MESSAGE FROM THE CIO

As 2014 draws to a close, I would like to extend a sincere thank you to our extraordinary UMIT staff for all of your hard work and efforts throughout the year. I am proud to work with such a wonderful team who strives to make UMIT the best information technology organization in higher education and healthcare.

This has been a record year of accomplishments for UMIT. The Workday team has been hard at work. Workday Finance kicked off this year and we look forward to the 2015 implementation of Workday HR. When fully implemented, Workday will allow us to streamline and automate processes, while having a modern, intuitive interface that people adopt readily. To learn more about Workday, I encourage you to visit the project website: [http://miami.edu/workday-hr](http://miami.edu/workday-hr).

In addition to launching CanesGuest, the new wireless guest network, UMIT upgraded the wireless networks to cover 200 buildings and 11 million square feet of the University’s three main campuses, as well as UHealth’s three hospitals, and two dozen outpatient facilities. UMIT enabled faster Wi-Fi, stronger security, and streamlined onboarding, which facilitated the University to address various academic, clinical care, research, and residential needs with a single wireless local area network (WLAN).

We successfully implemented UChart, the University’s version of the Epic electronic medical records system, which offers a fully integrated suite of healthcare software that supports functions related to patient care, at Bascom Palmer Eye Institute and Sylvester Comprehensive Cancer Center. The team is planning its biggest UChart implementation to date at UMH in 2015.

The email migrations are moving very quickly. The team has worked very hard to migrate over 20,000 accounts to Office 365! All University Faculty, Staff, and Students now have access to Box, one of the cloud-based storage solutions we offer, and in the coming year, all will have access to Google Drive. Additionally, Blackboard Collaborate, a free videoconferencing system for academic and administrative use, was also implemented this year.

We were able to negotiate University site licenses for Adobe and MATLAB, and additional software licensing and maintenance agreements, which have resulted in the University saving over half a million dollars so far!

In 2015, we will continue to share UMIT’s accomplishments throughout the year, and recognize those who are committed to achieving the goals set forth in the UMIT Strategic Plan.

We couldn’t do all of this great work without the dedication and passion each and every one of you brings to this team on a daily basis.

Thank you and best wishes to you and your loved ones this holiday season and a happy New Year.

In partnership,
Steve
The Word on Workday

The first cycle of Workday HR payroll parallel for testing is now complete. Ensuring faculty, staff, and student employees receive an accurate paycheck once the system is implemented, is a critical success factor for this project. As the project plan is adjusted for testing, an updated implementation schedule will be communicated to the University community.

Another vital component of the Workday HR and Payroll implementation is training. Workday training will provide faculty, staff, and student employees with the tools to operate, understand, and manage information in the system.

This month’s message highlights important information about successful and upcoming opportunities to learn about Workday concepts, and a specific look at Supervisory Organizations and Cost Centers.

Workday Learning Opportunities: Workday Sneak Peek Sessions Conducted in December

Workday Sneak Peek sessions were conducted in December 2014! These instructor-led sessions provided over 600 faculty and staff members the opportunity to have a hands-on experience in Workday before formal training begins. Formal training will be offered in 2015. The Workday team covered basics, such as navigation and foundational Workday concepts, and led participants through Workday demos and activities.

Sessions were offered at the Gables, RSMAS, and Medical campuses, as well as the UHealth Medley and Palm Beach Gardens satellite locations. These live sessions were the first of many upcoming opportunities for employees to get to know Workday.

The Workday Sneak Peek sessions will be followed by additional engagement events and training opportunities beginning in January 2015 (both in-classroom and online).

Manager Readiness for Workday – An Interactive Course for Faculty and Staff Managers

With the implementation of Workday HR, faculty and staff managers, i.e., faculty and staff with direct reports, will have access to job, compensation, and performance information. In an effort to prepare managers for access to this new information, Workforce Engagement & Development (WED) is offering an online course called: “Manager Readiness for Workday.” This 60-minute course, available in ULearn now, is designed to prepare managers to understand and utilize the HR-related information that they will have access to in the system. (Please note that this is not a training course on how to use the Workday system.)

A message about this course was sent to faculty and staff managers in mid-December 2014 with information about registration in ULearn. Managers are encouraged to complete the course by the end of February 2015.

