Give Thanks
MESSAGE FROM THE CIO

As we approach the holiday season and the end of another calendar year, I wanted to take a moment to thank you for the dedication, passion, and talent you bring to our department and the University of Miami every day. I recognize and greatly appreciate the hard work you all do to provide the best technology solutions to the University community. You are valued and important contributors to the success of UMIT and the University.

Because of your efforts, we are able to provide innovative, secure, and reliable solutions, which enhance teaching and learning, enable cutting-edge research, advance the clinical enterprise, and enrich the core business infrastructure. Together, we make a positive difference in the lives of the University’s faculty, staff, students, and patients. I look forward to continuing our good work in the coming year.

In the spirit of the holiday season, I wanted to remind you that our annual UMIT Holiday Party is coming up on Friday, Dec. 15 from 2-4 p.m. in the Donna Shalala Student Center Ballroom. We’re trying something new this year and hope you enjoy it. This year’s lunch is an “Around the World” theme, so we’ll get to enjoy cuisines from different parts of the world! As always, we’ll have a photo booth for everyone to enjoy, as well as a great raffle. We are also hosting our annual UMIT Holiday Toy Drive, so please bring an unwrapped toy or one of the suggested items to the party, and we will deliver everything to the UM Department of Pediatrics.

Once again, I would like to extend a sincere thank you to the entire UMIT team for all of your hard work, resilience, and efforts throughout the year.

I hope you all enjoy this holiday season with your loved ones, and look forward to seeing you at this year’s holiday party!

In partnership,

Steve

WHAT’S INSIDE
WELCOME OUR NEW HIRES

Henry Guerrero
Desktop Support Technician

Vanessa Molina
Customer Service Representative

Erik Quintero
Shipping and Receiving Clerk

Kenrick Thomas
Director, IT Networking and Telecommunications Infrastructure

Alain Valdes
Sr. Telecomm Technician

CURRENT UMIT JOB OPPORTUNITIES

Transform lives by referring a qualified candidate! We are constantly on the lookout for people who are passionate about what they do. We believe that the people in the best position to recommend a new UMIT employee are those who are already working here. This demonstrates exemplary teamwork and ties back to our DIRECCT Values and Behaviors.

Future UMIT ‘Canes can apply at: miami.edu/careers. Below we have several exciting job opportunities:

- Business Intelligence Administrator (Microsoft)
- Desktop Support Technician
- Sr. Desktop Support Technician
- Clinical Systems Trainer
- Sr. Clinical Systems Analyst - Pharmacy
- Training Specialist (Temporary)
- Help Desk Technician
- Instructional Designer (Temporary)
- Systems Analyst (Temporary)
- Desktop Support Technician
- Sr. PACS Administrator - UHealth IT
- Decision Support Analyst
- Desktop Support Technician (Third Shift)
- Network Architect
- Help Desk Technician
- Sr. Clinical Systems Analyst
- Security Analyst (Temporary)
- Clinical Systems Analyst
- Security Analyst
- Sr. Security Engineer
- Security Engineer
- Sr. Systems Engineer / Sr. PACS Administrator
- Desktop Support Technician
- Desktop Support Technician (Temporary)
- Desktop Support Technician (Temporary)
- Sr. Clinical Laboratory Systems Analyst
- Clinical Program Coordinator
- Sr. Clinical Project Manager
- Sr. Clinical Systems Analyst
- Technical Analyst (Temporary)
- Sr. Clinical Project Manager, IT (Non Technical)
- Programmer, Intermediate
- Sr. Systems Analyst
- Sr. Programmer - Mobile App / Web Systems
AI Could be the Perfect Tool for Exploring the Universe
Artificial Intelligence (AI) is helping to classify spiral galaxies like this one, and astronomers say there’s much more it can do.

Firefox Opt for Google as Default Search in U.S., Surprising Yahoo
Google reclaimed its spot as the default search engine on Mozilla Firefox’s Internet browser in the United States and other regions.

Texas Instruments Aims to Make Car HUDs Bigger and Brighter
Head-up displays (HUDs), which project useful information on a car’s windshield, are about to get a big performance bump from Texas Instruments.

Lunera Turns Lights into an “Ambient Cloud” of Distributed Linux Servers
Docker support + location tracking mesh = plug-in backbone for all the networked things.

‘MythBusters’ Returns, with New Hosts and Sword-Swinging Robots
The new series debuted on the Science Channel on November 15, with two new hosts presenting a bevy of new myths to be busted.

Mobile Apps and Data Analytics Boost First-Year Experiences for Students
Thanks to better university communications and timely interventions, college freshmen are poised for success.

