Enterprise Remote Access/SSL VPN Access
Client Installation Instructions

For PC (Windows)

1. Install the Pulse Secure client from our hosted web URL: https://miami.box.com/vpn
2. Launch and add connection details to the VPN client:
   a. Type: Policy Secure or Connect Secure
   b. Name: UM
   c. Server URL: remote.miami.edu
3. Select Connect
   a. A Web browser (Internet Explorer/Firefox) should be launched, which will show the CaneID/SSO login screen.
   b. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. Accept Java and ActiveX related prompts (about 3 of them) to allow web browser to run/modify/execute Pulse Client.
5. If all is OK, the browser window should automatically close and Pulse Secure should create the VPN connection.
   a. A managed VPN connection should be deployed to the client called “UM OneNet.”
   b. Either of the two connections can be used to connect in a future connection attempt.

For Mac

1. Install the Pulse Secure client from our hosted web URL: https://miami.box.com/vpn
2. Launch and add connection details to the client.
   a. Type: Policy Secure or Connect Secure
   b. Name: UM
   c. Server URL: remote.miami.edu
3. Select Connect
   a. A Web browser (Safari/Firefox) should be launched which will show the CaneID/SSO login screen.
   b. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. Accept Java related prompts (about 3 of them) to allow web browser to run/modify/execute Pulse Client.
5. If the connection does not work the first time around:
   a. In the Safari browser menu bar, select Safari > Preferences > Security > Java
   b. Modify the site entry, remote.miami.edu, to execute Java in “Unsafe mode” from the dropdown box.
   c. Select Done and try re-connecting from step 4 above.
6. If all is OK, the browser window should automatically close and Pulse Secure should
create the VPN connection.
   a. A managed VPN connection should be deployed to the client called “UM OneNet.”
   b. Either of the two connections can be used to connect in a future connection attempt.

For iOS and/or Android

1. Install the Pulse Secure client from the Apple App Store or Google Play Store.
2. From the device’s web browser (Safari/Chrome), visit https://remote.miami.edu.
3. To authenticate, enter your CaneID credentials and Multi-Factor Authentication information (if applicable).
4. If successful, select the VPN > item in the resulting menu page.
   a. If the VPN client was previously installed, it should launch the Pulse Secure client and create the VPN connection.
   b. If it’s the first time running, the client may prompt for a software license agreement acceptance and pre-populate the settings for first time use.
   c. If it doesn’t, enter only the following settings:
      i. For adding a connection:
         1. Connection Name: UM
         2. URL: remote.miami.edu
         3. Select Save and Connect