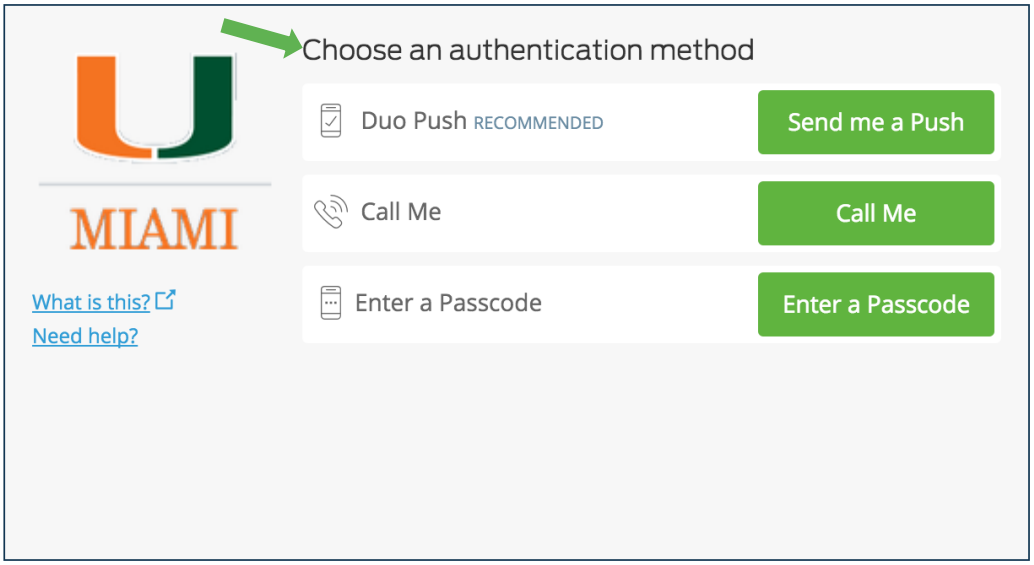
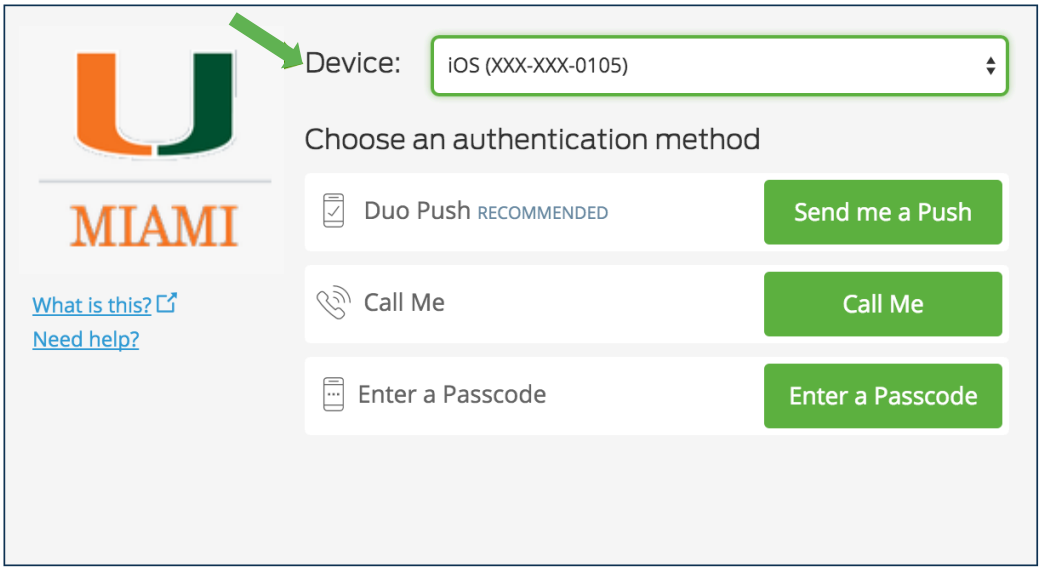
Duo Multi-Factor Authentication (MFA): **Using the Authentication Prompt**

The authentication prompt lets you choose how to verify your identity each time you log in.

