IF YOU CAN DREAM IT YOU CAN ACHIEVE IT

-WALT DISNEY
MESSAGE FROM THE CIO

Through my Sixty Minutes with Steve sessions (formerly Coffee Sessions), feedback from our recent meeting with supervisors, and hallway conversations with many of you, it has become evident that professional growth and development opportunities are top of mind for many of you. We strive to provide an open, engaging, and collaborative work environment in which you are empowered to make a difference and truly transform the lives of those at the University of Miami, including making professional development opportunities readily available to all of you.

There are several tools and opportunities offered by the University so that you can learn new skills, expand your knowledge base, and even brush up on old skills. UMIT provides both in-person and web-based training for Box, Qualtrics, and Microsoft Office tools, such as Excel, Skype for Business, Office 365, Sway, OneNote, and Planner. You can learn more about training, and sign up for a session, by visiting: http://it.miami.edu/training.

Additionally, UMIT has an organizational license agreement with Lynda.com, which provides all UM faculty, staff, and students the ability to expand their professional talents for free! With Lynda.com, you can learn the essential business, software, technology, and creative proficiencies necessary to achieve your professional goals all from your computer. There are a host of different learning opportunities available on Lynda.com, including learning paths toward becoming a project coordinator, or a web developer or designer. There are also courses on learning how to use Photoshop or learning the foundations of programming. Log in and search for opportunities that work for you by visiting: https://miami.edu/lynda.

The University also provides a leadership program for managers in supervisory roles called the Essentials of Leadership (EOL). During this six month course, managers in the EOL program develop their leadership skills through experiential learning activities, individual assessments, leadership discussions, and coaching. If you are interested in the program, please speak to your supervisor and ask them to complete a program commitment form.

In an effort to invest in the personal growth and development of our team, each and every UMITer receives a $200 yearly stipend for any continuous learning opportunity he or she would like to undertake. I encourage you to speak to your supervisor and/or your HR partner for more information on your yearly training stipend, and inquire as to how you can gain a range of experiences in your current role that will help enhance your skills and grow as a professional.

We will be discussing these opportunities and more at the upcoming All Staff Meeting on March 8, from 2-4 p.m., at the Watsco Center Fieldhouse. I look forward to seeing you there!

In partnership,

Steve

WHAT’S INSIDE

ON THE COVER
“If you can dream it, you can achieve it!”
-Walt Disney

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CURRENT UMIT JOB OPPORTUNITIES

Transform lives by referring a qualified candidate! We are constantly on the lookout for people who are passionate about what they do. We believe that the people in the best position to recommend a new UMIT employee are those who are already working here. This demonstrates exemplary teamwork and ties back to our DIRECCT Values and Behaviors. Future UMIT Canes can apply at: miami.edu/careers. Below we have several exciting job opportunities:

- Business Intelligence Administrator (Microsoft)
- Switchboard Operator (Temporary)
- Help Desk Technician
- Audio Visual Technician
- Part-Time Technical Analyst (Temporary)
- Sr. Systems Administrator
- Database Analyst
- Microsoft ETL Developer (SSIS)
- Director, Information Technology
- Network Engineer
- Desktop Support Technician
- Desktop Support Technician (Security)
- Desktop Support Technician (Temporary)
- Sr. Instructional Designer
- Security Access Administrator (Temporary)
- Security Analyst (Temporary)
- Software Engineer
- Research Analyst
- Research Analyst
- Computer Systems Validation Specialist (Temporary)
- Sr. Project Manager, IT (Non-Technical)
- Sr. Project Manager
- Technical Analyst
- Sr. Programmer
- Sr. Manager, Business Operations
- Sr. Clinical Systems Analyst (OR Informatics)
- Jr. IT Business Analyst
- Sr. Clinical Systems Analyst
- Sr. Clinical Laboratory Systems Analyst
- IT Project Specialist
- Programmer, Intermediate
- Sr. Systems Analyst
- Sr. PACS Administrator
- Technical Analyst Tele-Health
- Clinical Research Pharmacist - IT Systems
- Sr. Systems Analyst
- Sr. Clinical Systems Analyst
- Sr. Systems Engineer - Enterprise Imaging/PACS
- Sr. Programmer Mobile / Web Systems
- Sr. Clinical Systems Analyst
- Technical Analyst
- Asst. VP & Chief Information Security Officer (CISO)
Refresh Miami
Submitted by: Peter Martinez

Refresh Miami is a 501c3 not-for-profit organization that was established in 2006 with the purpose of fostering a technology community in South Florida.