Supervisory Organizations and Cost Centers

Supervisory Organizations and Cost Centers are two key concepts in Workday. Supervisory Organizations group faculty, staff, and student employees into a management hierarchy to define who reports to whom, and facilitate human resource functions involving managers and the people who report to them. Cost Centers correspond to departments, units, or teams, and facilitate cost accounting and financial reporting, as well as workflow for financial transactions. Faculty, staff, and student employees are assigned to cost centers to capture payroll expenses, which can also be split between Cost Centers.

Supervisory Organizations and Cost Centers, while not interchangeable, provide a flexible architecture within Workday to accomplish various tasks, and to support reporting and analytics. There is no direct relationship between Supervisory Organizations and Cost Centers – they serve different purposes. For example, one Supervisory Organization can have faculty and staff who are paid in different Cost Centers. As a result, Cost Center managers are not assigned to Supervisory Organizations.

Faculty and staff managers are able to initiate or approve various HR related transactions for their Supervisory Organizations. Cost Center managers are assigned to Cost Centers or a hierarchy of Cost Centers and are able to complete various financial processes. Various roles can be assigned to a single position; therefore a person could be both a manager and a Cost Center manager.

If you have any questions, please email: workday@miami.edu. For additional information, please visit the project website.
PROJECT UPDATES
by Alice Kerr

The UM Project Management Office (PMO) provides project managers, project team members, and project stakeholders a common methodology and practice for managing projects.

It certainly has been a productive year, and the PMO elves are busy collating reports for our year-end summary – so check back in January for the by-the-numbers look at all UMIT has done in the project arena. As 2014 comes to an end, we would like to take a moment to thank all of those who have supported our various initiatives and projects throughout the year. We could not be successful without your dedication and hard work.

The UMIT PMO extends wishes of health and happiness to you during the Holiday Season and throughout the coming year.

MOVERS & SHAKERS

Pat Ivory was promoted from Executive Director, IT Clinical Applications to Assistant VP, Strategic Operations and Clinical Informatics.

Lindsay George was promoted from Executive Director, Strategic Initiatives to Assistant VP, IT Strategic Initiatives.

Ignacio Gonzalez was promoted from Technical Systems Programmer to Sr. Systems Administrator.

CURRENT UMIT JOB OPPORTUNITIES

Manager, Desktop Support
Technical Analyst
Desktop Support Technician
Sr. Network Engineer
Desktop Support Technician
Desktop Support Technician (Casual)
Sr. Clinical Systems Analyst
Desktop Support Technician (Casual)
Sr. Systems Administrator
Project Manager, IT Clinical Systems
Help Desk Technician (Casual)
Help Desk Technician
Sr. Business Systems Analyst
Network Engineer
Clinical Systems Analyst
Sr. Trainer, IT
Assoc. Director, Marketing
Systems Analyst
Sr. Decision Support Analyst
Trainer IT (Casual)
Audio Visual Technician
Sr. Programmer
Sr. Security Engineer
Project Manager, IT Clinical Systems
Sr. Database Administrator
Sr. Database Analyst
Security Engineer (Casual)
Database Analyst
Manager, Communications
Programmer, Intermediate
Sr. ETL Developer
Have you heard anyone talk about the Mood Elevator or the Acronym D.I.R.E.C.C.T? Our new common purpose is: “At the U, we transform lives through teaching, research, and service.” But what does this all mean? The University has undertaken an initiative to establish a new set of values and behaviors for all at the University. A company named Senn Delany assisted UM Executive Management in identifying the areas in which the University needed help, based on the Mini Pulse results. After the Senn Delaney engagement, the Disney Institute held focus groups in order to identify the areas in which the University needed improvement. The Disney Institute then reported the results to UM Executive Management. In light of these results, UM has engaged the Disney Institute to assist UM in transforming the culture at the University with values and behaviors that we at the U will embrace as one organization. This transformation is not going to happen overnight – the University is a very large and diverse organization, so change will take time. The first step was to send a group of leaders to the Disney Institute in order for them to be ambassadors of the new Culture Transformation Initiative. The information will be disseminated in cascading communications beginning in early December.

Maria Alberti, Director Accounting, UMIT, was one of the first managers to visit the Disney Institute. All levels of management were chosen to attend, from Associate Vice President to Managers. In addition to the Managers, the Culture Transformation Executive Team, Provost LeBlanc, Dean Goldschmidt, Joe Natoli, Nerissa Morris, Jackie Menendez, Dean Isaac Prilleltensky, and Mark Diaz, also attended.

