

Enterprise Remote Access/SSL VPN Access Client Installation Instructions

For PC (Windows)

1. Install the Pulse Secure client from our hosted web URL: <https://miami.box.com/vpn>
2. Launch and add connection details to the VPN client:
 - a. Type: **Policy Secure or Connect Secure**
 - b. Name: **UM**
 - c. Server URL: **remote.miami.edu**
3. Select *Connect*
 - a. A Web browser (Internet Explorer/Firefox) should be launched, which will show the CaneID/SSO login screen.
 - b. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. Accept Java and ActiveX related prompts (about 3 of them) to allow web browser to run/modify/execute Pulse Client.
5. If all is OK, the browser window should automatically close and Pulse Secure should create the VPN connection.
 - a. A managed VPN connection should be deployed to the client called "UM OneNet."
 - b. Either of the two connections can be used to connect in a future connection attempt.

For Mac

1. Install the Pulse Secure client from our hosted web URL: <https://miami.box.com/vpn>
2. Launch and add connection details to the client.
 - a. Type: **Policy Secure or Connect Secure**
 - b. Name: **UM**
 - c. Server URL: **remote.miami.edu**
3. Select *Connect*
 - a. A Web browser (Safari/Firefox) should be launched which will show the CaneID/SSO login screen.
 - b. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. Accept Java related prompts (about 3 of them) to allow web browser to run/modify/execute Pulse Client.
5. If the connection does not work the first time around:
 - a. In the Safari browser menu bar, select *Safari > Preferences > Security > Java*
 - b. Modify the site entry, remote.miami.edu, to execute Java in "Unsafe mode" from the dropdown box.
 - c. Select *Done* and try re-connecting from step 4 above.
6. If all is OK, the browser window should automatically close and Pulse Secure should

create the VPN connection.

- a. A managed VPN connection should be deployed to the client called “UM OneNet.”
- b. Either of the two connections can be used to connect in a future connection attempt.

For iOS and/or Android

1. Install the Pulse Secure client from the Apple App Store or Google Play Store.
2. From the device’s web browser (Safari/Chrome), visit <https://remote.miami.edu>.
3. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. If successful, select the *VPN* > item in the resulting menu page.
 - a. If the VPN client was previously installed, it should launch the Pulse Secure client and create the VPN connection.
 - b. If it’s the first time running, the client may prompt for a software license agreement acceptance and pre-populate the settings for first time use.
 - c. If it doesn’t, enter only the following settings:
 - i. For adding a connection:
 1. Connection Name: **UM**
 2. URL: **remote.miami.edu**
 3. Select *Save* and *Connect*