Refresh accomplishes its mission by providing monthly workshops, networking events, educational content (speaker series, panels, fireside chats), and conferences.

There are over 10,000 members, mostly comprising of technical background experts (networking, data center, programmers, cloud based tech, startups, etc.). With an average attendance for monthly meetups between 250-400 people, Refresh is one the largest tech organizations in the southeast region.

While the topics range, and the focus has been on emerging technology startups, it is important to note what is going on in the tech world – even if it doesn’t seem relevant to ones’ day-to-day work duties.

Being exposed to bleeding edge technology, innovative ways of thinking, and understanding the direction of the industry is invaluable to keeping up-to-date in the field of information technology.

Sign up for next month’s event here, check out other local technology/entrepreneurship events here, and watch the video below for more information:

Gartner Solutions

Check out the February 2017 Gartner hot topic list:

- Is Big Data A Buzzword Or Reality?
- Business Intelligence (BI) Implementation
- Windows 10 and Intel Skylake-based PCs
- Enterprise Architecture Tool
- How do you handle feasibility work in Your PMO?
- I am seeking a Cyber Security Governance charter template
- Corporate WiFi. How Much Does It Cost?
- Microsoft Dynamics 365
- IoT/Machine learning based gas leak finder solution?

PROFESSIONAL DEVELOPMENT

Having trouble logging in? Have questions about Gartner? Please contact Jacob Weiss, our Gartner Research Assistant, at: jacob.weiss@gartner.com
A Phone of Google’s Own
The Pixel, Google’s first fully home-grown phone, required a dedicated team with an eye for detail and a love of blue. Visit Website >>

Qualcomm’s new 802.11ax Wi-Fi chips will reduce congestion on next-gen networks
Qualcomm’s new router chip promises peak speeds of up to 4.8Gbps. Visit Website >>

Microsoft drone simulator helps you prevent real-world crashes
The open source software trains robotic fliers on avoiding common hazards. Visit Website >>

Do We Need a Digital Geneva Convention?
Microsoft calls for an international treaty to prevent companies and citizens from getting tangled up in nation-state cyberattacks. Visit Website >>

Microsoft delays its Patch Tuesday by a month in unprecedented move
The software giant is blaming a “last minute issue” for the delay. Visit Website >>

Hands on with Synology’s RT2600ac monster Wi-Fi router
From the minute you take it out of the box, you can tell the Synology RT2600ac Wi-Fi router ($229.95) means business. Visit Website >>

TECH BYTES
by Jamil Porta

DIVERSITY CALENDAR: MARCH 2017
by Titanya Ramsingh-Pierce

March - Full Month

NATIONAL WOMEN’S HISTORY MONTH
Started in 1987, this month honors women as significant agents of historical change.

NATIONAL DEVELOPMENTAL DISABILITIES AWARENESS MONTH
Established to increase awareness and understanding of issues affecting people with intellectual and developmental disabilities.

NATIONAL MULTIPLE SCLEROSIS (MS) EDUCATION AND AWARENESS MONTH
Established to raise public awareness of the autoimmune disease that affects the brain and spinal cord, and assists those with MS in making informed decisions about their health care.

March 1
ASH WEDNESDAY • Western Christian
The first day of Lent for Western Christian churches, a 40-day period of spiritual preparation for Easter, not counting Sundays.

March 2-March 20
NINETEEN-DAY FAST • Bahá’í
Baha’is between 15 and 70 years of age do not eat or drink from sunrise to sunset and set aside time for prayer and meditation.

