Congratulations to our UMITer, Titanya Ramsingh-Pierce!

President Shalala hosted her final Walking ‘Canes luncheon on Thursday at the CanesZone located in the Hecht-Stanford Dining Hall. This annual luncheon recognizes the top participants from the University’s Walking ‘Canes program that begins each January.

In addition to the top walkers, President Shalala was joined by Dr. Patricia A. Whitey, vice president for student affairs, Scott Levin, assistant director for the Department of Wellness and Recreation, and staff members of the Patti and Allan Herbert Wellness Center, including Dr. Tony Musto who developed the program 12 years ago.

“Sitting is the new smoking,” said Dr. Musto, director of fitness programs at the Herbert Wellness Center and UHealth Fitness & Wellness Center. “Many UM employees underestimate the powerful impact walking can have on their health. Walking ‘Canes is designed to promote participants to be more active throughout their normal day, without necessarily having to go to a gym.”

This year’s top participants, many of whom participated in Walking ‘Canes for the first time, represented a variety of University departments and spanned both the Coral Gables and Miller campuses.

- Denice Cruz-Rodriguez, administrative assistant in the Department of Psychiatry and Behavioral Sciences
- Elizabeth Soriano, senior administrative assistant in the Department of Public Health Sciences
- Humberto Franquiz, budget manager in the Department of Real Estate and Facilities
- Jacqueline-Marie Mathieu, senior medical biller in the Department of Pediatrics
- Laila Reed, clinical division administrator in the Department of Orthopedics
- Dr. Massimiliano Galeazzi, professor and associate chair for the Department of Physics
- Dr. Miriam Lipsky, lecturer in the Department of Teaching and Learning
- Samer Ahmed Zafar, web developer for the College of Arts and Sciences
- Titanya Ramsingh-Pierce, executive assistant in the Office of the Vice President for Information Technology
- Yenisel Garcia, credentialing specialist in the Department of Credentialing

Prizes this year included airline tickets courtesy of UM’s Business Services and tickets to an event at the Bank United Center courtesy of Global Spectrum. BUC tickets were raffled off to Galeazzi and Reed. For being the top two point earners, Franquiz and Soriano were awarded with roundtrip airline tickets.

As a group, those at the luncheon increased their average daily step count by almost 4,000 steps per day. That equates to walking two more miles each day, burning an average of 200 extra calories. On average, a person can expect to lose up to 20 pounds over the course of a year simply by walking those extra steps each day.

“The program was a kick-start for me,” said Franquiz, the top point-earner who lost 26 pounds while participating in the program. “It encouraged me to be more active and it really helped me. Even my dogs benefited from the extra walks!”

More information about Walking ‘Canes is available online at: miami.edu/walkingcanes.
The UM Project Management Office (PMO) provides project managers, project team members, and project stakeholders a common methodology and practice for managing projects.

The PMO teams have continued their awesome levels of project engagement and delivery. We are currently managing or assisting with 87 active projects that include applications, infrastructure, telecommunications services, facility design and construction, and full-scale line of business transitions. To date, we have completed a total of 167 projects.

As a reminder, our numbers do not include the projects that are directly related to ERP or Clinical Applications projects. It is safe to say that all of UMIT is directly involved in providing services and delivering projects that are transforming lives.

Thanks to all for your continued support!

WELCOME TO OUR NEW HIRES & PROMOTIONS

Kimberly Blonigen
Sr. Clinical Systems Analyst

Grisell Clavijo
Executive Assistant

Terry Welty
Clinical Systems Trainer

MOVERS & SHAKERS

Matt Lohr
Matt was promoted from Desktop Support Technician for the CAS Clinical Training team to Systems Analyst for the CAS Technical Support team.

Garry Johnson
Garry was promoted from Desktop Support Technician in the Telecommunications team to Network Engineer in the Telecommunications team (Chief Network Office).

