STAY UPDATED: New and Improved Features for Office 365

Visit miami.edu/office365news for more information...
As UMIT continues to change to better align our department and serve the University community, I have made it one of my goals to share regular and direct updates with UMITers. I have heard your concerns regarding recent changes in our organization, and one area I want to focus on in particular is the importance of open and transparent communication.

Recently, we’ve experienced various organizational changes within UMIT and throughout the University, but we are in this transition together. In order to keep improving the delivery of our IT services, we need to embrace change. Although change may be unnerving at times, it is important to note that some changes can be positive, e.g., new services or updated procedures. It is also important to keep in mind that our department will continually grow, expand, and transform as we work to achieve our goals and improve our organization.

Poor communication hurts collaboration and performance within an organization; thus, improving how we communicate and working together across our department and with external departments is one of my top priorities.

Listening to your concerns and opinions is central to our development and success as a team. Whether you express your thoughts to others or keep them in the back of your mind, all of you have great ideas that can truly help us become a better organization. It’s important for me to be able to talk with people outside the Executive Cabinet, hear directly from you about your ideas and concerns, and just to get to know you. Each and every one of you plays a dynamic role in the progress and success of our department.

I want to create more opportunities for feedback. With feedback, we not only measure the success of our department but we also enter into valuable two-way dialogue. So, I am currently working on a new coffee session program for UMITers. You might have heard about or attended one of my coffee sessions before; it’s an opportunity to meet with me and your colleagues to chat about whatever is on your mind (previously by invitation only). I am aiming to change that by opening up the sessions and allowing you to register for future events yourselves. More details about these coffee sessions and how you can sign up will be announced in the coming weeks.

Although it is not always possible for me to share information, for security or human resources reasons, it is crucial to promote a culture of trust in the workplace so I will do my best to be as transparent as possible. I hope to engage with you all and hear your questions, concerns, and feedback in the upcoming coffee sessions. I am confident that through this engagement we will become an even more unified and collaborative UMIT.

Lastly, and most importantly, thank you for all that you do to support our department and the University of Miami. You hard work does not go unnoticed.

In partnership,

Steve
PROJECT UPDATES

by Alice Kerr

The UM Project Management Office (PMO) provides project managers, team members, and stakeholders a common methodology and practice for managing projects.

In the past, I have used this space to highlight project activities, provide kudos and – on occasion – just share some interesting perspectives.

This month, I wanted to express my gratitude for this platform and for the teams that enable me to fill this space. More than just a casual thank you, I believe gratitude is the experience of noticing and appreciating something we have received and expressing thanks for that thing.

So, thank you UMIT Communications team for the space and the monthly reminders of when submissions are due. Moreover, I am grateful that you provide this window into the vast goings-on of our colleagues within UMIT.

Thank you UMIT leadership for allowing all of us to contribute to this newsletter. I am grateful that every contribution serves to highlight the wonderful work and contributions being made by UMITers on behalf of UM every day. And the recipes are great too!

Thank you UMITers for the incredible efforts, knowledge, skills and perspective that you bring to our workforce. I am grateful that our teamwork has resulted in the delivery of 274 completed projects so far in 2016!

WELCOME OUR NEW HIRES

Priya Balasubramanian
Software Engineer

Nathaly Carriel
Switchboard Operator

Hemmanuel Garcia
Network Engineer

Roger Mejia
Network Engineer
CURRENT UMIT JOB OPPORTUNITIES

Transform lives by referring a qualified candidate! We are constantly on the look-out for people who are passionate about what they do. We believe that the people in the best position to recommend a new UMIT employee are those who are already working here. This demonstrates exemplary teamwork and ties back to our DIRECCT Values and Behaviors. Future UMIT ‘Canes can apply at: miami.edu/careers.