March 8
INTERNATIONAL WOMEN’S DAY
Celebration of the economic, political and social achievements of women worldwide.

March 12
MAGHA PUJA • Buddhist
Also known as Sangha Day, it commemorates the spontaneous assembly of 1,250 arahants, completely enlightened monks, in the historical Buddha’s presence.

March 12
PURIM • Jewish
The “Feast of Lots” marks the salvation of the Jews of ancient Persia from extermination.

March 13
HOLLA MOHALLA • Sikh
An annual event which is a martial arts parade historically coinciding with Holi, the Hindu festival of colors. Related celebrations may be held in various locations over several weekends preceding the actual date of the holiday.

March 13
HOLI • Hindu
Also called Holaka or Phagwa, this festival celebrates spring and commemorates various events in Hindu mythology.

March 13- April 15
DEAF HISTORY MONTH
This observance celebrates key events in deaf history, including the founding of Gallaudet University and the American School for the Deaf.

March 17
ST. PATRICK’S DAY • Christian
Feast day of the patron saint of Ireland. In the U.S., a secular version is celebrated by people of all faiths through appreciation of all things Irish.

March 20
VERNAL EQUINOX
The date when night and day are nearly the same length. It marks the first day of spring.

March 20
OSTARA / EOSTRE
A celebration of the spring equinox on March 21. Commemorated by Pagans and Wiccans, it is observed as a time to mark the coming of spring and the fertility of the land.

March 21
INTERNATIONAL DAY FOR THE ELIMINATION OF RACIAL DISCRIMINATION
Call to action to eliminate all forms of racial discrimination worldwide.

March 21
NOWRÚZ • Zoroastrian
A traditional ancient Iranian festival celebrating the first day of Spring and the Iranian New Year. Also celebrated as New Year’s Day in Baha’i tradition (Naw-Ruz).

March 31
CESAR CHAVEZ DAY
Honors Mexican American farm worker, labor leader and activist Cesar Chavez (1927-1993) who was a nationally respected voice for social justice.
Email Spoofing

It’s first thing in the morning and you check your email account. To your excitement, you have a new email from a close associate or friend sharing some “inviting” information. It sounds so tempting that you just have to open it. “It’s from someone I know right? What’s the harm?” Later on, you find yourself mentioning the email to that individual and he/she tells you it’s not from them. How could that be? It’s called email spoofing.

Email spoofing is just modern day forgery, where email information is altered in an attempt to trick you into believing it originated from someone you trust. It is designed to elicit certain behaviors from you with the goal of you clicking on a link to a malicious site, downloading a virus-laden attachment, or replying with information considered personal/confidential. The most common way email spoofing is performed is by using a trusted name in the “From:” field and signature of an email. Messages vary from “Please Open” to “Help, I am stuck abroad,” but the objective remains the same: to get your online defenses down.

How can they do this?

Spoofing email addresses is rather easy. All a bad actor needs to spoof an email address is a Simple Mail Transfer Protocol (SMTP) server that can send email, and the appropriate email software. Many of the available free SMTP servers will allow a different “from” address to show than the actual registered domain that the email is transmitting from. However, you, the recipient, will see that it actually came from the address specified by the spammer.

How did they get my email address?

Primarily, by compromising other email accounts, bad actors obtain access to contact lists including names and email addresses. If your information is a part of that list, you become the target for spoofed email. Some emails are also available publically on websites and through subscription lists. Additionally, social networking profiles are public and often privacy settings are weak, which inadvertently provides ample information about individuals and relationships.

What can I do?

There are several steps you can take to defend yourself against email spoofing:

• The easiest, and arguably most important, step to take is to remain vigilant. Look closely at the email’s full header and use them to verify the original source of the message. Almost all email programs allow you to check email addresses and links. When you hover your cursor over the text of an email address or link, a pop up should appear indicating the true location of the email or link. If the pop up location does not match the text of the email or link, it may be a spoof email. Additionally, some fraudulent emails may have a different reply path, meaning that the “Reply-To:” is different than the sender’s email.