Supported Browsers: Chrome, Firefox, Safari, Internet Explorer 8 or later, and/or Opera.



If you have more than one device enrolled, you'll see a device selector.

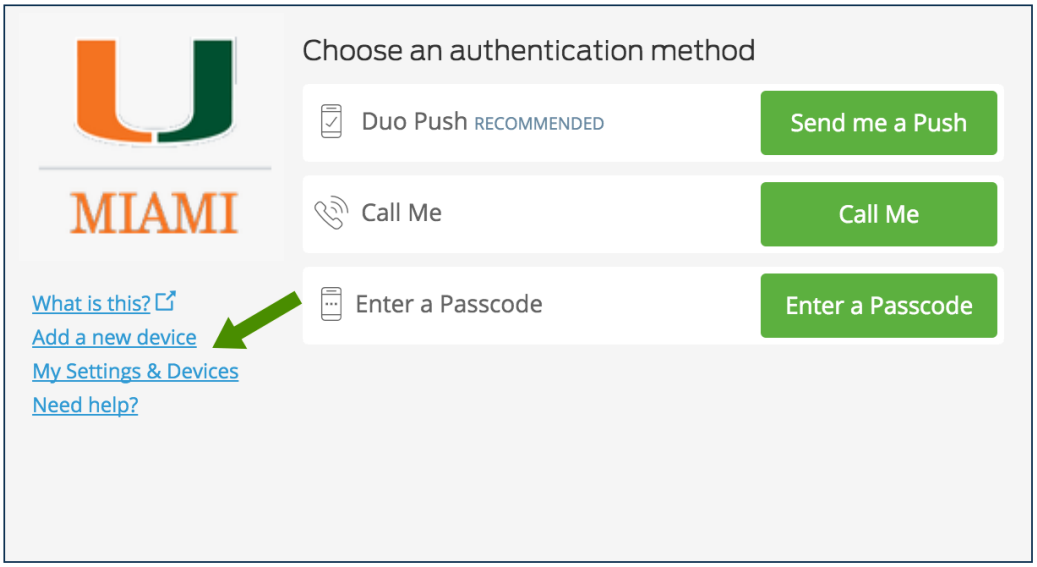


Select the device you want to use and then choose your authentication method.

Method	Description
Duo Push	Pushes a login request to your phone or tablet (if you have the Duo Mobile app installed and activated on your iPhone, Android, or BlackBerry device). Just review the request and tap "**Approve**" to log in.
Call Me	Authenticate via phone callback.
Enter a Passcode	Log in using a passcode, either generated with Duo Mobile, sent via SMS, generated by your hardware token, or provided by an administrator. Click "**Send codes**" to get a new batch of passcodes texted to your phone.