Below we have several exciting job opportunities:

**Instructional Designer**

**Sr. Manager, Information Technology**

**Systems Administrator**

**Sr. Programmer**

**Sr. Systems Administrator (Business Intelligence)**

**Research Support Coordinator (Part Time - Casual)**

**Programmer (Casual)**

**ERP Business Analyst**

**Desktop Support Technician (Casual)**

**Sr. Database Administrator (Data Modeler Architect)**

**Sr. Database Administrator (Database Developer)**

**Computer Systems Validation Specialist (Casual)**

**Communications Technician (Part Time - Casual)**

**Security Analyst (Casual)**

**ETL Developer**

**Business Systems Analyst**

**Sr. Network Engineer**

**IT Project Specialist**

**Sr. Clinical Laboratory Systems Analyst**

**Sr. Clinical Systems Analyst (OR Informatics)**

**Jr. IT Business Analyst**

**Sr. Clinical Systems Analyst**

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MOVERS & SHAKERS

**Idelsy Alvarez**
Idelsy was promoted from Sr. Programmer to ERP Security Administrator, ERP Integrations

**Paul Giordano**
Paul was promoted from Systems Administrator to Sr. Systems Administrator, Infrastructure & Operations

**Juan Rodriguez**
Juan was promoted from Security Systems Technician to Sr. Desktop Support Technician, Security

**Kathryn Cabrera**
Kathryn was promoted from Network Engineer to Systems Administrator, Infrastructure & Operations

**Mari Lovo**
Mari was promoted from Sr. Manager, IT to Director, IT, Infrastructure & Operations

**Roberto Cabrera**
Roberto was promoted from Network Administrator to Systems Administrator, Infrastructure & Operations

**Daniel Ragland**
Daniel was promoted from ERP Security Administrator to Manager, IT, ERP Integrations

**Juan Ruiz**
Juan was promoted from Desktop Support Technician to Systems Administrator, CSS Network Architecture

**Mari Lovo**
Mari was promoted from Sr. Manager, IT to Director, IT, Infrastructure & Operations

**Edward Santos**
Edward was promoted from Director, IT to Executive Director, IT, Infrastructure & Operations
August 9
INTERNATIONAL DAY OF THE WORLD’S INDIGENOUS PEOPLES
Celebrates the richness of indigenous cultures and recognizes the challenges indigenous peoples face today, ranging from poverty and disease to dispossession, discrimination and denial of basic human rights.

August 12
INTERNATIONAL YOUTH DAY
Celebrates young people and the integral role they play in helping to create a world fit for children.

August 14
TISHA B’AV • Jewish
Mourning of the destruction of the First and Second Temples in Jerusalem in 586 BCE and 70 CE.

August 15
OBON • Buddhist
Also known as Bon, the Japanese Buddhist festival honors the spirits of past ancestors.

August 17
ULAMBANA • Buddhist
Buddhist Ghost Festival. The unsettled spirits of dead ancestors are calmed with chanting and offerings to enable them to pass peacefully into the next world.

August 18
RAKSHA BANDHAN • Hindu
Also called Rakhi, this festival celebrates the protective relationship between brothers and their sisters.

August 23
INTERNATIONAL DAY FOR THE REMEMBRANCE OF THE SLAVE TRADE AND ITS ABOLITION
Memorializes the tragedy of the transatlantic slave trade, coinciding with the anniversary of the uprising in Santo Domingo (today Haiti and the Dominican Republic) that initiated its abolition.

August 25
KRISHNA JAYANTI • Hindu
Celebrates Krishna’s birthday, Vishnu’s eighth incarnation on earth.
Gartner Solutions

Gartner for Technical Professionals (GTP) is focused on providing role-specific research to promote growth within the IT organization. Check out the latest research to help you think cross-functionally and be prepared for the changing landscape of IT skills:

- Adapting to the Cloud: Work and Career Strategies for IT Infrastructure Professionals
- Leading as an IAM Architect in the Digital Era
- Top Skills for IT’s Future: Cloud, Analytics, Mobility and Security

PROFESSIONAL DEVELOPMENT
by David Sunderland

Facebook stocks data center with phones from yesteryear
The world’s largest social network needs its app to work on all our phones -- not just brand-new, top-of-the-line iPhones and Androids. CNET traveled to the company’s Oregon data center to see how it’s done. Visit Website >>

Pokemon Go: All you need to know
Pokemon Go is an augmented reality game on smartphones. It uses your GPS. You play by walking around the real world catching cutey little virtual monsters like Pikachu and Jigglypuff in places near your phone location and training them to fight each other. Visit Website >>