• You should also use spam filters. They are designed to detect and block sent emails from unusual addresses. Do not trust an email that has been flagged or marked as spam.

• The bottom line: never open attachments or click links in the body of any email message that seem suspicious. If you do receive a suspicious email from a friend or colleague, you can always pick up the phone to verify its authenticity. After all, they are your friends and colleagues right?

If you would like learn more about email spoofing, please visit: security.it.miami.edu or contact the UMIT Information Security Office at: ciso@miami.edu. If you feel you or a colleague have become a victim of email spoofing, please contact the UMIT Service Desk immediately at: (305) 284-6665 or itsupportcenter@miami.edu.
In an effort to keep UMITers informed, we share new and updated IT standard operating procedures (SOPs) in our SOP Spotlight section. Creating and complying with SOPs is considered essential for meeting IT business objectives, ensuring repeatable and standardized procedures, and providing measurable results.

**The purpose of the SOP Spotlight is to:**
- Announce newly published SOPs and/or create awareness of SOPs that are currently effective and where they can be located.
- Help identify the personnel/department(s) whose job responsibilities and accountabilities are most impacted by the SOP.
- Reinforce why complying with the procedures outlined in the SOP is important to achieving UMIT business objectives (e.g. benefits/ROI of compliance, primary risks mitigated, and ramifications of non-compliance).

This month’s SOP Spotlight is on three SOPs dedicated to patching servers and workstation operating systems:

- **Patching Managed Microsoft Windows Workstations - SOP-UMIT-MSWP-137-01**
- **Patching Unix Server Operating Systems - SOP-UMIT-UNXP-138-01**
- **Patching Microsoft Windows Server Operating Systems - SOP-UMIT-MSOSP-134-01**

**Overview**

The main objective of the patch management SOPs is to help create a consistently configured environment that is secure against known vulnerabilities in operating systems through patching. The patching SOPs introduce proactive patch management procedures that will help manage vulnerabilities of systems and thus reduce or eliminate the potential for exploitation. Inability to keep operating systems patched is one of the most common issues identified by UMIT personnel.

**Have Questions? Get Answers!**

[Click here to view the information above, and review questions and answers regarding these SOP Spotlight items.](#)

**Contact Us**

The Information Security Office (ISO) offers SOP facilitation services to UMIT departments upon request. Although the ISO may facilitate in the drafting of SOPs, the overall responsibility for the accuracy and completeness of the content as well as training UMIT personnel on the procedures rests with the UMIT departments that own and execute the SOP. Contact the ISO at: ciso@miami.edu.
Spinach and Mushroom Lasagna

**Ingredients for the sauce:**
- ¼ cup unsalted butter
- 2 cloves garlic, minced
- 1 pound cremini mushrooms, thinly sliced
- 1 onion, diced
- ¼ cup all-purpose flour
- 3 cups milk, at room temperature
- 1 teaspoon dried basil
- ½ teaspoon dried oregano
- Pinch of nutmeg
- Kosher salt and freshly ground black pepper, to taste

**Directions:**
1. Preheat oven to 350 degrees Fahrenheit.
2. For the sauce, melt butter in a saucepan over medium heat. Add garlic, mushrooms, and onion. Cook, stirring occasionally, until tender, about 3-4 minutes. Whisk in flour until lightly browned, about 1 minute. Gradually whisk in milk, and cook, whisking constantly, until slightly thickened, about 2-3 minutes. Stir in basil, oregano, and nutmeg until fragrant, about 1 minute; season with salt and pepper, to taste; set aside.
3. In a large pot of boiling salted water, cook lasagna noodles according to package instructions.
4. To assemble, spread 1 cup mushroom sauce onto the bottom of a 9×13 baking dish; top with 3 lasagna noodles, ½ of the ricotta cheese, ½ of the spinach, 1 cup mozzarella cheese, and ¼ cup Parmesan. Repeat with a second layer. Top with remaining noodles, mushroom sauce, and cheeses.
5. Place in the oven and bake for 35-45 minutes, or until bubbling. Let cool 15 minutes before slicing.

