GIVING THANKS
TODAY
TOMORROW
& Always
MESSAGE FROM THE CIO

As the end of 2016 approaches, I would like to extend a sincere thank you to the entire UMIT team for all of your hard work and efforts throughout the year. Together, we continue to successfully provide the University of Miami with innovative IT solutions and services.

It has been a challenging year for many reasons, and there will inevitably be more challenges in the future, but I truly appreciate your patience and resilience during these times of change. I am grateful to work with such a wonderful team that strives to make UMIT the best information technology organization in higher education and healthcare each and every day. I want you to know that you are valued and important contributors to the success of our entire organization.

Together, we are making a difference in the University’s academic, research, and healthcare communities. The dedication, talent, and passion each and every one of you brings to this team on a daily basis is truly inspiring. I look forward to another successful year in 2017.

As a reminder, our annual UMIT Holiday Party is coming up! The party is on Friday, Dec. 16 from 2-4 p.m. at the Donna Shalala Student Center Ballroom. Lunch will be served, and there will be a fun holiday photo booth for everyone to enjoy. We are also hosting our annual UMIT Holiday Toy Drive, so please bring an unwrapped toy to the party and we will deliver it to the UM Department of Pediatrics.

From my family to yours, happy holiday season! Please enjoy this time with your family and loved ones.

I look forward to seeing you at this year’s holiday party!

In partnership,

Steve
WELCOME OUR NEW HIREs

Dionne Merritt
Security Access Administrator

Lokesh Ramamoorthi
Security Analyst

Martin Torres
Sr. Manager, IT

CURRENT UMIT JOB OPPORTUNITIES

Transform lives by referring a qualified candidate! We are constantly on the lookout for people who are passionate about what they do. We believe that the people in the best position to recommend a new UMIT employee are those who are already working here. This demonstrates exemplary teamwork and ties back to our DIRECCT Values and Behaviors.

*Future UMIT 'Canes can apply at: miami.edu/careers. Below we have several exciting job opportunities:* 

- Technical Analyst
- Web Content Developer/Designer
- Manager, Information Technology
- Systems Analyst (Temporary)
- Clinical Systems Analyst - Lennar
- Sr. Clinical Systems Analyst
- Sr. Programmer Mobile Care Unit
- Sr. Systems Engineer - PACS
- Systems Administrator
- Sr. Clinical Systems Analyst
- Sr. Systems Analyst
- Clinical Research Pharmacist - IT Systems
- Technical Analyst Tele-Health
- Business Systems Analyst
- Software Engineer
- Technical Analyst
- Help Desk Technician
- Sr. PACS Administrator
- Desktop Support Technician (Temporary)
- Desktop Support Technician (Temporary)
- Research Analyst (Temporary)
- Research Analyst (Temporary)
- Clinical Systems Trainer
- Technical Analyst
- Sr. Systems Analyst
- Programmer, Intermediate
- Sr. PACS Administrator - UHealth IT Hospital Support
- Sr. Systems Analyst
- Sr. Clinical Systems Analyst
- Sr. Clinical Systems Analyst
- Sr. Clinical Systems Analyst
- Sr. Clinical Laboratory Systems Analyst
- IT Project Specialist
- Instructional Designer
- Microsoft Sr. Database Administrator (Data Modeler Architect)
- Microsoft Sr. Database Administrator (Database Developer)
- Business Intelligence Administrator (Microsoft)
- Microsoft ETL Developer (SSIS)
- Sr. Systems Administrator
- Asst. VP & Chief Information Security Officer (CISO)
- Programmer (Temporary)
- Jr. IT Business Analyst
December 1
WORLD AIDS DAY
International day of action on HIV and AIDS.

December 3
INTERNATIONAL DAY OF DISABLED PERSONS
Raises awareness about persons with disabilities in order to improve their lives and provide them with equal opportunity.

December 8
BODHI DAY • Buddhist
Also known as Rohatsu, it observes the spiritual awakening (bodhi) of founder Siddharta Gautama, the Buddha, ca. 586 BCE. Celebrated on the eighth day either of December or the 12th month of the lunar calendar.

December 10
HUMAN RIGHTS DAY
On this day in 1948, the United Nations General Assembly adopted the Universal Declaration of Human Rights.

December 12
MAWLID AL-NABI • Islamic (Sunni)
Also known as MILAD AL-NABI, this is the observance of the birthday of Islam founder Prophet Muhammad, which occurs in Rabi’ al-awwal, the third month in the Islamic calendar. Shi’a Muslims celebrate it five days later than Sunni Muslims.

December 12
OUR LADY OF GUADALUPE • Christian
Celebrates the apparition of the Blessed Virgin Mary (by her title, Our Lady of Guadalupe, the Patroness of Mexico and the Americas) before Juan Diego, an indigenous convert to Roman Catholicism, on the Mexican hill of Tepeyac in 1531.