Carol Hurrie
Carol was promoted from Sr. Manager in the CAS/Strategic Operations and Clinical Informatics team to Sr. Project Manager for the CAS/Strategic Operations team.
CURRENT UMIT JOB OPPORTUNITIES

Computer Systems Validation Specialist
Manager, Desktop Support
Network Engineer
Sr. Systems Analyst
Desktop Support Specialist
Desktop Support Technician
Executive Director, Revenue Cycle
Desktop Support Technician
Help Desk Technician
Java/Oracle Sr. Database Analyst
Systems Administrator
Systems Analyst
Technical Analyst
ERP Developer IT
Sr. Manager, IT
Security Engineer (Casual)
Help Desk Technician
Systems Analyst
Project Manager, IT (Non Technical)
Sr. Network Engineer
Sr. Business Systems Analyst
Programmer, Intermediate
Project Manager, IT Clinical Systems
Business Systems Analyst
Sr. Programmer
Sr. Decision Support Analyst
Instructional Designer
Clinical Systems Analyst
Business Systems Analyst
Instructional Designer
Systems Analyst (Casual)
Programmer, Intermediate
Desktop Support Technician (Casual)
Desktop Support Technician (Casual)
Trainer IT (Casual)
Security Engineer (Casual)
Manager, Communications

DIVERSITY CALENDAR
by Titanya Ramsingh-Pierce

MAY 2015

Asian-Pacific American Heritage Month
Jewish American Heritage Month
Older Americans Month

May 1
Law Day / International Workers’ Day

May 3
World Press Freedom Day

May 5
Cinco de Mayo

May 6-7
Lag Ba’Omer • Jewish

May 8-9
Time of Remembrance and Reconciliation for Those Who Lost Their Lives during the Second World War

May 10
Mother’s Day

May 14
Ascension Day • Christian

May 15-16
Isra and Mi’raj • Muslim

May 21
World Day for Cultural Diversity for Dialogue and Development

May 21
Declaration of the Báb • Bahá’í

May 23-25
Shavuot • Jewish

May 24
Pentecost • Christian

May 25
Buddha’s Birthday • Buddhist

May 25
National Missing Children’s Day

May 25
Memorial Day

May 29
Ascension of Bahá’u’lláh • Bahá’í
PROFESSIONAL DEVELOPMENT
by Allison Dupler

Gartner Solutions

Although Gartner’s wealth of knowledge in the Security realm is wonderful, it can be hard to know what is the most pertinent. So stop sifting and take a look at the top five most recently published Security and Risk Management documents within Gartner for Technical Professionals.

- Security Information and Event Management Architecture and Operational Processes
- Strengthen Basic Security Hygiene With a Two-Pronged Security Architecture Approach
- Threat Vectors and Security Controls for Hyperconverged Integrated Systems in the Software-Defined Data Center
- How to Collect, Refine, Utilize, and Create Threat Intelligence

Having trouble logging in? Have questions about Gartner? Please contact Allison Dupler, your Gartner Research Assistant, at: allison.dupler@gartner.com

TECH BYTES
by Jamil Porta

Millennials Are Shaping the Mobile Workspace of the Future
The future for higher ed learning is more robust mobile workspaces.
Visit Website >>

As demand grows, Midwestern colleges prep students to fly drones
Enrollment is increasing for programs that offer degrees in UAS operations.
Visit Website >>

Expanding the frontiers of computational thinking with Wolfram Language
Stephen Wolfram has been working on computing language paradigms for nearly thirty years.
Visit Website >>

uBeam’s Ultrasound Wireless Charging Is Real, And About To Be Really Funded
What if wireless power at a distance actually worked? It does.
Visit Website >>

Women In Technology: Why It’s Good For Everyone
There are four key tasks we’ve got to tackle.
Visit Website >>

The Best Exercise Headphones
If I were looking for a pair of headphones to use in my workout, I’d want the Relays by Sol Republic.
Visit Website >>
Security Fun Facts

Don’t Let Your Data Go Rogue

With summer quickly approaching, vacation is on everyone’s mind. While some people prefer to stay “off the grid,” many of us are “hotspot” hopping in order to stay connected with friends and family. Hotspots are areas with a wireless Internet connection, most often found and provided by hotels, coffee shops, and airports. When your cell connection is poor and your data is dwindling, a hotspot can seem like an oasis in a connection desert; however, it is important to remember that connecting to Wi-Fi opens a door to your data. It is integral to monitor who can come through that door.

In order to gain access to your data, attackers will sometimes employ “rogue hotspots.” A rogue hotspot looks exactly like any other hotspot. It will usually have the same or similar name to a nearby legitimate network. These networks are typically open (do not require a password to access) and do not require payment, thereby encouraging connection-starved victims to quickly and easily connect. Once accessed, an attacker can see any information sent over their connection. Attackers can gather such information as email usernames and passwords, credit card numbers, and even bank account information.