December 1
WORLD AIDS DAY
International day of action on HIV and AIDS.

December 1
MAWLID AL-NABI • ISLAMIC (SUNNI)
Also known as Milad Al-Nabi, this is the observance of the birthday of Islam founder Prophet Muhammad which occurs in Rabi’ al-awwal, the third month in the Islamic calendar. Sunni Muslims celebrate it five days earlier than Shi’i Muslims.

December 3
INTERNATIONAL DAY OF DISABLED PERSONS
Raises awareness about persons with disabilities in order to improve their lives and provide them with equal opportunities.

December 3-24
ADVENT • CHRISTIAN
A season of spiritual preparation in observance of the birth of Jesus. In Western Christianity, it starts on the fourth Sunday before Christmas. In Eastern Christianity, the season is longer and begins in the middle of November.

December 8
BODHI DAY • BUDDHIST
Also known as Rohatsu, it observes the spiritual awakening (bodhi) of founder Siddharta Gautama, the Buddha, ca. 596 BCE. Celebrated on the eighth day either of December or the 12th month of the lunar calendar.

December 10
HUMAN RIGHTS DAY
On this day in 1948, the United Nations General Assembly adopted the Universal Declaration of Human Rights.

December 12
OUR LADY OF GUADALUPE • CHRISTIAN
Celebrates the apparition of the Blessed Virgin Mary (by her title. Our Lady of Guadalupe, the Patroness of Mexico and the Americas) before Juan Diego, an indigenous convert to Roman Catholicism, on the Mexican hill of Tepeyac in 1531.

December 13-20
CHANUKAH • JEWISH
Eight-day “Festival of Lights,” celebrating the rededication of the Temple to the service of God in 164 BCE. Commemorates the victory of the Maccabees over the Greek King, Antiochus, who sought to suppress freedom of worship.

December 15
BILL OF RIGHTS DAY
Commemorates the signing into law of the ten original amendments of the United States Constitution in 1791.

December 21
WINTER SOLSTICE
Shortest day of the year in the northern hemisphere. It marks the first day of the season of winter.

December 25
CHRISTMAS • WESTERN CHRISTIAN
Commemorates the birth of Jesus.

December 26 - January 1, 2018
KWANZAA
A seven-day celebration honoring African American heritage and its continued vitality. “Kwanzaa” means “first fruits (of the harvest)” in Swahili.

December 29
WOUNDED KNEE DAY
On December 29, 1890, more than 200 Lakota Sioux were massacred by U.S. troops at Wounded Knee in South Dakota.
PROFESSIONAL DEVELOPMENT

ULearn Expansion: Thousands of New Courses!

**ULearn** – the University’s Learning Management System (LMS) – has been expanded to include the following for all University of Miami faculty and staff:

- **Over 2,000 online courses** in a variety of topics.
- **Over 100,000 books and videos** from top authors.
- **No-fee professional certification courses.**
- **Interactive business and leadership live events.**

On the ULearn homepage, you now have access to curated featured training on a variety of topics that may be helpful to you. Periodically, training will change to spotlight new courses and curriculum. Currently, the following training is featured on the ULearn homepage:

- **First Time Manager Essentials**: This series of courses will provide you the skills when switching from individual contributor to manager.
- **Microsoft Excel**: Many Excel course options are available to enhance your knowledge. Browse this subject area to find what fits your skill level.
- **Project Management**: Quickly benefit from core skills needed to meet your project’s goal. This series of courses include “bite-size” learning, which is short but impactful subject content available when you’re pressed for time.
- **Working with Difficult People**: In this series, learn how to respond and relate to negative people in the workplace, including: adopting skills of self-management, managing conflict, and giving feedback.
- **Navigating Through Change**: This series of courses will give you a better understanding of organizational change and tools to not only survive change, but thrive in it.

For more information, contact Talent and Organizational Development at: miami.edu/learn or tod@miami.edu.

Access Free Training on Lynda.com!

**Lynda.com** is a user-friendly online platform that helps anyone learn business, software, technology, and creative skills to achieve personal and professional goals.

With Lynda.com, you can learn new skills online, on your time. There are over 5,700 courses in business, technology, web, photography, and creative skills taught by industry experts.

In addition to individual courses, you can also engage in a Learning Path, which is a more in-depth opportunity to learn a new skill. Learning Paths are structured to give you step-by-step instructions on how to become a photographer, web developer, accountant, project manager, and much more.