December 15
BILL OF RIGHTS DAY
Commemorates the signing into law of the ten original amendments of the United States Constitution in 1791.

December 17
MAWLID AL-NABI • Islamic (Shi’a)
Also known as MILAD AL-NABI, this is the observance of the birthday of Islam founder Prophet Muhammad, which occurs in Rabi’ al-awwal, the third month in the Islamic calendar. Shi’a Muslims celebrate it five days later than Sunni Muslims.

December 21
WINTER SOLSTICE
In the northern hemisphere, the shortest day of the year. It marks the first day of the season of winter.

December 25
CHRISTMAS • Western Christian
Commemorates the birth of Jesus.

December 25-January 1
CHANUKAH • Jewish
Eight-day “Festival of Lights,” celebrating the rededication of the Temple to the service of God in 164 BCE. Commemorates the victory of the Maccabees over the Greek King, Antiochus, who sought to suppress freedom of worship.

December 26-January 1, 2017
KWANZAA
A seven-day celebration honoring African American heritage and its continued vitality. Kwanzaa means “first fruits (of the harvest)” in Swahili.

December 29
WOUNDED KNEE DAY
On December 29, 1890 more than 200 Lakota Sioux were massacred by U.S. troops at Wounded Knee in South Dakota.
Gartner Solutions

Check out the top 10 Gartner conversations for November 2016:

- Modernizing BI and Analytics Capabilities in a Self-Service World
- Migration Tibco BW 5.13 to 6.X
- Security Roles
- Consolidated System Monitoring Dashboard
- Major Incident Management
- Microsoft SAM and Finding Efficiencies in Our Licensing, Partner Recommendations?
- Phishing Disciplinary Policy
- Robotics & Process Automation
- ERP: Would You Do It All Over Again?
- Problem Review Board

TECH BYTES

Engadget’s 2016 Holiday Gift Guide
Are you the Entertainer, the Uber Geek, the Movie Buff, the Gamer, or the Sports Fanatic? Engadget has a gift for every kind of person. Visit Website >>

New Era for Disability Rights
As higher education turns increasingly digital, disability rights advocates turn to legal measures — and an attentive Justice Department — to address the challenges facing students with disabilities. Visit Website >>

Software as Weaponry in a Computer-Connected World
All code contains a small number of exploitable defects. Governments stockpile those vulnerabilities for surveillance — or destruction. Visit Website >>

Microsoft — yes, Microsoft — joins the Linux Foundation
The big news this year? Microsoft, the company that has built an empire on proprietary, closed-source software, has joined the Linux Foundation as a platinum member. Visit Website >>

Is MacBook Pro perfect?
No, but it’s worth $3,000 to me
Commentary: Complaints about the USB-C-only ports and the butterfly keyboard aren’t enough to lead a photo-obsessed Mac user to Windows. Visit Website >>

Taking a ride on Google’s magic carpet as Earth goes VR
Less than 15 minutes into my visit to Google’s San Francisco office, I’m face to face with Christ the Redeemer. Moments later I’m inspecting, from a terrific height, the Colosseum in Rome. Visit Website >>
A Gift from the Heart

In 2003, Jean Wong, UMIT Systems Administrator, signed up to be a bone marrow donor, initially thinking that it would be cool to be a donor, never expecting to receive a call. Many years later, he received a call and agreed to move forward without reservations.

Initial testing for the first call he received did not result in a match; but late last year, Jean was called upon again, and this time a true match existed. Jean’s DNA matched 100% with an 8-year-old girl who was diagnosed with chronic lymphocytic leukemia (CLL). Jean recalls: “From the day I received a letter stating that I was a match, we immediately began the process. On February 23, accompanied by my brother, we checked-in to Georgetown University Hotel and the very next day, at 7 a.m., I was prepped for surgery at Georgetown University Hospital in Washington, D.C."

The procedure involved withdrawing 1.5 liters of bone marrow, the maximum amount allowed. Jean spent three days in the hospital and then flew home to recover. As part of his recovery, he couldn’t engage in physical activity for three months due to his weakened immune system.

Jean recalls that it was painful for the first two weeks following the surgery, especially with sore core muscles. He later became sick with fever and was not able to do anything at all, but the two months’ recovery time quickly passed and slowly Jean regained his strength. He pushed himself hard to get back in shape and became physically fit and stronger than ever after the surgery.

In retrospect, Jean would love to be a donor again. He has become a “go-to person” for other potential donors to share his experience. “I think it’s a noble thing to do,” Jean reflects. “Bone marrow regenerates, so why wouldn’t you help the next person?”

As the holiday season approaches, what better time to say thank you to one of our own, for his selfless gift of life? Thank you, Jean!

A bone marrow transplant can save the life of someone battling leukemia, lymphoma, or other blood cancer. A bone marrow transplant replaces a patient’s diseased cells with healthy cells. Learn more at giftoflife.org.