**Ingredients for the lasagna:**
- 9 lasagna noodles
- 1 (15-ounce) package whole milk ricotta
- 2 (10-ounce) packages frozen chopped spinach, thawed and drained
- 3 cups shredded mozzarella cheese, divided
- ¼ cup freshly grated Parmesan, divided
- 2 tablespoons chopped fresh parsley leaves

Simple Vegan Pancakes

**Ingredients:**
- 1 cup organic whole wheat flour
- 1 tablespoon baking powder
- ¼ teaspoon salt
- 1 cup almond milk or dairy-free milk of choice
- 2 tablespoons olive oil or melted coconut oil
- 2 tablespoons maple syrup or sugar of choice
- 1 teaspoon pure vanilla extract
- More oil to grease your pan/skillet, if necessary

**Directions:**
1. In a mixing bowl, whisk together the flour, baking powder, and salt. In another mixing bowl, whisk together the milk, oil, maple syrup, and vanilla extract until blended.
2. Pour the liquid mixture into the dry mixture. Stir until combined, so only a few lumps remain (don’t over-mix or your pancakes will be tough). If you’d like to mix in any optional add-ins (like chocolate chips or blueberries), gently fold them in now. Let the batter rest for 5 minutes so your pancakes will be fluffy.
3. Heat a heavy cast iron skillet or nonstick griddle over medium-low heat. Start cooking once the surface of the pan is hot enough that a drop of water sizzles on contact. If necessary, lightly oil the cooking surface with additional coconut oil or cooking spray.
4. Using a ¼-cup measure, scoop the batter onto the warm skillet. Cook for 2 to 3 minutes until small bubbles form on the surface of the pancakes, and flip. Cook on the opposite sides for 1 to 2 minutes, or until golden brown.
5. Repeat the process with the remaining batter, adding more oil as needed. You may need to adjust the heat up or down at this point. Serve the pancakes immediately or keep warm in a 200 degree Fahrenheit oven.
ANNOUNCEMENTS & MILESTONES

Milestones: Dianne Rubin

“For the past year I have been a member of the Miami Associate Board of a national non-profit called Common Threads. Founded in 2003, the organization teaches children in underserved schools and communities the importance of nutrition and physical well-being, and fosters an appreciation for cultural diversity through hands-on cooking.

In January of 2017, I was appointed as the Vice Chair of the Miami Associate Board. I was selected because of my work in helping the board achieve several goals within its first years, including the development of happy hours and critical relationships with new volunteers, community partners, and prospective board members. In the past year working with the board, I have organized two fundraising happy hours, secured silent auction donations for several charity events, worked with a local restaurant to donate proceeds from the sale of a specific dish to the organization, and have been collaborating with the Marlins Foundation to incorporate Common Threads into their upcoming food festival, Taste of Miami. I am delighted and honored to be chosen for this position and hope to continue spreading the word about all that Common Threads continues to do in our community.

Below, you can see photos of a Common Threads event held at Izzy’s Fish & Oyster, a restaurant on Miami Beach. It was a cooking class with Chef Jamie DeRosa where he taught 40 kids and their families how to create some simple healthy dishes at home.”

- Dianne Rubin, Business Systems Analyst

Stay Updated: New and Improved Features for Office 365

Learn more about Microsoft Office 365 features that are being added this year, and get links to additional content to help you take advantage of these improvements and additions.

Visit miami.edu/office365news for updates!
Kudos: Ismael Pimienta

Congratulations to Ismael, who presented our University-wide Office 365 migration experience and beyond at Microsoft EduDays 2017!

Announcement: Welcoming New Pups to the Family!

“Ms. Andrea Byrd recently welcome a pack of furry grandkids to her family. Her loveable canine daughter Kiki had a litter of puppies. The new family is doing great! Congratulations!”

