers into putting in their personal information.
- Mobile apps imitating the apps of big retailers or offering special deals, while really installing malware.
- Fake charities, taking advantage of people’s increased desire to donate during the holiday season.
- Fraudulent gift cards.

Cyber Monday shopping presents an additional threat for those at work. Clicking on, or unintentionally downloading malware can cause a whole network to become infected. The following tips will help you remain safe during Cyber Monday:

- Stick to credible and well-known sellers.
- Talk to your bank to add additional security measures for online purchases (like a second pin or text notifications).
- Only use sites with SSL or https in the website address.
- Remember: online purchases will never need your social security number.
- When downloading apps, get them directly from the retailer’s legitimate website, or be careful to check number of downloads and reviews.
- Do not use public Wi-Fi when making purchases. Never give out secure information on an unsecured network.
- Monitor your bank and credit card statements regularly, especially if you have been shopping online, to make sure there are no fraudulent charges.

Though many retailers advertise their “unbelievable sales”, the old adage is still true for online holiday shopping, “If it’s too good to be true, it probably is.” Vigilance and critical thinking is the best defense against online criminals.

For more information on staying cyber safe this holiday season, please contact UMIT Security at: ciso@miami.edu.
Shrimp Skewers

Get ready: you will need either metal or bamboo skewers. If you are using bamboo, pre-soak the skewers in water while you are preparing the rest of the ingredients. This will prevent the bamboo from burning while on the grill.

Ingredients:

**MARINADE**
- 1 tablespoon olive oil
- 2 teaspoons freshly squeezed lime juice
- 1 teaspoon Worcestershire sauce
- 2 garlic cloves, minced
- pinch of salt
- 1 teaspoon dried oregano, crumbled
- ½ teaspoon salt; ¼ teaspoon ground pepper

**SKEWERS**
- 12 Jumbo shrimp (about 1 pound), peeled (including removing the tail segment) and deveined
- 1 small red onion, not peeled
- 1 ripe medium tomato
- 8 serrano chilies (you can substitute jalapeño for less heat
- Lime wedges

**Directions:**
Mix all the marinade ingredients together in a large bowl until well blended. Add the shrimp and toss to coat. Let marinate at room temperature while you prepare the vegetables; or you can marinate in the refrigerator for up to 1 hour.

1. Cut the onion in half through the root (lengthwise) and pull off the papery layers (outer skins).
2. Pull off the two outer layers of each onion half, leaving the two layers joined. Reserve the inner layers for another use (they go great on hamburgers or can be caramelized for other recipes).
3. Cut each of the two layer pieces into six crescents. Basically you will have smaller pieces of onion that can still fit on a skewer at this point.

4. Cut the tomato in half through the core (lengthwise). Cut the core and scoop out most of the seeds, then cut each tomato half into six wedges. These will also be skewer pieces.
5. Assemble the skewers as follows: one serrano pepper pushed close to the end, follow with piece of onion, follow with piece of tomato, follow with a piece of shrimp (make sure skewer passes through the tail and the thicker part of the shrimp). Repeat the onion/tomato/shrimp sequence twice and cap off with a serrano pepper. You should be able to assemble a total of four skewers.
6. Brush the skewers with the remaining marinade.
7. Grill the skewers (medium-high heat), turning them once. The shrimp should be pink and cooked through (about a total of 6 minutes on the grill; 3 minutes each side).
8. You can serve with lime wedges over some rice, or as is.

*UMITers sure do love to cook! Please keep sending your recipes to us at umitnewsletter@miami.edu and we’ll post them in future issues of UMIT News!*

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**Juice of the Month**

**Ingredients:**
- 2 oranges
- 3 celery stalks
- 1/2 cucumber
- 1/2 pomegranate
- 1 small piece of turmeric
- Add coconut water to taste

**Directions:**
Blend all ingredients. Enjoy!
ANNOUNCEMENTS & MILESTONES

UMIT Kudos!

Eddie Vidal: itSMF Award Winner

“I am pleased to inform you that Eddie Vidal has been selected as a Regional winner for the itSMF USA Member of the year award. Eddie’s contributions to our organization have not gone unnoticed. We value Eddie and what he does to support our organization. As a regional winner, Eddie received a free pass to the Fusion 14 conference in Washington, DC in October. Congratulations!”

- Jenny Geisler, itSMF USA Board of Directors, Secretary/Awards Program Chair

“Recently attended a conference called Fusion 14 in Washington DC. It’s for IT Service Management Professionals put on by HDI and itSMF. I was fortunate enough to win the itSMF President’s Award. This award is given to a member acknowledging them for their contribution in going above and beyond for the IT Service management industry and community. Typically, these members have shown extraordinary dedication to the mission of the chapter and are considered to be the unsung heroes. Check out the video announcing the winner here.”

- Eddie Vidal, Manager, UMIT Service Desk

Cristina Perez: Excellent Service

“Cristina Perez deserves a HUGE THANK YOU! Not only did she go above and beyond duties assigned, but she identified the problem and I am moving forward with resolving that issue with HR. Cristina, thank you for your efforts. They are commendable! Great team, Mr. Cawley!”

- Antonia Kearney, CPC, Director, Clinic/Practice Plan Coding, Health Information Integrity

Florence Parodi: Salesforce Developer Certified

“I would like to give kudos to my co-worker, Florence Parodi, who became Salesforce Developer Certified on October 12th at the Salesforce Dreamforce conference and now holds both admin and developer certifications!”

