On January 29, 2016, we officially welcomed President Julio Frenk to the University of Miami family by inaugurating him as the sixth president of UM. The inauguration ceremony was filled with thousands of students, faculty, staff, and alumni, plus representatives from 99 universities and learned societies, and dignitaries from 28 foreign countries.

At the inauguration ceremony, President Frenk spoke about “Charting the Course to Our New Century” where he announced specific initiatives for the University:

- **100 new talents for 100 years**: Create 100 new endowed chairs over the next decade.
- **Investment in basic and applied science and engineering**: Enhance excellence in these fields, propelled by the transformational gift from Phillip and Patricia Frost and other investments.
- **Problem-based interdisciplinary collaboration**: Pursue excellence and relevance by seedling innovative projects across disciplines to address complex challenges such as rising sea levels.
- **University-wide platform for educational innovation**: Support enhanced teaching and learning opportunities for students and faculty.
- **Hemispheric innovation hub**: Develop partnerships to transform Miami into a hub for technological innovation and new ventures across the Americas.
- **Hemispheric university consortium**: Promote UM as a center for research and education collaboration across the hemisphere.
- **Access with excellence**: Minimize barriers for deserving students by increasing aid to meet 100 percent of student financial need.
- **Culture of belonging**: Deepen a campus culture where all members of the UM community feel valued and have the opportunity to add value.

President Frenk also presented his four defining visions for the future of the University. “We aspire to be the hemispheric university, the excellent university, the relevant university, [and] the exemplary university,” Frenk said. Of these visions, the excellent university stood out to me. As we continue to work toward becoming the best information technology organization in higher education and healthcare, it is important that we strive to demonstrate service excellence every single day.

President Frenk stated, “Another threat to excellence is fragmentation into silos that divide people, ideas, and disciplines. The result is that the whole can become less than the sum of its parts… Much of this University’s potential stems from the fact that – for all the diverse strengths of our 11 colleges and schools – we are one U. UMitters serve the UM community by providing innovative and improved technological tools and services, but we also work together on a daily basis to become one UMIT. I am proud to work with such a diverse yet united group of people who strive to transform lives through teaching, research, and service.

The future of the University of Miami is bright – small working groups of faculty, staff, and students have already been tasked with developing the specific elements of each initiative and vision. We all play a part in the transformation of our University, so I encourage you to learn more about President Frenk’s inauguration and identify which initiatives and visions stand out to you. Then ask yourself, “how will I transform the next century at UM?” Your answers will establish clear ideas to help you expand your role at UMIT and therefore better the University.

I look forward to working with UMitters to support our ever-growing UM community. Each of you plays a vital role in the progress and success of our University, and I thank you for all your contributions.

In partnership,

Steve
The UM Project Management Office (PMO) provides project managers, team members, and stakeholders a common methodology and practice for managing projects.

During the recent Inaugural Week activities for President Frenk, PMO leadership attended a session on University of Miami “Firsts.” It was a survey of some of the important first steps that UM took on its path to becoming the great institution that we know today. President Frenk made a statement to the effect that it is important to review the past in order to set a course for the future. In that spirit, we decided to do a little digging into our PMO statistics to get a feel for how we are contributing to the growth of UM and our collective mission to transform lives. The raw data can be seen in the table below:

<table>
<thead>
<tr>
<th></th>
<th>Calendar Year 2013</th>
<th>Calendar Year 2014</th>
<th>Calendar Year 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Projects Initiated</td>
<td>607</td>
<td>523</td>
<td>628</td>
</tr>
<tr>
<td>Projects Completed</td>
<td>574</td>
<td>516</td>
<td>617</td>
</tr>
<tr>
<td>Variance</td>
<td>33</td>
<td>7</td>
<td>11</td>
</tr>
</tbody>
</table>

So, what do the numbers really mean? Obviously, we are completing a tremendous amount of projects. But more than that, I am encouraged to see that the large jump in projects initiated between 2014 and 2015 did not result in a larger variance (i.e. projects that were initiated but not completed). This can be directly attributed to the efforts of everyone involved in our planning and governance processes. These efforts are designed to enable us to align our project activities with the mission and vision of UMIT and UM as a whole. Apparently, our efforts are paying off and we are pleased to report that 99% of the projects currently on our dashboard have been approved through our governance process! That is a UMIT “First” of which we can all be proud.

We want to thank everyone that contributes to these successes on a daily basis. Your teamwork and creativity have enabled us to deliver a measure of project excellence that is outstanding!