During this two-day session, the participants learned about the Disney way, and the history of what happened at Disney when Walt Disney died and the necessity to refocus their culture. They also discussed how to translate this to the University of Miami. The key learning is that the employees are the backbone of the University, and that everyone should be encouraged to make a personal connection to the purpose of the University. We must change the way in which we do things, and react to one another in order to truly “transform lives.” There will be seven more groups going to the Disney Institute to participate in the workshops. We have all been tasked to become ambassadors for this new initiative. How will you do your part in helping transform lives through teaching, research, and service?
WELCOME TO OUR NEW HIRES & PROMOTIONS

Luis Abella
Sr. Business Systems Analyst

Omar Alfonso
Telecomm Technician

Jonathan Bustabad
Telecomm Technician

Faisuly Camacho
Switchboard Operator

George Ferrao
Network Engineer

Sindy Garcia
HR Generalist

David Green
Instructional Designer

Christopher Hale
Network Engineer

Krishnan Kottaiswamy
ETL Developer

Mari Lovo
Senior Manager

Sakshi Mittal
Senior Programmer

Savannah Roland
Desktop Support Technician
DIVERSITY CALENDAR
by Titanya Ramsingh-Pierce

DECEMBER 2014

Dec. 1
Independence Day (Portugal): this day commemorates the restoration of Portugal’s independence in 1640 after a 60-year period of union with Spain.

World AIDS Day (International): this day has been declared by the World Health Organization as a time to increase education and awareness of AIDS.

Dec. 5
Discovery Day (Haiti): commemorates the discovery by Christopher Columbus of Haiti in 1492.

National Day (Thailand): on this holiday the people of Thailand renew their commitment to democracy while celebrating the birthday of the king with religious ceremonies in the temples.

Dec. 6
Constitution Day (Spain): after the death of Spain’s dictator, Francisco Franco, in 1975, Spain became a democracy and on this day in 1978.

Dec. 7
National Pearl Harbor Remembrance Day (USA): On Dec. 7, 1941, the United States suffered a surprise attack by the Japanese naval and air forces at the U.S. naval base at Pearl Harbor in Hawaii, which left 2,403 Americans dead and 1,178 wounded. The attack at Pearl Harbor was the worst terrorist attack in U.S. history until the al-Qaeda terrorist attack on September 11, 2001, which killed nearly 3,000 people.

Dec. 8
Feast of the Immaculate Conception (Roman Catholic): celebrates the Roman Catholic belief that Mary, the mother of Jesus, was conceived free from original sin.

Mother’s Day (Panama): in Panama, Mother’s Day is celebrated on 8 December, the same day as the Feast of the Immaculate Conception.

Dec. 12
Fiesta de Guadalupe (Mexico): the feast day of the patron saint of Mexico. The shrine of Our Lady of Guadalupe is Mexico’s most sacred religious site.

Dec. 16
Reconciliation Day (South Africa): Afrikaners traditionally celebrated this as the Day of the Vow, commemorating the day that a group of Voortrekkers defeated a Zulu army at the Battle of Blood River, while African National Congress activists commemorated it as the day in 1961 when the ANC started to arm its soldiers to overthrow apartheid.

Dec 17-23
Hanukkah (Jewish): commemorates the victory of the Jewish people, led by the Maccabee family, over the Syrian Greeks in 165 B.C.E. This victory marked the end of a three-year period of religious persecution, restored Jewish independence, and ensured the survival of monotheism (belief in one God).

Dec. 23
Victory Day (Egypt): marks the ending of the Suez Crisis of 1966, which resulted from President Gamal Abdel Nasser’s nationalization of the Suez Canal Company to raise revenue for building the Aswan Dam.

Dec. 24
Christmas Eve (Christian)

Dec. 25
Christmas Day (Christian): most Christians observe Christmas to celebrate the birth of Jesus, and it is celebrated as a public holiday in many countries worldwide.

Dec. 26-Jan. 1
Kwanzaa (African American): first celebrated on December 26, 1966, the festival of Kwanzaa was created in the United States by scholar and cultural activist Dr. Maulana Karenga. Patterned after harvest festivals in Africa, Kwanzaa derives its name from the Swahili phrase matunda ya kwanza, meaning “first fruits.”

Dec. 26 & 27
St. Stephen’s Day (Western Church and Eastern Church): a Christian saint’s day to commemorate Saint Stephen, celebrated on 26 December in the Western Church and 27 December in the Eastern Church. It commemorates St. Stephen, who was known for his service to the poor and his status as the first Christian martyr (he was stoned to death in ad 36).