**Quick Links:**

- [Access Lynda.com training at: miami.edu/lynda](http://miami.edu/lynda) (Log in with your CanelID and password)
- Seeking professional development? Check out [Lynda.com’s Business videos category](http://miami.edu/lynda). Topics covered include project management and negotiation, leadership skills, and online marketing strategy.
- [Educational training is also available on Lynda.com](http://miami.edu/lynda), which is designed to help faculty and students leverage new technologies to increase engagement, be more productive in the classroom, and maximize the potential to learn remotely.
- Want to learn how to use Adobe Photoshop or InDesign? Choose from 1,000s of courses in [Design](http://miami.edu/lynda) and [Photography](http://miami.edu/lynda).
SECURITY FUN FACTS

Infographic: Don’t Get Hooked

DON’T GET HOOKED

How to Recognize and Avoid PHISHING ATTACKS

Click here or on the image above to see an in-depth infographic on how to recognize and avoid phishing attacks.

If you would like learn more about phishing attacks and how to protect yourself, please contact UMIT Security at: ciso@miami.edu or visit: security.it.miami.edu. If you feel your device(s) has been compromised, please contact the UMIT Service Desk at: (305) 284-6565 or itsupportcenter@miami.edu.
Beer Braised Beef Stew

**Ingredients:**
- 1 tbsp. vegetable oil
- 3 lbs. beef chuck roast, trimmed of fat and cut into ½ inch cubes
- 2 tbsp. all-purpose flour
- 1 onion, coarsely chopped
- 1 cup carrot, coarsely chopped
- 1 can/bottle of dark beer (12 fl. oz.) - Suggested: Guinness
- 2 bay leaves
- 1 tsp. dried thyme
- 1 tsp. salt
- ½ tsp. ground black pepper
- 2 clove garlic, minced
- 2 tbsp. worcestershire sauce
- Dill or chives, for garnish

**Directions:**
1. Preheat oven to 325 degrees F.
2. Heat vegetable oil in a large pot or Dutch oven over medium-high heat until very hot.
3. Brown meat in two batches, stirring to brown the cubes on all sides.
4. Return all the meat to the pot, sprinkle with flour, and stir lightly to evenly coat the meat.
5. Stir in onion, carrots, dark beer, bay leaves, dried thyme, salt, pepper, garlic, and worcestershire sauce.
6. Bring the mixture to a boil and cover.
7. Place the pot into the preheated oven and cook for 45 minutes.
8. Uncover, stir the stew, and cook until the beef is very tender and the liquid is reduced by half (about 45 more minutes).
9. Garnish with dill or chives. Suggested to serve with mashed potatoes.
10. Enjoy!

Are you cooking our recipes?

Send in photos of the dishes you’ve made with UMIT in the Kitchen recipes, and we will showcase your works of (kitchen) art in upcoming UMIT newsletters!
Send your photos to: umitnewsletter@miami.edu
**Vegan Coquito**

**Ingredients:**

- Three 15 oz. cans of full fat coconut milk, room temperature, divided
- ½ cup maple syrup
- 3 tsp. vanilla extract
- 2 tsp. nutmeg
- 1 tsp. cloves
- Cinnamon sticks (optional)
- 3 tsp. coconut extract
- 1 chia egg (1 tbsp. chia seeds and 3 tbsp. water mixed)
- 1 cup white rum (optional)
- Handful of coconut flakes (optional)

**Directions:**

**Making the condensed coconut milk:**
1. In a medium to large sauce pan, bring two cans coconut milk and maple syrup to a boil. Once boiling, reduce heat and simmer for 25 to 30 minutes, stirring constantly.
2. Add in 2 tsp. vanilla extract, 2 tsp. nutmeg, 1 tsp. cloves, and cinnamon sticks (optional). Keep stirring, you will notice it reduce and will start to thicken. Note: it will not be super thick, just thicker.
3. After 30 minutes, remove from heat, place in a jar, and store it in the fridge to let it completely cool.

**Making the coquito:**
4. When your condensed milk is cooled, place in a blender and add an additional can of coconut milk, the chia egg, followed by 1 tsp. of vanilla extract, 3 tsp. coconut extract, and 1 cup rum (optional). Blend until the chia seeds are all ground up and it’s creamy.
5. Taste it as you go, and add more spices as needed. By this point, it’s ok to add a pinch of everything: nutmeg, cinnamon and cloves. It is suggested to add more cinnamon, instead of cloves - as cloves can dominate the flavor if too much is added. At this time, you can add coconut flakes (optional).
6. Place your coquito in an air tight container like a glass jar, and store it in the fridge.
7. Shake well before serving.
8. It is best served cold, in a glass over ice. Also, cinnamon sticks are good to add more flavor and to stir while drinking.
9. Enjoy!
WITH SINCERE SYMPATHY

Justin Lamont Green

Justin Lamont Green passed away unexpectedly on Monday, November 13, 2017. This has been a devastating loss to the UMIT family and our hearts go out to his family and friends. Justin was a beloved member of the UMIT family and he will be missed.