- Deborah Duran, ERP Business Analyst
ANNOUNCEMENTS & MILESTONES

HR Benefits Fair 2014: An Exciting Week for UMIT Security!

by Krista M. Theodore

UMIT Security participated in the annual HR Benefits’ Wellness Fair promoting National Cyber Security Awareness Month (NCSAM). This event was held across several University of Miami Campuses, spanning across the entire week. This University wide initiative allowed UMIT Security to educate a large portion of the University of Miami community about cyber security and related topics. At the fair, we used video presentations, free giveaways, and a short quiz to increase knowledge and awareness of Internet security.

NCSAM is a national movement, celebrated in the month of October, whose goal is to ensure every American has the resources they need to stay safe and secure online. National Cyber Security awareness month was created through a collaborative effort between the U.S. Department of homeland Security, the National Cyber Security Alliance, and American Industry to create a safer Internet environment for everyone.

The importance of security cannot be underestimated in our current globalized society that heavily relies on the Internet. The Internet is a shared resource thereby making cyber security “Our Shared Responsibility” as the University of Miami Community. It is UMIT Security’s mission to keep the University of Miami community educated, safe, and secure, but it requires vigilance from all Faculty, Staff, and Students.

In case you missed us at the HR Benefits Fair, here are the top 5 questions we were asked, and the answers:

1. “I keep these weird emails. I think it’s phishing. What should I do?”
   You can email: ciso@miami.edu or call the UMIT Service Desk: Coral Gables/RSMAS Campuses (305) 284-6565, itsupportcenter@miami.edu, or Medical Campus (305) 243-5999, help@med.miami.edu.

2. “There are a lot of credit card thefts and breaches happening. Is there anything I can do to protect my credit cards?”
   There is plenty you can do to protect your credit cards. You can:
   • Sign the back of your credit card.
   • Ensure the web address starts https:// when making online purchases.
   • Shred credit card statements and other sensitive documents.
   • Connect to secure/private networks.
   • Sign up for text & email alerts to monitor account activity.

In addition, by October 2015, US companies will be required to adopt EMV technology, which increases security and reduces fraud in the card-present environment by using stronger encryption methods. While card brands will start issuing EMV chip cards at the beginning of the year, you can request for a new card now.

3. “What’s the easiest way to get compromised?”
   Commonly, passwords are the weakest link in any security situation for several reasons. One being that many find it convenient to share account information others. Another reason is that users set easy passwords. Keeping your password secure and complex is the first step towards keeping your system secure.

4. “How do I know if the password I’m using is strong enough?”
   Picking a password can be a trying task, especially when you want to make sure it’s both easy to remember and strong enough that it’s not easy to hack. Many accounts provide recommendations on creating passwords and often set requirements. Sites like: https://howsecureismypassword.net/ offer guidance on setting a good password, including how long it would take a program to crack a password. For security purposes, it may be best to use fake passwords for testing purposes, rather than your actual password.

5. “What are a few things I can do to protect my PC?”
   There are a few basic actions you can take to protect your PC. You can:
   • Disable any resource sharing that you don’t need such as printer sharing.
   • Keep your operating system updated, especially for critical security patches.
   • Install antivirus.
   • Turn off your computer or disconnect from the network when not in use.
   • Don’t open unknown email attachments.
   • Don’t run unknown programs.

For more information on security, please contact UMIT Security at: ciso@miami.edu.
ANNOUNCEMENTS & MILESTONES

UMIT Security at HR Benefits Fair 2014

On October 22nd, the UMIT Training Team celebrated their Selfie Contest win with a Pizza Party!
ANNOUNCEMENTS & MILESTONES

Workday at HR Benefits Fair 2014
See all the photos on Facebook

A Message from the Workday HR Project Leaders: Berthi Arteta and Jack George

Last month, the Workday HR project team participated in the HR Benefits Fair and ‘Canes Spirit Day - two important campus-facing events that helped us gain exposure for the Workday project.

These events gave Faculty, Staff, and Student Employees an opportunity to get a firsthand look at the Workday HR system. The campus response was overwhelmingly positive!

We’d like to recognize the following individuals who took time from their already busy schedules on the project to volunteer at these events. Your dedication and hard work is very much appreciated!

Tenji Andrews  Marianela Roubicek  Alina Sanchez-Garcia
Jen Brown  Romy Saunders  Jarren Short
Elizabeth Coker  Stephanie Simeon  Cristina Sotolongo
Wanda Colon  Diamari Torres  Grisel Valdes
John Crute  Debbie Wedderburn
Mary Eymann-Reyes  Cecil Roomes
Pimlada Kongkham  Jackie Zelman
Mallory Madfes
Gerald Neptune
Gilad Nir
Michelle Nunez-Mendoza
Ivette Reinoso-Hernandez

Every member of this project is vitally important to a successful implementation. Keep up the great work!

Thank you again,

Berthi Arteta  Jack George
Executive Director,  Deputy Chief Information  
ERP Systems – HRIS  Officer and Associate

Executive Director,  Vice President for  
ERP Systems – HRIS  Applications and Services

University of Miami

Information Technology
ANNOUNCEMENTS & MILESTONES

Workday at Canes Spirit Day 2014
See all the photos on Facebook
ANNOUNCEMENTS & MILESTONES

Halloween 2014 at UMIT
See all the photos on Facebook
ANNOUNCEMENTS & MILESTONES

Halloween 2014 at UMIT
See all the photos on Facebook
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos: Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones: Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community: Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos: Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen: UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.