Jan. 1
Emancipation Proclamation (USA): on this date Abraham Lincoln issued the Emancipation Proclamation, freeing all slaves in territories of the Confederacy.

Independence Day (Haiti): commemorates Haiti’s gaining independence from France in 1804 as a result of the only successful slave revolt in history.

New Year’s Day (International): the only secular holiday that the entire world observes regardless of race or religious beliefs. It is based on the solar calendar established by Pope Gregory XIII in 1582 and adopted by most countries. However, many Orthodox Eastern churches continue to use the earlier Julian calendar with the New Year falling on January 14.

Dec. 12
Constitution Day (Russia): the new Russian Constitution was adopted on this day in 1993 by referendum.
Prepare for the new year by developing your potential and directing your future with Skillport! You can access UMIT’s online learning portal any time by going to https://umiami.skillport.com. Your Online Portal offers many solutions designed to meet the wide range of challenges facing IT professionals globally. For example, you will have access to topics, including Certified Ethical Hacker, Mastering VMware, and Microsoft Project, right from your desktop!

Questions? Please contact UMIT Training at: ittraining@miami.edu. For technical support call, 1 (866) 754-5435.

Why Windows 10 isn’t version 6 any more and why it will probably work
Windows 7 wasn’t version 7.0, and Windows 8 wasn’t version 8.0. Windows 10 is 10.0.
Visit Website >>

Eyes-on with Streaming Photoshop: Adobe’s plan to bring PS to the cloud
More details about Adobe’s upcoming cloud-based version of Photoshop.
Visit Website >>

Fidelity’s Oculus App Lets You Fly Through Your Investments
Brokerage giant Fidelity gives a glimpse of how virtual reality might be used beyond gaming.
Visit Website >>

Engadget Holiday Gift Guide 2014
We’ve collected a veritable feast of devices to cater to everyone from the amateur bartender to the DIY tinkerer.
Visit Website >>

Mobile Medical Apps: A Market on the Move
No question about it: The world wants mobile medical apps (MMAs) — and demand won’t slow down any time soon.
Visit Website >>

Watson Could Power ‘Tech that Teaches Teachers’
IBM recently shared its vision of a future that includes cloud-powered ‘intelligent tutors’ that could help teachers implement Common Core standards.
Visit Website >>
A Visit from a Phisher

Twas the holiday season, when all through the house,
Not a keyboard was stirring, not even a mouse.
All the data was safe, protected with care,
In hopes that year-end bonuses soon would be there.

The servers were nestled all safe with their facts,
Protected from malware, viruses, and spyware hacks.
The data all encrypted, with a complex key,
And using “HTTPS” for an online shopping spree.

Policy was written, compliance was done,
Educating merchants has been fun.
Systems were patched, and locked one and all,
The team had done well, while having a ball.

The audits were done, validation complete.
The systems all ready, documentation all neat.
They had made it through another holiday season,
Dreaming of vacation, it all stood to reason.

When an email was received, making such clatter,
The Admin sprang from his browser, asking what was the matter.
Away to the consoles, he flew in a dash,
He quickly saw that they were asking for cash.

The light from the flat screens just made the place glow.
The Admin then cursed, it could not be so.
He immediately knew what was about to go down,
Not letting this phisher give him a frown.

Encrypting data can be done with ease,
But these attacks are relentless, from overseas.
The attachment, if opened, would attack all at once,
Making one feel like a big dunce.

Deleting the email right on the spot,
Chuckling and thinking “that's all you got?”
Malware from servers would not be his demise,
Because education about phishing had made him wise.

His training had saved him from this vicious attack,
Never to let these phishers come back.
Glad that he had not been fooled by these thieves,
Now it was time for him to roll down his sleeves.

He sprang to his car, and cranked up the tunes,
Wishing for beach, and wind tossed sand dunes.
He said as he drove down the road to his flight,
Happy Holidays to all, and to all a good-night.