Connecting to an open and unpaid Wi-Fi hotspot can be tempting, especially if you are in a hurry or need to send an important email or text; however, the consequences can be much worse than a simple inconvenience. Here are some tips to keep your Wi-Fi from going rogue:

● If two Wi-Fi networks have the same name, one may be malicious. One network may be secured while the other is not.
● Be wary if you have a password to log into the Wi-Fi, but no input is available.
● Look for most coffee shops, hotels, airports, etc. to require you to agree to terms and services and open their own website in the browser.
● Hotspots that require a password from the establishment are more likely to be legitimate.
● If you are unsure which network is safe to connect to, take the time to ask an employee or call the front desk to confirm.
● Even if the hotspot is confirmed by an establishment and password protected, you are still in public and should choose “public network” if your computer prompts you. You never know what other computers may be connected to the same network.

It is also important to make sure your computer has its own defenses, especially when traveling. Always prep your computer for travel with the following:

● Enable your firewall. Your computer’s firewall is a program that acts as a barrier to keep dangerous information from entering your computer and sensitive data from being extracted.
● Do all online banking at home. Every attacker’s dream is to gain direct access to your bank account. Accessing this data while traveling or in public can be a costly mistake.
● Turn off sharing. It is not uncommon to share files or printers at home, but doing so while you are out and about can be an opening for attackers.
● Don’t auto connect to Wi-Fi. Some computers will automatically connect to any hotspots with the same name. Attackers can take advantage of this. While manually connecting every time can be a minor hassle, dealing with a stolen identity or a wiped bank account will be much worse.
● Consider using a Virtual Private Network. Best for road warriors and frequent travellers, a VPN allows you to send all of your data through a separate secure and private network. This network simulates a safe home network, even while you are out in public.

Vacations should be a time to relax and rejuvenate, but be careful not to relax on protecting your data! Watch out for rogue hotspots while on your travels.

If you have any questions about connecting to public Wi-Fi or want to know more about keeping your data safe while traveling, please contact UMIT Security at: ciso@miami.edu or visit: http://miami.edu/it/security.
ANNOUNCEMENTS & MILESTONES

Kudos: Debbie Lynn Johnson and Alina Sanchez-Garcia

“Congratulations to you and your team on completing the processing of the first paychecks under the Workday regime. I know that was a huge milestone.

I am aware of that accomplishment because I am a manager who had to figure out how to enter the appropriate time for a staff member who is on short-term disability leave. I was totally confused about how to complete her timecard in Workday, but was anxious to have it done correctly because of the importance of her paycheck.

I mistakenly thought that I didn’t need to do anything since she is on leave, but in response to an urgent message from Alina about completing this task, made many errors as I tried to figure out how to do it on my own. I sent up a red flag to Alina and, in turn, received the most amazing support from her to first accomplish this specific task and then later, after the more pressing matters were attended to, how to manage this task in the next pay period.

I’ve been at the University of nearly 16 years. Things are visibly changing, but the authentic support that Alina gave me assured me that ‘behind the scenes’ team is truly driving the change by virtue of the personal and caring approach that Alina took to help solve my problems. Thank you, Alina”

- John G. Ryan, Dr.P.H. Associate Professor and Director

Kudos: Dianne Rubin

“I was having issues with my account 5/13/15 due to the transition from Per Diem to Full Time and my account kept locking on me, which caused multiple issues during the work day. I just wanted to let you know how much I appreciated Dianne Rubin! She is the only one in IT that I talked to yesterday that addressed my issues and took ownership and did not transfer me to someone else. Dianne was able to help me multiple times, she had excellent customer service, listened to my frustrations and needs as well as fixed the problem promptly. She went above and beyond her job description and I am so grateful. Dianne was a life saver yesterday and I just wanted to recognize her for her AMAZING knowledge and help!”

- Mary Elizabeth Baldwin, Registered Nurse

“I am writing to inform you that Ms. Diane Rubin has provided outstanding IT service for me over the past several months. Her professional demeanor, competence and attention to detail are noteworthy and reflect her commitment to her profession. She is an asset to our institution and I am very appreciative of her help.”

- M. Beatriz Currier, M.D., Associate Professor of Clinical Psychiatry
ANNOUNCEMENTS & MILESTONES

Kudos: PMO Team

“MAJOR KUDOS to Elizabeth Perez and Chris Riveron for all of their hard work on migrating 11,745 users from the Medical domain & exchange to CGCENT & UMail to date. Also, kudos to all of the members of our Service Desk and Desktop Support teams for providing outstanding support the morning after migrations.