- Alina Noda, Office Supervisor for IT Business Operations
Milestones:
A Super Bowl Encounter with the Inventor of Fiber Optics, Dr. Thomas Mensah

“A few weeks ago, I flew to Houston to watch the epic Super Bowl LI game between the New England Patriots and the Atlanta Falcons, and to attend the legendary Ray Lewis (NFL Pro Bowler - Defensive Player - #52 and UM Alumni) Pre-Super Bowl reception party on Saturday, February 4, 2017.

This was undoubtedly the most exciting football weekend of my life accentuated by the greatest comeback in NFL game history. However, it was meeting with an attendee at the Super Bowl Party which left an indelible impression on my mind. As I was walking in one of the hospitality tents looking at the NFL exhibits, I saw a stately looking gentleman with a small entourage of people around him. As we were passing by each other, we courteously acknowledged each other with gracious “good evening” remarks. Immediately after that – and as if destiny had arranged this meeting – the gentleman explained to me that he was being hosted here on his visit by the contingency surrounding him. Out of curiosity, I asked him what line of business he was in. He then proceeded to tell me that he was the co-inventor of Fiber Optics. I could not believe what I was hearing, so I asked him what was his name. He told me Dr. Thomas Mensah. He could clearly see that I was in amazement, so he invited me to his designated space in the tent where he and his contingency were being accommodated. I quickly gathered my composure and said to him, “Dr. Thomas, you know February is ‘Black History Month’ so I would like to take a picture with you to mark this occasion.” He obliged my request, and asked one of his assistants to bring over a copy of his book for the photograph. The picture taken with the eminent Dr. Mensah featured his book entitled The Right Stuff Comes In Black, Too.

One might ask: What is so exciting about this meeting? Well, there were many celebrities at this party, entertainers, actors/actresses, and business men and women. However, I was most excited about the fact that I encountered the co-inventor of Fiber Optics, a black man at the beginning of the 2017 February ‘Black History Month’ celebration at all of the places in the world Ray Lewis’ Super Bowl Party in Houston. Dr. Mensah is a technological genius and innovator with several technological patents. I know we all work in the field of Information Technology, but Fiber Optics is the medium through which we are able to stream movies and videos, listen to our favorite radio stations anywhere on or cellular phones, use and adopt to the convenience of cloud computing and automation, collaborate with our friends and family via social media networks, and much more. This is all made possible by the data throughout rate of Fiber Optics technology. And that why I am so excited about meeting Dr. Thomas Mensah.

After speaking with me on multiple phone calls, Dr. Mensah has subsequently asked me to work with his marketing team to promote and develop a marketing strategy to appeal to young people as they prepare for the release of the second and revised copy of his book entitled The Right Stuff Comes In Black, Too.”

- Kareem Ali, Sr. System Administrator
ANNOUNCEMENTS & MILESTONES

An IT Story: Submitted by Pavel Hernandez

Install LOVE on the HUMAN Computer
- Author Unknown

Customer: I really need some help. After much consideration, I’ve decided to install LOVE. Can you guide me through the process?

Tech Support: Yes, I can help you. Are you ready to proceed?

Customer: Well, I’m not very technical, but I think I’m ready to install it now. What do I do?

Tech Support: The first step is to open your HEART. Have you located your HEART?

Customer: Yes, I have, but there are several other programs running right now. Is it okay to install while they are running?

Tech Support: What programs are running?

Customer: Let’s see… I have PAST-HURT.EXE, LOW-ESTEEM.EXE, GRUDGE.EXE, and RESENTMENT.EXE running now.

Tech Support: No problem. LOVE will gradually erase PAST-HURT.EXE from your current operating system. It may remain in your permanent memory, but it will no longer disrupt other programs. LOVE will eventually overwrite LOW-ESTEEM.EXE with a module of its own called HIGH-ESTEEM.EXE. However, you have to completely turn off GRUDGE.EXE and RESENTMENT.EXE. Those programs prevent LOVE from being properly installed. Can you turn those off?