Is your data secure? If you have any questions or concerns about your data, please contact UMIT Security at: ciso@miami.edu
UMIT IN THE KITCHEN
by Alba A. Weinman & Walter Vargas

Moroccan Stew (Vegetarian)

Ingredients:
• 2 teaspoons Olive Oil
• ¼ cup chopped onion
• 1 ½ cups of cabbage (thinly sliced)
• 1/8 tsp of salt (optional)
• ¼ large green bell pepper or ½ cup zucchini cut in strips
• 1/8 teaspoon ground cinnamon
• 1 (14-ounce) can tomatoes, un-drained and chopped
• 1 can garbanzo beans (drained)
• ½ cup raisins
• 2 teaspoons fresh lemon juice

Directions:
1. Heat the oil in a nonstick skillet on medium heat and sauté the onion for 5 minutes.
2. Add the cabbage and sprinkle with salt.
3. Continue to sauté the vegetables for 5 – 6 minutes, occasionally stirring.
4. Add the bell pepper (or zucchini) and cinnamon and sauté for 2 minutes.
5. Stir in the tomatoes, garbanzos, and raisins.
6. Cover and simmer for about 15 minutes.
7. Add the lemon juice.
8. Salt and pepper to taste, and serve on a bed of warm couscous.

Juice of the Month

Ingredients:
1 inch piece of ginger root
1 inch piece of turmeric root
1 tomato
1 carrot
1 stalk of celery
1 apple
1/4 grapefruit
1/2 orange beet

Directions:
Blend all ingredients. Enjoy!

*UMITers sure do love to cook! Please keep sending your recipes to us at umitnewsletter@miami.edu and we’ll post them in future issues of UMIT News!
ANNOUNCEMENTS & MILESTONES

UMIT in the News

UM upgrades wireless network, tripling campus access points

Click here for more details

 Academic Technologies’ Newly Renovated Faculty Exploratory

Submitted by: Hannah Inzko

On November 14th, the Academic Technologies group hosted a grand opening and open house for the newly renovated Faculty Exploratory, located in 305 Richter Library. This event was the result of a shared vision and collaboration between the University Libraries and Information Technology. The event included a “treasure hunt” between parts of the faculty exploratory that are used to showcase technology, record video, view webinars, and collaborate.

The space was designed to advance the use of technology in teaching and learning here at the University of Miami. There were over 50 visitors who stopped in to see the space and test out the technologies that we were highlighting, including the Light Board and the One Button Studio. The event has lead to new discussions with faculty interested partnering with our team.

Dean Charles Eckman from the University Libraries and Allan Gyorke from Academic Technologies introduced the space and cut the ribbon to kick off the event. Sebastian stopped by to test out the space and get the crowd pumped for the FSU game. Photos of the event can be found here: https://miami.app.box.com/s/ao9al2nw2r1zzihwncle.

If you have questions about the Faculty Exploratory or would like to try it out, please contact: academictechnologies@miami.edu.

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CASE STUDY

ARUBA WI-FI CONNECTS 11 MILLION SQUARE FEET AT THE UNIVERSITY OF MIAMI AND UHEALTH

By standardizing on Aruba’s mobility solution for fast Wi-Fi, strong security, streamlined onboarding, and reduced IT burden, the University of Miami and the University of Miami Health System (UHealth) address varied academic, clinical care, research and residential needs with a single WLAN consisting of over 6,300 APs.

U MIAMI INFORMATION TECHNOLOGY

Envisioned with infrastructure for over 11 million square feet of facilities spread across 200 buildings and 528 acres in multiple geographic locations, Brad Rohrer’s team needed a scalable wireless network that could meet modern academic, clinical care, research and residential demands.

BENEFITS

- Approximately 6,300 Aruba APs connect 11 million square feet spread across 200 buildings and 528 acres in multiple geographic locations.
- Pervasive, scalable Aruba WLAN enables seamless Wi-Fi experiences throughout all facilities.
- AirWave centralizes network optimization and management for academic, clinical care, research, residence and administrative facilities.
- Transitioning to 802.11ac Wi-Fi with patented ClientMatch™ technology.
- AppRF® assists with future transition to unified communications (UC).
ANNOUNCEMENTS & MILESTONES

Retirement Announcements

Freddie L. Robinson, IT Director, is retiring effective December 2014 after 27 years at the University of Miami. Freddie leaves a legacy and indelible mark at the University of Miami wearing a myriad of hats throughout the years, but what he is most proud of is introducing Document Management to the University.