**WELCOME OUR NEW HIRES**

Gemma Henderson  
Sr. Instructional Designer

Nathalie Molina  
Sr. Instructional Designer

Jorge Negrete  
Sr. Programmer

Jaime Perez  
Network Engineer

Heber Rodriguez  
Systems Administrator

Randall Rodriguez  
Sr. Systems Administrator
MOVERS & SHAKERS

Alina Martinez
Alina was promoted from Sr. Accounting Assistant, Business Operations to Office Supervisor, Business Operations

Gretel Royce
Gretel was promoted from Help Desk Technician, UMIT Service Desk to Technical Analyst, Clinical Applications

Kanchan Sakhrani
Kanchan was promoted from IT Project Specialist, IT Research to Project Manager, IT Research

CURRENT UMIT JOB OPPORTUNITIES

Sr. Business Systems Analyst
Sr. Clinical Systems Analyst
Desktop Support Tech
Security Analyst
Sr. Systems Analyst
Sr. Systems Engineer
Help Desk Technician
Sr. Clinical Systems Analyst
Desktop Support Technician
Help Desk Technician (Casual)
Sr. Clinical Systems Analyst
Sr. Database Analyst (BI)
Sr. Systems Administrator (BI)
Supervisor, Help Desk
Desktop Support Technician (Casual)
Business Systems Analyst
Sr. Decision Support Analyst
Assistant Vice President
Sr. Network Architect
Sr. Clinical Systems Analyst
Security Analyst (Casual)
Programmer, Intermediate
Sr. Clinical Systems Analyst
Systems Analyst (Casual)
Sr. Programmer
Desktop Support Technician
Technical Analyst
ERP Developer
Computer Systems Validation Specialist (Casual)
DIVERSITY CALENDAR: FEBRUARY-MARCH 2016
by Titanya Ramsingh-Pierce

February 2016 (All Month)
BLACK HISTORY MONTH: Celebrates Black History and African American culture in the United States.

February 26 - March 1
AYYÁM-I-HA OR INTERCALARY DAYS • Bahá’í: The Ayyám-i-Ha, or “Days of Ha” are devoted to spiritual preparation for the fast, celebrating, hospitality, charity and gift giving. They are celebrated the four days, five in leap year, before the last month of the Bahá’í year.

March 2016 (All Month)
NATIONAL WOMEN’S HISTORY MONTH: Honors women as significant agents of historical change.

March 2-20
NINETEEN-DAY FAST • Bahá’í: Bahá’í between 15 and 70 years of age do not eat or drink from sunrise to sunset and set aside time for prayer and meditation.

March 8
INTERNATIONAL WOMEN’S DAY: Celebration of the economic, political and social achievements of women worldwide.

March 8
MAHA SHIVARATRI • Hindu: Also called Shiva Ratri, it is the Great Festival of Shiva.

March 17
ST. PATRICK’S DAY • Christian: Feast day of the patron saint of Ireland. In the U.S., a secular version is celebrated by people of all faiths through appreciation of all things Irish.

March 20
PALM SUNDAY • Christian: Observed the Sunday before Easter/Pascha to commemorate the entry of Jesus into Jerusalem.

March 20
VERNAL EQUINOX: The date when night and day are nearly the same length. It marks the first day of the season of spring.

March 21
INTERNATIONAL DAY FOR THE ELIMINATION OF RACIAL DISCRIMINATION: Call to action to eliminate all forms of racial discrimination worldwide.

March 21
NOWRÚZ • Zoroastrian: A traditional ancient Iranian festival celebrating the first day of Spring and the Iranian New Year. Also celebrated as New Year’s Day in Bahá’í tradition (Naw-Ruz).

March 23
HOLI • Hindu: Also called Holakaor Phagwa, this festival celebrates spring and commemorates various events in Hindu mythology.

March 23
MAGHA PUJA • Buddhist: Also known as Sangha Day, it commemorates the spontaneous assembly of 1,250 arahants, completely enlightened monks, in the historical Buddha’s presence.

March 24
PURIM • Jewish: The “Feast of Lots” marks the salvation of the Jews of ancient Persia from extermination.

March 24
HOLY THURSDAY • Christian: Also known as Maundy Thursday, it is celebrated on the Thursday before Easter commemorating the Last Supper, at which Jesus and the Apostles were together for the last time before the Crucifixion.

March 24
HOLLA MOHALLA • Sikh: An annual event which is a martial arts parade historically coinciding with Holi, the Hindu festival of colors. Celebrations related to Holla Mohalla may be held in various locations over several weekends preceding the actual date of the holiday.

March 26
GOOD FRIDAY • Christian: Known as Holy Friday in Eastern Christianity, it commemorates the Crucifixion of Jesus on the Friday before Easter/Pascha.

March 27
EASTER • Christian: Known as Pascha in Eastern Christianity, it celebrates the resurrection of Jesus.