Justin started working for IT in 1999 as a student employee and progressed from Programmer Analyst 1 through 5, then onto Programmer Intermediate, System Administrator, Senior System Administrator, and, finally, as a Senior Manager with the Systems Infrastructure team. He was a proud ‘Cane, and very involved with the National Society of Black Engineers (NSBE) at UM. He loved to play basketball, racquetball, and tennis at UM, and was part of a bowling league with his colleagues.

If you would like to share your memories, or express your condolences for Justin, please click here to sign the guest book set up for him online. Also, a shareable photo album has been created here: https://app.box.com/v/inlovingmemory-justingreen. If you’d like to submit photos for the shared album, please email them to UMIT Communications at: itcomms@miami.edu.

There is also a fundraiser on GoFundMe to assist Justin’s family during this difficult time. If you would like to make a contribution, visit: http://gofundme.com/collection-for-justin-green (contributions can be made anonymously).

In addition, a scholarship is being created in honor of Justin Lamont Green. For more information please fill out the form here: http://justingreenscholarship.org

Justin will truly be missed.
Kudos: Edgar Rodriguez

“Thank you so much Edgar for your help getting Outlook up and running today!! I appreciate your patience, professionalism and great attitude! I’ll be off to have a peaceful weekend knowing that my email and calendars are good as new on my computer and phone. Whewww! Thank you, thank you, thank you!”

- Jaquelinne Biver, Sr. Program Coordinator, HSMP

Kudos: Sheryl Borg

“This year, during the annual Homecoming celebration on campus, Sheryl Borg was tapped into Iron Arrow – the highest honor attained at the University of Miami. Founded in 1926, Iron Arrow is the first and oldest organization at the U. Members are inducted in recognition of their outstanding leadership, scholarship, character, humility and love of alma mater. Sheryl’s service and dedication to the university truly represents the best of the qualities that the tribe seeks to recognize and honor. We are delighted to welcome Sheryl to the tribe!”

- Ann Helmers, Iron Arrow Faculty Advisor

Kudos: Patrick Burke

“Congratulations to Patrick for passing the Salesforce.com Platform App Builder certification exam! This credential demonstrates your declarative skills and knowledge in designing, building, and implementing custom applications. Thank you for your passion for continuous learning!”

- Florence Parodi, Sr. Manager, Salesforce Integrations
ANNOUNCEMENTS & MILESTONES

Kudos: Debbie Duran

“Congratulations to Debbie on your nomination and appointment to the Salesforce.org Higher Education Advisory Council for the 2017-2018 term. The Higher Education Advisory Council is a community-led group of Salesforce users from 18 schools across North America. Council members serve one-year terms beginning October 1st and are nominated and approved annually by the Higher Ed community. Thank you for all that you do!”

- Florence Parodi, Sr. Manager, Salesforce Integrations

Announcement: New Standard Operating Procedure Posted

A new Standard Operating Procedure (SOP) has been posted on the UMIT website. Please click the link below to access the procedure document:

- SOP-UMIT-VSCA-110-01 - Third Party Vendor Security Compliance Attestations

The University of Miami is responsible for protecting sensitive and confidential data by implementing safeguards around security, availability, processing integrity, confidentiality and privacy of digital services, systems, and data. With certain third party relationships (e.g. Software as a Service (SaaS), UM infrastructure hosting, data center co-location, and when confidential and sensitive data is involved, the security safeguards are the third party vendor’s responsibility. Because of the nature of the relationship, the University must rely on assurance and validation regarding the security and privacy safeguards implemented by the vendor. Third party, attestation audit reports such as ISO 27001, SOC 1, SOC-2, and SSAE18, are the subject matter of this SOP. The SOP outlines why a third party attestation audit report(s) is needed, what supporting documentation is required, and the procedures to follow for requesting, obtaining, and evaluating them.
ANNOUNCEMENTS & MILESTONES

Announcement: New Process for Governance Requests

As of October 24, 2017, UMIT has implemented a new governance request process. The new process streamlines requests for service (RFS) into an easy-to-use online form via UService (ServiceNow).

Those submitting governance requests now have the ability to attach supporting documentation to requests, communicate with Governance team members quickly, and track the approval process from start to finish in UService. With the introduction of preset online submission fields, requests no longer need to be transferred from PDF into digital requests – in turn, creating an expedited request fulfillment process.