In the early 1990s, Fred began the task of talking to vendors and researching Document Management Systems. In 1992, South Florida suffered its worst natural disaster when Hurricane Andrew pummeled the city with sustained winds of 160mph. Many businesses suffered the consequences of keeping hard copy documents when their offices were devastated and files destroyed. The University felt the effects through some minor water damage; suddenly departments were keenly aware of the need to protect their business documents and files. This gave the University the impetus to move forward with Document Management, and after careful research and analysis, an IBM centralized solution was selected. This solution offered the University a secure central repository for all documents, with nightly backups and off-site storage providing a safe haven for critical business files. Per Freddie, “In September of 1993, having received commitment from 15 user departments, evaluated vendor alternatives, chosen a centralized imaging/document management solution, selected the vendor, developed project costs, and put together a high-level project plan, we successfully presented our proposal to the Board of Trustees for project approval and funding,” and the rest is history.

Over twenty years later, the success of Document Management and its effects on the University is widespread, having grown from fifteen to over one-hundred departments, with thousands of users. Even today, the legacy of Document Management continues to grow with the implementation of an Enterprise Content Management System, Hyland OnBase which is reengineering and streamlining business processes, taking Fred’s vision to new heights.

Freddie, UM is indebted to your vision and leadership. You will be missed!

Submitted by: Mariano Estrada

Mimi Pambrun came to UM in 1999, nearly 15 years ago. She came from AT&T, where she was responsible for managing some of the UM Telecom/AT&T programs and distance long services. At UMIT, she also worked for the PMO and most recently for the Strategy & Partnerships team with her main responsibility being the day-to-day running of the UMIT Governance Process. She retired from UMIT as a Manager, Telecommunications.

Mimi, thank you for everything you’ve done for UMIT. We will miss you!
Kudos: Savannah Roland

Submitted by: Eddie Vidal

“Hello Mr. Vidal. Every once in a while you get assistance from someone who was so efficient that it gives you faith in the system! This is the way I felt when Savannah Roland helped me reconfigure my desktop, Outlook, smartphone, and tablet. She was absolutely perfect in giving me detailed instructions and made this chore almost pleasant! So I wanted to let you know, as her supervisor, that Savannah did a terrific job, and it should not go unnoticed. Thanks to both of you for making this setup less onerous than I feared that it would be.”

- Laurence S. Kalkstein, Ph.D., Professor

Kudos: Dianne Rubin

Submitted by: Ismael Pimienta

“My name is Matt Stark and I am a third year medical student. I am writing to you so that I may express my gratitude to Ms. Dianne Rubin, who last week rendered exemplary service in resolving a serious email issue that was affecting me. Upon my inquiry, she informed me that you are the appropriate person to send feedback to.

I recently discovered that I was not receiving a number of emails sent to my address, and neither the sender nor I was receiving any error message. I called IT to set up a ticket which was ultimately forwarded to Ms. Rubin. She responded promptly and professionally, and solved my problem quickly, efficiently, and completed. She also answered a number of related questions that I had, and was available for correspondence by both email and telephone until the issue was thoroughly resolved. I am extremely grateful for her help in resolving the issue, and would just like to express my gratitude for a job very well done.”

- Matthew Stark, M.D. Candidate, Class of 2016, University of Miami Miller School of Medicine

Birth Announcement

Name: Tobias Porta
DOB: 12/01/2014
Weight: 7lbs 5oz
Length: 20in

Congratulations,
Jamil Porta!

“Outdoors feature: Exploring remote Everglades by paddle is a challenging trek”

Featuring Terry Helmers

Click here to read the full article
ANNOUNCEMENTS & MILESTONES

Personal Milestone

Raquel Zamora Alfonso, part of the Research Information Technology (RIT) unit, graduated in August 2014 as part of Cohort 28 in the Masters of Management Information Systems program at FIU.

Raquel says, “It was a challenging journey, but one worth every step of the way!”

Congratulations, Raquel!

Video: Things IT People Never Say

https://www.youtube.com/watch?v=4m7YjAuDMY0
ANNOUNCEMENTS & MILESTONES

Registration Opens for Higher Ed Summit: Community Reimagined

The 3rd annual Higher Ed Summit, hosted by the University of Miami and Salesforce Foundation, will take place at the Student Activities Center on February 12-13 and explore the theme “Community Reimagined.” Space is limited so register early to join UM and the Salesforce Foundation, along with other leading colleges and universities, for an exciting day-and-a-half journey into how to become a connected campus.