March 31
CESAR CHAVEZ DAY: Honors Mexican American farm worker, labor leader and activist Cesar Chavez (1927-1993) who was a nationally respected voice for social justice.
Our Gartner for Technical Professionals (GTP) Analysts are constantly publishing new and exciting documents! Here are links to some of the many GTP documents recently published:

- **Unified Workspaces: The Convergence of the Mobile and End-User Computing Journey**
- **Hosted Private Clouds: The Alternative to Building It Yourself**
- **Architect Cloud-Native Solutions With In-Memory Computing**
- **Understanding and Implementing Security in Office 365: Exchange Online, SharePoint Online and OneDrive for Business**
- **Evaluation Criteria for Data Center Backup/Recovery Software**
- **Solution Path for Platform Architecture to Deliver Application Services and APIs**
- **Extend IT’s Reach With Citizen Developers**
- **Designing a Storage Strategy Document**

Having trouble logging in? Have questions about Gartner? Please contact Allison Dupler, our Gartner Research Assistant, at: allison.dupler@gartner.com

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**TECH BYTES**

by Jamil Porta

**Robot room service is coming to US hotels courtesy of startup Savioke**
Once the purview of Japanese novelty hotels, Relay now delivers towels, Starbucks. [Visit Website >>]

**Tech stock collapse sure looks like bubble popping**
The widespread tech crash is all the more surprising because almost everyone thought there was no bubble in the tech sector. [Visit Website >>]

**The feds are ‘blown away’ by Smart City Challenge submissions**
The Department of Transportation’s call for visions of connected cities received 77 submissions, with 300 companies offering partnerships. [Visit Website >>]

**We Have the Technology to Destroy All Zika Mosquitoes**
Fear of the Zika virus could generate support for gene drives, a radical technology able to make species go extinct. [Visit Website >>]

**13 leaders aiming to increase African Americans in tech**
In Silicon Valley, they call it the 2% problem. African Americans make up a tiny fraction of the overwhelmingly white and Asian male workforces of major technology companies. [Visit Website >>]

**Inside the Tech Behind New York’s Monstrously Fast Gigabit Wifi**
New York City is replacing busted old payphone booths with amazing free gigabit wifi hotspots in 10,000 locations around the city. [Visit Website >>]
Protecting Our Legacy

The University of Miami is renowned as a top research institution. Besides the funding and recognition that comes from years of valuable research and breakthroughs, this elite reputation can also attract malicious attention. Recently the FBI released a notice on “Preventing Loss of Academic Research.” Here’s how it applies to UM and why you should be aware.

‘Espionage’ sounds more like an idea for an action movie than a research lab, but with so much valuable information housed within our institution it is a real and imminent threat. According to the FBI, universities are “prime targets for theft of patents, Intellectual Property, research, and sensitive information.” As an institution leading in scientific, technological, and medical research with strong international connections, UM may be at increased risk. It is up to everyone at the university, researchers, faculty, and staff, to keep our work safe and legacy of excellence intact. To put it in perspective: primary research means an academic has likely spent several years on their work. When their work is stolen the years of research are rendered obsolete. Furthermore, because research funds the university, the theft can be equated to stealing large sums of money.

A huge part of research at the university is the ability to collaborate and grow ideas. The diverse ideas and contributions afforded to those conducting research in an academic setting are invaluable. However, there are specific threats that can arise from this atmosphere. Here are common academic espionage vectors to be aware of:

- **Social media**: Manipulation with the use of false identities to solicit sensitive information.
- **Academic event solicitation**: A conference or open house can serve as an opportunity to solicit information in person.
- **Tour groups**: Thieves will pretend to be lost in order to wander into restricted areas or obtain access to automated systems.
- **Study abroad**: Foreign governments, businesses, or companies can attempt to coerce our own students/faculty for sensitive information under the guise of friendship or patronage.

These mediums can be a dangerous entry point for Intellectual Property thieves, but are also necessary for promoting, sharing, and growing research and community. Knowing the signs of a potential espionage attack can protect you and the university. Here are some tips from the FBI:

- Be cautious of people who show undue interest in your personal or family background, your research area, and your future career plans.
- Be cautious of people who offer “free favors,” particularly those involving government processes such as issuing visas and residence permits.
- Minimize personal information that you reveal about yourself, particularly online though social media.
- Minimize your contact with foreigners who have questionable government or criminal affiliations.
- Report suspicious activity to your local FBI Field Office, US embassy, or Consulate.

Research leads to grants, which in turn support the University, and perhaps more importantly a reputation for success. The financial loss of Intellectual Property is devastating, but the longer disservice to the university is the reputation. Integrity of research confidentiality is a primary concern of any institution. For universities without that guarantee, their reputation proceeds them and top researchers and funding opportunities begin to fall away. Protecting the University’s information should be top priority for everyone at UM.