UPCOMING MARROW DONOR DRIVES
Get swabbed at a life-saving donor drive

VIEW EVENTS
Security Fun Facts

By Krista M. Theodore

Infographic: Don’t Get Hooked

Don’t Get Hooked
How to Recognize and Avoid Phishing Attacks

Click here or on the image above to see an in-depth infographic on how to recognize and avoid phishing attacks.

If you would like learn more about phishing attacks and how to protect yourself, please contact UMIT Security at: ciso@miami.edu or visit: security.it.miami.edu. If you feel your device(s) has been compromised, please contact the UMIT Service Desk at: (305) 284-6565 or itsupportcenter@miami.edu.
UMIT IN THE KITCHEN
by Allison Gilbert

A Perfect Holiday Side Dish:
Roasted Brussels Sprouts, Cinnamon Butternut Squash, Pecans, and Cranberries

Ingredients:

Roasted brussels sprouts:
- 3 cups brussels sprouts, ends trimmed, yellow leaves removed
- 3 tablespoons olive oil
- Salt, to taste

Roasted butternut squash:
- 1 and ½ pound butternut squash, peeled, seeded, and cubed into 1-inch cubes (Yields about 4 cups of uncooked cubed butternut squash)
- 2 tablespoons olive oil
- 3 tablespoons maple syrup
- ½ teaspoon ground cinnamon

Other ingredients:
- 2 cups pecan halves
- 1 cup dried cranberries
- 2-4 tablespoons maple syrup (optional)

Directions:

Roasted brussels sprouts:
- Preheat oven to 400 F. Lightly grease the foil-lined baking sheet with one tablespoon of olive oil.
- Make sure brussels sprouts have trimmed ends and yellow leaves are removed. Then, slice all brussels sprouts in half. In a medium bowl, combine halved brussels sprouts, two tablespoons of olive oil, salt (to taste), and toss to combine.
- Place onto a foil-lined baking sheet, cut side down, and roast in the oven at 400 F for about 20-25 minutes. During the last 5-10 minutes of roasting, turn them over for even browning, the cut sides should be nicely and partially charred but not blackened.

Roasted butternut squash:
- Preheat oven to 400 F. Lightly grease the foil-lined baking sheet with one tablespoon of olive oil.
- In a medium bowl, combine cubed butternut squash (peeled and seeded), one tablespoon of olive oil, maple syrup, and cinnamon, and toss to mix.
- Place butternut squash in a single layer on the baking sheet. Bake for 20-25 minutes, turning once halfway through baking, until softened.

Assembly:

In a large bowl, combine roasted Brussels sprouts, roasted butternut squash, pecans, and cranberries, and mix to combine.

Optional: For more sweetness, add two or four tablespoons of maple syrup, if desired – do not add all maple syrup at once, start with two tablespoons, then add more, if desired, and toss with the salad ingredients to combine.

Note: You can roast both brussels sprouts and butternut squash on two separate baking sheets at the same time, on the same rack in the oven.

Are you cooking our recipes?
Send in photos of the dishes you’ve made with UMIT in the Kitchen recipes, and we will showcase your works of (kitchen) art in upcoming UMIT newsletters!
Send your photos to: umitnewsletter@miami.edu
SOP SPOTLIGHT
by Daniel Cohen

In an effort to keep UMITers informed, we will periodically share new and updated IT standard operating procedures (SOPs) in our new SOP Spotlight section. Creating and complying with SOPs is considered essential for meeting IT business objectives, ensuring repeatable and standardized procedures, and providing measurable results.

The purpose of the SOP Spotlight is to:
• Announce newly published SOPs and/or create awareness of SOPs that are currently effective and where they can be located.
• Help identify the personnel/department(s) whose job responsibilities and accountabilities are most impacted by the SOP.
• Reinforce why complying with the procedures outlined in the SOP is important to achieving UMIT business objectives (e.g. benefits/ROI of compliance, primary risks mitigated, and ramifications of non-compliance).

This month’s SOP Spotlight is on the Data Center Visitor Access Procedure: SOP-UMIT-DCVIS-141-01.

Data Center Visitor Access Procedure SOP Overview:
This SOP became effective September 15, 2016. Visitors are required from time to time to access one or more UM data centers to perform activities, such as installation and maintenance of servers, appliances, data storage, network cable, security features (alarms/cameras), and environmental components (e.g. HVAC). A visitor(s) accessing a UM data center is considered unauthorized unless the procedures outlined in the Data Center Visitor Access SOP are followed, including: requesting, authorizing, documenting and logging access (e.g. sign-in/sign-out), minimum escorting requirements, and badging/de-badging procedures.