Join the higher ed community to gather insight into the projects, processes, and best practices that enable your peers to connect their students, collaborate with staff, alumni, and donors to build stronger lifelong relationships. Great higher education-focused breakout sessions, roundtable discussions and countless networking opportunities make the Higher Ed Summit an event not to be missed.

Registration is only $75 for individuals from higher education institutions, and $1,500 for those from non-higher education institutions. For more information visit: salesforcefoundation.org/hesummit15. If you have further questions, please contact Lori Bronholc at: l.brinholc@miami.edu.

UMITers: Veterans Day Tributes, November 11

Darrin Roach, Lt. Col. (Ret), US Air Force was the Veteran Employee speaker at the Tribute held on the Rock. During his 20 years in the U.S. Air Force, he traveled to almost 50 countries. He served on the National Security Council team, staffing the White House Situation Room and sometimes flying aboard Air Force One with President Clinton. Darrin spoke of how being a veteran has made him thankful for many things, chief among them, faith, family, the Air Force, and the University of Miami. Roach also noted the hundreds of veterans, "all with different stories to tell," who now work at UM.

Alice Kerr, COL, US Army Reserves was the guest lecturer for an upper level undergraduate course in Politics and Gender. She spoke about the evolving role of women in the military, the repeal of the combat exclusion that previously barred women from serving in direct combat units and what it was like to serve in the pre-DADT, DADT, and post-DADT eras. Alice’s military career spans almost 27 years of combined Active Duty and Reserve Component service. She is a combat veteran of two wars (Persian Gulf War and Operation Iraqi Freedom).
**Shoe Box Campaign**

Submitted by: Lucy Montoya

Another successful year for our Shoe Box campaign! It is my pleasure to announce that we surpassed our goal of 30 shoe boxes and delivered a total of 36 boxes! We packed 35, and Indaya Warner donated one packed box for a girl.

We received donations of many beautiful, cute and useful items. This year we received $570.00 in money contributions. The shipping charges for each box was $7.00, so $252.00 was used to pay for the shipping of the 36 boxes (confirmation emails enclosed), and the remainder amount was used to purchase additional items like toys, toiletries, candy and other good things we know kids would love to find in their boxes (copies or receipts enclosed).

We have tracking numbers for our boxes since the payment for the shipping was made through the Samaritan’s Purse website. We’ll let you know where our boxes end up being delivered once we receive that information from Samaritan’s purse, which usually happens by the end of December. If you would like to learn more about this noble cause, please check out their website [here](http://www.samaritanspurse.org).

Enclosed are also some pictures taken during “packing day.” Special kudos to our “happy elves” who worked very hard to get the various items in the shoe boxes!

Once again, you responded with such generosity that we are sure kids will be very happy the moment they open their shoe boxes. Thank you very much to all of you for the donated items, contributions and collaboration in giving joy to many kids experiencing hardship.
Canoe Trip: A Watery Wonderland for UMIT Adventurers

Submitted by: Lourdes Wolf Marenus

On Saturday November 15th, a group of UMIT Point Solutions outdoor enthusiasts and family members embarked on a canoe trip in beautiful Biscayne National Park, coined “A Watery Wonderland” by the National Park Service. The group, guided by Terry Helmers, met at the visitor’s center and paddled half a mile to Crocodile Creek where they were challenged by mangroves and sharp turns through a narrow passage, just wide enough to accommodate one canoe or cayak. The creek led the group back to the open bay where they paddled to La Playa Grill restaurant for a delicious and relaxing lunch.

Personally, I was amazed at the beauty and health of the Biscayne National Park ecosystem; I can’t wait to return and take my family, echoing the sentiments of others from Point Solution group. Per Walt Bechtel, Assistant VP and leader of Point Solutions, “I was struck by the beauty of the park before we even started paddling. To canoe in the middle of Biscayne Bay with cool breezes on a beautiful day was amazing and to share this experience with co-workers made it even better.” Gilbert Serein, Senior Busines Analyst in the ECM Group, “It was exciting and educational, and Terry Helmers is an excellent guide. What I liked most is that you see nature up close and on top of that you have Terry as a guide, who knows the environment. I would definitely do it again.” Terry Moneo, Manager of Web Services thought it was great. “There’s nothing like getting back to nature, and it was fun seeing different facets of co-workers personalities oftened missed in the working environment.”

Thank you Terry Helmers for a wonderful day! We are looking forward to the next time.
UMIT Holiday Party: December 12, 2014

View all of the photobooth pictures on Facebook: click here
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO
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