For more information about keeping the University’s data safe - as well as your personal information - please contact UMIT Security at ciso@miami.edu or visit miami.edu/it/security.
UMIT IN THE KITCHEN
by Mariano Estrada & Walter Vargas

Orange Glazed Chicken Wings

**Ingredients:**
- 1½ pounds of chicken wings (chicken tenderloins can be used)
- 2 tablespoons orange marmalade
- 2 tablespoons Sriracha sauce
- 1 tablespoon soy glaze (reduced soy sauce and brown sugar)
- 1 teaspoon black and white sesame seeds
- 1 scallion

**Directions:**
To make the orange glaze: in a bowl, combine the soy glaze, orange marmalade and as much of the Sriracha sauce as you’d like, depending on how spicy you’d like the dish to be.

Preheat the oven to 475°F. Pat the chicken wings dry with paper towels and place on a sheet pan. Drizzle with oil and season with salt and pepper; toss to thoroughly coat. Arrange in a single, even layer and roast for about 30 min, or until lightly browned and cooked through. Remove from the oven, leaving the oven on.

Evenly brush or drizzle the tops of the roasted chicken wings with the orange glaze. Return to the oven and roast 8 to 10 minutes, or until browned. Garnish with the green scallion and sesame seeds. Enjoy!

Blackberry Pop: Energy Juice

**Ingredients:**
- 1 cup of blackberries
- 1 kiwifruit
- 1 pear
- 10 peppermint leaves (optional)
- ¼ pineapple (peeled, cored)

**Directions:**
Process all ingredients in a juicer or blender, shake or stir, and serve.

UMITers sure do love to cook!
Please keep sending your recipes to us at umitnewsletter@miami.edu.
Kudos: Paul DiPrima

“I am a brand new employee, and getting a research job in academia I was pleased to think I would take half of a windowless closet. Little did I know that’s almost exactly what I got. My office has not been utilized for about eighteen months prior to my start date and was just used for storage. As such, cables got tangled up and I had a computer that was way out of date. On Friday, January 16, 2016, Paul was in Naples for his monthly IT diagnostics; which was very lucky for me. He helped me untangle all the cables, gave me a new computer (that runs at a decent speed), completed all my necessary system updates, remapped my drives and shortcuts, and even reorganized my desk into a proper work space. Paul has gone way above and beyond to, not only get me running appropriately, but to make me feel welcome as a new UM employee. I am very appreciative of all his efforts and accomplishments.”

- Jacob Welch, Research Support Coordinator, University of Miami’s Miller School of Medicine

Kudos: UMIT’s Livestream of President Frenk’s Inauguration

“As you know, the forecast was terrible [at President Frenk’s Inauguration at Medical campus], and there were too many people who RSVP’ed to fit into the tent. A day or two before the event, we were notified that the Dean and Medical Communications asked for the event to be live streamed. This lead to a whirlwind of requests for network connections, AV equipment, and testing. Despite some early setbacks, the team was able to pull it off and the live stream looked and sounded great! They had a total of 299 locations connecting. Some of them (like the auditorium in Pope) had many people watching with one connection - so I’d estimate that at least 500+ people were able to watch the event because of their last-minute efforts.”

- Allan Gyorke, Assistant Vice President for Information Technology and CATO

“To all… a BIG THANK YOU to each and every one of you for your collective and individual help in making today’s live stream event take place smoothly. Whenever you experienced a hurdle, you found a way over it, and worked as a team to achieve our common goal. It was very much appreciated… GREAT job! Thank you so much!”

- Lisa Worley, Asst. Vice President, Medical Communications

Kudos: UMITers Complete Essentials of Leadership Course

Congratulations to all of the graduates!

Click here to all of the images here.
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ANNOUNCEMENTS & MILESTONES

UMITers Represent The U with President Frenk

In this picture (from left to right): Cherly Brunache, Yamaicy “Mitsy” Nieves, President Julio Frenk, and Marta Lopez-Otero at President Frenk’s Inauguration at the Medical campus.

UMIT Throwbacks

Left: Gwendolyn Banks, Sr. Clinical Systems Analyst

Below: Alba A. Weinman, IT Project Specialist
Reminder: UMIT Recognition Buttons

The Goals:
To recognize employees who exhibit UMIT core values, and to create a culture where personal gratitude is expressed.

The Idea:
Recognition from anyone to anyone

How It Works:
Get buttons from one of these people...

Maggie Ortiz:
1050 Gables One Tower
Coral Gables Campus

Lourdes Naya:
150 Dominion Parking Garage
Medical Campus

Tania Rodriguez:
148 Ungar
Coral Gables Campus

We will not be tracking who gets buttons. Receive a button. Pass it on.
Have questions? Contact UMIT Communications: itcomms@miami.edu
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO
UMITNEWSLETTER@MIAMI.EDU