Who is primarily impacted by this SOP?:
• UMIT divisions primarily responsible for data center operations and security, such as Systems Infrastructure, Service Desk, and Computer Operations, as well as any personnel making a determination that a visitor requires access to a UM data center for any reason.

Why is compliance with this SOP important?:
• To ensure regulatory compliance (HIPAA and PCI), prevent cyber-crime, protect critical IT hardware from theft and unauthorized alteration, and document data center access (e.g. provide audit trails).

Information Security Office (ISO) SOP Services:
I have identified a subject matter or process in need of an SOP. Who can I turn to for help?
• Contact the ISO at: ciso@miami.edu. The ISO offers SOP facilitation services to UMIT departments upon request. Although the ISO may facilitate in the drafting of SOPs, the overall responsibility for the accuracy and completeness of the content – as well as training UMIT personnel on the procedures – rests with the UMIT departments that own and execute the SOP.
• SOP facilitation services provides the following aids to SOP development:
  1. Helps ensure the inclusion of content to ensure compliance with laws, regulations, and standards.
  2. Helps identify any gaps that may impede the accomplishment of the mission, goals, and objectives of the department as defined in plans and other documents.
  3. Helps ensure the inclusion of content to ensure best practices are followed and key IT controls are built into business processes.
  4. Helps ensure standardized formatting is applied for a consistent look and feel of SOPs across UMIT.
United Way Raffle Winners: Mayda Herrera and Jamil Porta

Mayda Herrera won two tickets to the Miami Heat vs. Washington Wizards on December 12, and Jamil Porta won free parking at UM’s Coral Gables campus for a year via the University-wide United Way raffle held on November 16, 2016. Congratulations!

Kudos: UMIT Service Desk

“Please express our sincere gratitude to your entire team for assisting us – not only with getting the Brain Donor Project’s toll-free line up and running, but with making sure our voicemail message was activated and able to be used over the weekend. I know ours has not been an easy job, but I want you to know how very grateful we are for your assistance. On behalf of all of our donors and their families, thank you.”

- Melanie Hardegree, Associate Director of Operations, UM Brain Endowment Bank, Miller School of Medicine

Kudos: Royce Ortiz

“We’ve been working with Royce on rebranding the CaneID login page and I just wanted to let you know that it has been a pleasure working with him. He is very easy to work with and you can tell that he enjoys what he’s doing. He exemplifies the DIRECCT value of teamwork! Kudos!”

- Cristina Sotolongo, Executive Director, UMIT Communications

Stay Updated: New and Improved Features for Office 365

Learn more about Microsoft Office 365 features that are being added this year, and get links to additional content to help you take advantage of these improvements and additions. Visit miami.edu/office365news for updates!
ANNOUNCEMENTS & MILESTONES

UMIT Throwbacks

Above: Yanatha Desouvre and his late uncle/godfather Daniel Coulanges. *This picture was featured recently featured in the Miami Herald.*

Above: Orlando Pimienta

Above: Daniel Cohen

UMIT: Give to United Way

Did you know that every unrestricted dollar you give to the United Way is worth $2.51 of help to the community? Take a quick look at how far your contribution can really go: [Click here to learn more about United Way](#)
Milestone: Lourdes Wolf-Marenus

Lourdes recently published a children’s book. It is called “El Diente Perdido,” and is part of a book series called “Los Ratoncitos de Pix-Wix.”

The book launch is scheduled for December 4, 2016. Learn more at raticitobooks.com.

Congratulations, Lourdes!

Service and Product Showcase: UMIT Presents Made for U

UMIT Communications has initiated a new digital service and product showcase: UMIT Presents: Made for U. The first showcase item is Box, UM’s cloud-based collaboration and storage solution. With Box, you can securely access and share your files from any of your devices: desktop computers, laptops, tablets, smartphones, etc. UMIT will be promoting this Box showcase, and many others to come, via the UMIT website, as well as the University’s newsletters, such as eVeritas, e-Update, and Ibis News.

Visit it.miami.edu/news for updates!
UMIT’s Thanksgiving Celebration

Click here to view all of the photos on Facebook.
ANNOUNCEMENTS & MILESTONES

UMIT’s Thanksgiving Celebration

Click here to view all of the photos on Facebook.
Reminder: UMIT Recognition Buttons

The Goals:
To recognize employees who exhibit UMIT core values, and to create a culture where personal gratitude is expressed.

The Idea:
Recognition from anyone to anyone

How It Works:
Get buttons from one of these people…

Maggie Ortiz:
1050 Gables One Tower
Coral Gables Campus

Lourdes Naya:
150 Dominion Parking Garage
Medical Campus

Tania Rodriguez:
148 Ungar
Coral Gables Campus

We will not be tracking who gets buttons. Receive a button. Pass it on. Have questions? Contact UMIT Communications: itcomms@miami.edu.
CONTRIBUTE TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO UMITNEWSLETTER@MIAMI.EDU