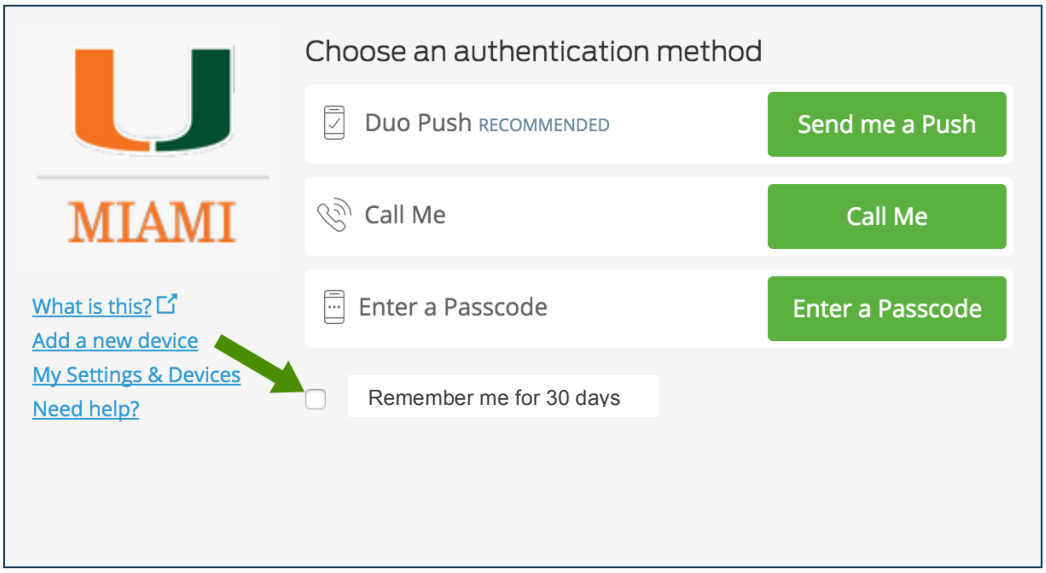
Self-Service Options

You can add an additional authentication device by clicking the "**Add a new device**" link, or update your setting and remove authentication methods by clicking "**My Settings & Devices**."



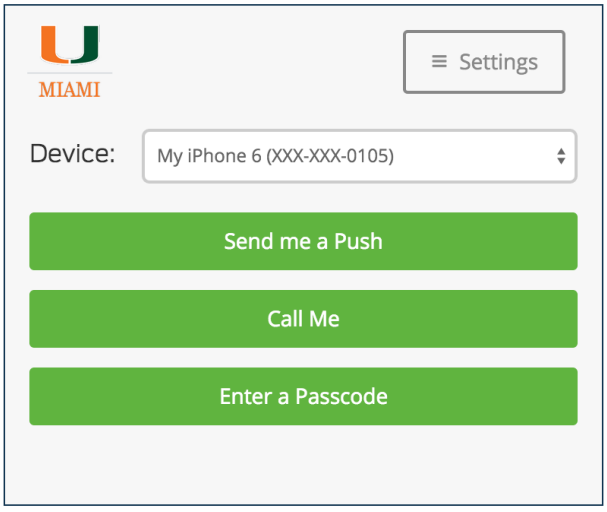
Trusted Devices

You'll also see a "**Remember me for 30 days**" option. If you check this box when authenticating, you won't need to perform Duo second-factor authentication again for the duration specified on the prompt.

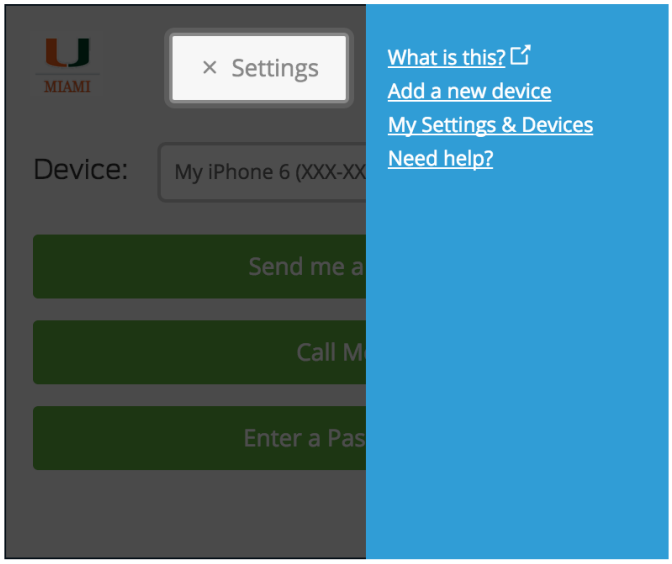


Authenticating from Smaller Screens

If you're logging in with Duo from a device with a smaller screen (like a tablet) or small browser window then your authentication prompt may look slightly different. Don't worry! All the devices and options shown in the full-size prompt are available for use, and you can enroll and manage devices by following the same steps.



Access "**Add a New Device**" or "**My Settings & Devices**" by clicking the "**Settings**" button at the top. Click the "**X**" on the Settings button to return to the authentication prompt.



Software Updates

You may be prompted to update outdated browser or plugin software when authenticating. You can take a few minutes to update your web browser, Flash, or Java version to the most recent before authenticating, or choose to update later and continue on to the protected resource.