For more information, please visit the UMIT Governance SharePoint site. A link to the new governance request online form has been posted within the SharePoint site.

Announcement: Information from the Dept. of Parking and Transportation

Per questions received at the recent supervisor and all-staff meetings, below please find important information from the Department of Parking and Transportation with regard to parking subsidies and safety:

- There is a parking subsidy available for employees earning $35,000 or less per year – Please review “Discount Permit” options here: http://pt.ref.miami.edu/campus-parking/faculty-and-staff.

- Gables One Tower (GOT) employees who are concerned about walking to the Metrorail lot after dark could utilize one of the following options:
  - Call UM Police at: (305) 284-6666 and ask for a safety escort. This service is available 365 days a year, including holidays.
  - The gate to the visitor lot at GOT goes up at 4:30 p.m., and staff can move their cars from the Metrorail lot area to the GOT lot any time after 4:30 p.m.

Announcement: Language Software, Mango, Available for Free!

Have you tried Mango? Available to all UM faculty, staff, and students, Mango Languages is an interactive, online resource for learning a language. Whether you are preparing for the trip of a lifetime, seeking personal or professional development, or learning English to settle in the U.S., Mango can help you start that essential conversation. Every course, chapter, and lesson is designed to simulate the way people learn a foreign language when immersed in everyday life.

Mango may be used from anywhere you have an Internet connection — the library, your home, or even a smartphone using the free mobile apps for iOS and Android devices. Explore fifty foreign language courses, as well as fifteen English as a Second Language classes, all taught by a variety of native language speakers.

It’s simple to get started. Visit Mango Languages, create a profile, and start learning!
ANNOUNCEMENTS & MILESTONES

UMIT Halloween Potluck
Click here to view all of the photos on Facebook
ANNOUNCEMENTS & MILESTONES

ERP Thanksgiving Potluck

Relive the 2017 ERP Potluck!

CLICK HERE FOR MORE PHOTOS
ANNOUNCEMENTS & MILESTONES

UMIT: Give to United Way

Did you know that every unrestricted dollar you give to the United Way is worth **$2.16** of help to the community?

Take a quick look at how far your contribution can really go:

<table>
<thead>
<tr>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>$25</td>
<td>provides a student in need with back-to-school supplies, empowering him or her to start the school year prepared</td>
</tr>
<tr>
<td>$50</td>
<td>provides 35 children with healthy meals for an entire day</td>
</tr>
<tr>
<td>$100</td>
<td>provides four infants with a month’s supply of baby formula</td>
</tr>
<tr>
<td>$500</td>
<td>provides workforce development and job placement services for seven individuals with limited English proficiency</td>
</tr>
<tr>
<td>$750</td>
<td>provides a family with expert tax preparation, helping them secure significant tax refunds and credits</td>
</tr>
<tr>
<td>$1,000</td>
<td>provides life-saving mammograms and education to five low-income, uninsured women</td>
</tr>
<tr>
<td>$2,500</td>
<td>provides counseling and support for 13 GLBTQ teens</td>
</tr>
<tr>
<td>$5,000</td>
<td>provides 100 families with Thanksgiving meals</td>
</tr>
<tr>
<td>$7,500</td>
<td>provides approximately 470 hours or 20 days of round the clock respite care</td>
</tr>
<tr>
<td>$10,000</td>
<td>provides over 100 students with a year’s worth of mentoring to keep them in school and on track for graduation</td>
</tr>
</tbody>
</table>

CLICK HERE TO LOG IN TO WORKDAY AND DONATE TO UNITED WAY

CLICK HERE TO VISIT UNITEDWAY.ORG
Available for U: UMIT Recognition Buttons

**The Goals:**
To recognize employees who exhibit UMIT core values, and to create a culture where personal gratitude is expressed.

**The Idea:**
Recognition from anyone to anyone

**How It Works:**
Get buttons from one of these people…

- **Maggie Ortiz**
  1050 Gables One Tower
  Coral Gables Campus

- **Lourdes Naya**
  150 Dominion Parking Garage
  Medical Campus

- **Tania Rodriguez**
  148 Ungar
  Coral Gables Campus

*We will not be tracking who gets buttons. Receive a button. Pass it on.*

*Have questions? Contact UMIT Communications: itcomms@miami.edu.*
CONTRIBUTE TO OUR NEWSLETTER

**Staff Photos:**
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

**UMIT Personal Milestones:**
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

**UMIT in the Community:**
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

**UMIT Kudos:**
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

**UMIT in the Kitchen:**
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO
UMITNEWSLETTER@MIAMI.EDU