Customer: I don’t know how to turn them off. Can you tell me how?

Tech Support: My pleasure. Go to your Start menu and invoke FORGIVENESS.EXE. Do this as many times as necessary until it’s erased the programs you don’t want.

Customer: Okay, now LOVE has started installing itself automatically. Is that normal?

Tech Support: Yes. You should receive a message that says it will stay installed for the life of your HEART. Do you see that message?

Customer: Yes, I do. Is it completely installed?

Tech Support: Yes, but remember that you have only the base program. You need to begin connecting to other HEARTs in order to get the upgrades.

Customer: Oops. I have an error message already. What should I do?

Tech Support: What does the message say?

Customer: It says, “ERROR 412-PROGRAM NOT RUN ON INTERNAL COMPONENTS.” What does that mean?

Tech Support: Don’t worry, that’s a common problem. It means that the LOVE program is set up to run on external HEARTs but has not yet been run on your HEART. It is one of those complicated programming things, but in non-technical terms it means you have to “LOVE” your own machine before it can “LOVE” others.

Customer: So what should I do?

Tech Support: Can you pull down the directory called “SELF-ACCEPTANCE”?

Customer: Yes, I have it.

Tech Support: Excellent. You’re getting good at this. Now, click on the following files and then copy them to the “MYHEART” directory: FORGIVE-SELF.DOC, REALIZE-WORTH.TXT, and ACKNOWLEDGE-LIMITATIONS.DOC. The system will overwrite any conflicting files and begin patching any faulty programming. Also, you need to delete SELF-CRITICISM.EXE from all directories, and then empty your recycle bin afterwards to make sure it is completely gone and never comes back.

Customer: Got it. Hey! My HEART is filling up with new files. SMILE.MP3 is playing on my monitor right now and it shows that PEACE.EXE, and CONTENTMENT.EXE are copying themselves all over my HEART. Is this normal?

Tech Support: Sometimes. For others it takes a while, but eventually everything gets downloaded at the proper time. So, LOVE is installed and running. You should be able to handle it from here. Ah, one more thing.

Customer: Yes?

Tech Support: LOVE is freeware. Be sure to give it and its various modules to everybody you meet. They will in turn share it with other people and they will return some similarly cool modules back to you.

Customer: I will! Thanks for your help!
Reminder: UMIT Recognition Buttons

The Goals:
To recognize employees who exhibit UMIT core values, and to create a culture where personal gratitude is expressed.

The Idea:
Recognition from anyone to anyone

How It Works:
Get buttons from one of these people...

Maggie Ortiz:
1050 Gables One Tower
Coral Gables Campus

Lourdes Naya:
150 Dominion Parking Garage
Medical Campus

Tania Rodriguez:
148 Ungar
Coral Gables Campus

We will not be tracking who gets buttons. Receive a button. Pass it on.

Have questions? Contact UMIT Communications: itcomms@miami.edu.
CONTRIBUTE
TO OUR NEWSLETTER

Staff Photos:
Demonstrate the spirit of the UMIT department! Share photos from a staff event, a team snapshot, etc. These are usually included in the “UMIT Announcements & Milestones” section, but we also select a staff submission for the cover of the newsletter each month!

UMIT Personal Milestones:
Do you have any recent personal milestones you’d like to share with UMIT? Marriages, engagements, births, graduations, etc. If so, provide a quick summary of the milestone, and/or photos.

UMIT in the Community:
Are you involved in community service, or community activities? If so, provide a quick summary, and/or submit photos.

UMIT Kudos:
Would you like to recognize team members, an individual, colleagues, or staff for a job well done on a project, implementation, or anything else? Send a quick note of recognition, and/or photos.

UMIT in the Kitchen:
UMITers sure do love to cook! Share your favorite dishes with us. Please submit your personal recipes with photos.

EMAIL YOUR CONTRIBUTIONS TO
UMITNEWSLETTER
@MIAMI.EDU