





BOX Documentation

Learn It

Point Solutions - Support Gables One Suite 1100

UMIT Helpdesk (305) 284-2944

Technical Support Email itsupportcenter@miami.edu

Title / Link	File Type	Topics Covered
<u>FAQ</u>	 Link	A list of frequently asked questions related to Box.
<u>Known Issues</u>	 Link	Up to date information on known issues using Box and possible solutions.
<u>Claiming Existing Accounts</u>	 PDF	Information on how to claim your Box account if you've created a personal one using your @miami.edu email.
<u>Box Tutorial Videos</u>	 Link	Collection of videos to help guide you through using Box.
<u>Box Help</u>	 Link	Help page which covers topics such as set up, uploading, sharing and collaborating, privacy, policies, troubleshooting issues, and more.
<u>Box HIPPA / HITECH Compliance</u>	 Link	Information on Box's HIPAA and HITECH compliance.
<u>Box Mobile Pin</u>	 PDF	Information on security measures with Box on mobile devices.

Box Permission Controls



Link

Information on how to grant users folder permissions based on your needs.

Box Online Video Course



Link

Online video course from Lynda.com.