Also, Patricia Malinowski, Business Office Director for the Department of Pathology, wrote the following for the support they received the morning after their migration:

“Albert Fernandez and Juan Carlos Vargas were so helpful. They both seem to know what is going on and were quick to resolve problems. Albert was actually the shining star; however, they both were excellent. They are definitely keepers!”

Thank you, everyone!

- Phil Leone, Director Information Technology

Kudos: Erick Joly and Team

“I would like to recognize and commend Erick Joly’s Team with the UMIT Department at Gables One Tower specifically JC (Juan Carlos), Javier Garcia and Denny Ulpierrre as well as the Telecoms Team – Omar Alfonso and Eddie Ruiz for their exceptional support to the Workday Team. Their team work, professionalism and efficiency have allowed us to function without any major interruption which has contributed to the successful implementation of Workday. Thank you and please know that we appreciate your hard work!”

- Deidre A. Young, Administrative Assistant

Terry Helmers: President’s Volunteer Service Award

On weekends, Terry’s usually paddling or diving in Biscayne National Park, where his decades-long dedication to preserving and sharing South Florida’s unique ecosystems has earned him President Barack Obama’s President’s Volunteer Service Award.

Read more

UMIT Team Member Kudos - Share Your Stories

Would you like to recognize a team member for outstanding work, and share with UMIT? This can include congratulating individuals, colleagues, or staff for a job well done on a project, implementation, or anything else! We’ll be publishing team member kudos every month in UMIT News. Please answer the following questions and send photos to umitnewsletter@miami.edu to submit your story:

- What is your name and which UMIT unit do you work in?
- What is the name and UMIT unit of the team member(s)* you are recognizing? *If this team member kudos includes more than one person, please send us all of the names and work information for those that should be recognized.
- Describe this kudos in detail. The more detail, the better!
- Send us photos, if available.
Personal Milestones: Kanchan Sakhrani

Feb 1, 2014
I got married! Our wedding took place in Atlanta, GA (during one of their record-breaking snow “storms”, where a mere two inches of snow threatened to disrupt our entire wedding weekend... the entire city was shut down for a few days!) Nevertheless, the snow stopped and the city began its usual operations just in time for our guests to arrive and enjoy the four day affair.

July 1, 2014
I started working at UM again! It feels GREAT to be back with my old team, and I can’t wait to continue to contribute and grow professionally.

Nov 6, 2014
We had our first child! After 20 hours of labor, Lysha arrived and has blessed our families with endless smiles and loving laughter.

Feb 2, 2014
I came back to work from maternity leave. It’s been a continuous challenge to balance work and home life with a new family, but every day has its rewards!

Personal Milestones: Dianne Rubin

I run a local food blog called Miami Food Pug with my boyfriend. This past February our food blog was nominated for the “Best Food Blog (Reader’s Choice)” ZEST Award from Johnson & Wales University.

The awards, which were started back in 2012, honor South Florida leaders in the culinary arts including restaurants, chefs and food media. We were ecstatic and humbled to find out we won the award at the awards ceremony last month.

We were up against some very popular and larger food blogs and it was with the help from our loyal readers, friends and families that we were able to take home the prize. You can see the full list of winners here.
Personal Milestones: Walking ‘Canes

President Shalala with the top participants from the University’s Walking ‘Canes program, including UMITer Titanya Ramsingh-Pierce!

UMIT Throwbacks: The Velos Team

The Velos Team
Powered by Research IT

Carlos Canales
Henry Manfrediz
Daniel Auguste
Danny Leaf

Birthplace
Miami, FL
Ft. Benning, GA
Miami, FL
La Gouze, Haiti

Personal quote
“No excuses...go!”
“Been there, done that!”
“What can possibly go wrong?”
“I can only do 12 things at once!”

No soy Marinero... soy Capitan!
Award Winning...Smile!
Programmer...Extraordinary!
The Ageless One!
ANNOUNCEMENTS & MILESTONES

UMITers at the 2015 Mercedes Benz Corporate Run

Click here to see all of the photos from the event!
ANNOUNCEMENTS & MILESTONES

UMIT Picnic

Click here to see all of the photos on Facebook!
ANNOUNCEMENTS & MILESTONES

Workday Project Launch Celebration

Click here to see all of the photos on Facebook!
CONTRIBUTE TO OUR NEWSLETTER

**Staff Photos:**
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

**UMIT Personal Milestones:**
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

**UMIT in the Community:**
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

**UMIT Kudos:**
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

**UMIT in the Kitchen:**
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.