Secrecy, swag and $10k a month: meet Silicon Valley’s gilded interns
Internapalooza provides an inside look at the peculiar cultural initiation to the tech industry: coding, entrepreneurship, and a certain amount of privilege Visit Website >>

Tame Your Unruly Yard With This Lawndroid
Husqvarna’s new high-end robotic lawn caretaker completely changed my lawn. After the first week, my lawn looked OK. After two weeks, it looked much better. After a month, it looked fantastic. Visit Website >>

Samsung Develops Slot That Supports Both New UFS 1.0 and MicroSD Cards
Samsung announced a new form of removable storage for devices like smartphones, DSLR cameras, action cams, and drones, that put the microSD format to shame. Visit Website >>

How ALOHAnet Made Waves in Networking and IT Innovation
Introduced 45 years ago, the University of Hawaii’s ALOHAnet continues to have an impact on today’s technologies. Visit Website >>

Having trouble logging in? Have questions about Gartner? Please contact David Sunderland, our Gartner Research Assistant, at david.sunderland@gartner.com
SECURITY FUN FACTS
by Krista M. Theodore

Pokémon Go: Gotta Catch ‘Em All… And Your Data Too?

Can a fun app like Pokémon Go pose a risk to information security? As you may know, Pokémon Go is the latest hit in the world of mobile application gaming. But what you may not know is that a significant vulnerability to your personal data is exposed when using this app. In order to play Pokémon Go, you have the choice to register by (1) creating a Pokémon Trainer Club Account or (2) using your Google account. Due to an overwhelming demand, many users were forced to log in using their Google account. In doing so, many users were left completely unaware of how much privacy they were sacrificing to play. When you log in using your Google account, you are accepting the Pokémon Go app’s request to gain access to certain types of information. You may be wondering: What kind of information? During the first days of the game’s release, the developer, Niantic, unintentionally configured the Pokémon Go app to grant “full account access” to your Google account.

What Does “Full Account Access” Mean? According the Google:

“When you grant full account access, the application can see and modify nearly all information in your Google Account (but it can’t change your password, delete your account, or pay with Google Wallet on your behalf). Certain Google applications may be listed under full account access. For example, you might see that the Google Maps application you downloaded for your iPhone has full account access. This ‘Full account access’ privilege should only be granted to applications you fully trust, and which are installed on your personal computer, phone, or tablet. If you’ve granted full account access to an app you don’t trust or recognize, we recommend that you revoke this permission by clicking ‘Remove.’”

Additionally, Niantic can now read all of your emails, send emails as you, access/delete all your Google Drive documents, look at your search history and your Maps navigation history, access any private photos you may store in Google Photos, and much more.

I Allowed “Full Account Access” to Pokémon Go. What Should I Do?
The good news is that once the developer, Niantic, became aware of the issue, it was quickly addressed. As of July 12, 2016, the risk has been remediated and the Pokémon Go app can only view “basic profile information” (i.e. name, email, gender, or country). However, there are still a number of steps you can take to protect your data:

• **Change Your Password Immediately.** Although Niantic has stated that their organization has not collected or stored any password information, it is a good idea to change your password anyway.

• **Update Your Pokémon Go App.** Previous versions of the game required extensive permissions and the patch is only available on the most up-to-date version of the game.

• **Remove Pokémon Go Access.** There are reports that revoking Google account access does not cause a loss in collected Pokémon. Although the security hole has been patched, your permissions may not have changed within your Google account. To review, modify, and revoke permissions for third-party apps connected to Google, please follow these steps:
  - Log into your Gmail account or any other Google account.
  - Click on your account photo and select the “My Account” option.
  - Click on the “Sign-in & Security” section of the page, and scroll down to “Connected apps & sites.” Then, select “Manage apps.”
  - On the “Apps connected to your account” page, review all apps in this list and their permission levels. Consider removing any app that has full access to your account, unless absolutely necessary. To do this, select the app and click “Remove.” Then, confirm by selecting “OK.”

• **Consider Using Two-Step Verification/Multi-Factor Authentication.** There are many options available to you for adding a second layer of security on your account, free of charge: Google Prompt, Google Authenticator, Voice/Text Verification, and Back Up Codes. Additionally, did you know you can use the University of Miami’s approved Duo Multi-Factor Authentication (MFA) on your Google Account? To do so, follow the instructions for enrolling in Google Authenticator, but instead of scanning the barcode in Google Authenticator, scan it with the Duo app.

• **Consider starting over.** It seems like a hassle, especially if you finally caught Pikachu, but your privacy is more important. You can sign in using a dummy Google Account or creating a Pokémon Trainer Club Account.

For more information about keeping your accounts safe and other tips, please contact UMIT Security at: ciso@miami.edu or visit: security.it.miami.edu.
Fish Tacos with Avocado Crema

**Ingredients for the Tacos:**
- Fish of choice (suggested corvina, tilapia or flounder)
- Olive oil, salt, and pepper
- Taco seasoning
- Corn or flour tortillas
- Shredded cabbage
- Cilantro for garnish
- Lime wedges

**Ingredients for the Crema:**
- 1 Hass Avocado
- Juice of one lime
- Salt and pepper
- ½ cup of mayonnaise
- ½ cup of sour cream or Mexican crema

**Directions:**
1. Preheat the oven to 350ºF. Cut the fish lengthwise in 1” strips. Drizzle the olive oil over the fish, season to taste with salt and pepper. Coat the fish with enough taco seasoning. Bake the fish to the desired doneness.
2. Prepare the crema: Mash the avocado with a fork until a smooth paste forms, add the lime juice, salt, pepper and mix in the mayonnaise and sour cream.
3. To serve, warm the tortilla, place the fish in the center, add some shredded cabbage, drizzle with the avocado crema and garnish with cilantro. Serve with lime wedges.

Are you cooking our recipes?
Send in photos of the dishes you’ve made with UMIT in the Kitchen recipes, and we will showcase your works of (kitchen) art in upcoming UMIT newsletters!
Send your photos to: umitnewsletter@miami.edu

ANNOUNCEMENTS & MILESTONES

**Kudos: Dimas Cardoza**

“Congratulations to Dimas Cardoza, IT Project Manager for UHealth IT, on passing the International Association for Six Sigma Certification (IASSC) exams and now being professionally certified as a ‘Sig Sigma Yellow Belt Professional’ and ‘Six Sigma Green Belt Professional.’ Six Sigma is a disciplined, data-driven approach and methodology for eliminating defects and waste and geared toward improving overall process efficiencies.”

- Tiara Brewster, Communications Manager, UHealth IT
Kudos: Eric Thomas

“I wanted to take a moment to thank all for the great assistance I just received from the Help Desk. This morning (Sunday), my remote laptop wasn’t receiving my Outlook email. I had some work to complete, so I called the Help Desk.

Eric, my technician, quickly diagnosed the problem and within minutes he retrieved my Outlook and I had full access. He was most helpful, knowledgeable, and courteous.

I wanted to commend you on a stellar employee and on a system that truly meets the needs of the UM community, no matter what time of night or day.”

- Joanne Leahy, Assistant Vice President, UHealth Office of Marketing

Announcement: New and Improved Features for Office 365

Learn more about Microsoft Office 365 features that are being added this year, and get links to additional content to help you take advantage of these improvements and additions.

Visit miami.edu/office365news for updates!

UMIT Throwbacks

Bill Billings
Senior Programmer
UHealth IT, Resolute Billing

Studying at USCGA, 1975 with my state-of-the-art Texas Instruments SR-50 calculator!

Robert Mercado
Sr. Trainer
IT Clinical Training

Check me out at only one years old.

Diamari Torres
Communications Specialist
UMIT Communications

Childish fun - My little brother and I discovered our first photo booth!
Reminder: UMIT Recognition Buttons

The Goals:
To recognize employees who exhibit UMIT core values, and to create a culture where personal gratitude is expressed.

The Idea:
Recognition from anyone to anyone

How It Works:
Get buttons from one of these people…

Maggie Ortiz:
1050 Gables One Tower
Coral Gables Campus

Lourdes Naya:
150 Dominion Parking Garage
Medical Campus

Tania Rodriguez:
148 Ungar
Coral Gables Campus

We will not be tracking who gets buttons. Receive a button. Pass it on.
Have questions? Contact UMIT Communications: itcomms@miami.edu
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO UMITNEWSLETTER@MIAMI.EDU