Internet Browsers

How to clear cache on your browser
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Clearing Cache In Your Browser

If you are having difficulty accessing certain University websites or logging into your University account it may be a result of your Internet browser’s cache. The cache is contains stored information the browser may use to quickly access a certain site in the future. Clearing a web browser’s cache will delete the saved information and force a fresh copy of the site or the site’s content to download.

To clear the cache in your browser please follow the steps below.

**Chrome**

1. In the top-right corner of the browser, click the Chrome menu.
2. Select *More tools > Clear browsing data*. 

![Chrome menu with Clear Browsing Data option highlighted](image)
4. In the box that comes up, mark the checkboxes for the types of information you want to remove.

![Clear browsing data dialog]

5. Use the menu at the top to select the amount of data that you want to delete. Selecting **beginning of time** deletes everything in your cache.

![Menu options]
7. Click Clear browsing data.
Safari

1. In the top left corner, select **Safari > Preferences.**

2. Click the **Privacy** tab at the top of the window that appears. Click the button **Remove All Website Data....**
3. Click **Remove Now** in the window that appears.
Firefox

1. In the top right corner, click the menu button and choose **Options or Preferences**.
2. Click the **Advanced** panel.
3. Click the **Network** tab.
4. In the Cached Web Content section, click **Clear Now**.

5. Click **OK** to save your changes.
1. In the top right corner of the browser, click the gear icon.
2. Select **Safety > Delete browsing history...**
3. Uncheck **Preserve Favorites website data**. Check **Temporary Internet files and website files** and **Cookies and website data**, and anything else from the list you’d like to clear.

4. Click **Delete** at the bottom of the list.

![Delete Browsing History dialog box](image)

5. The browser will notify you with a message along the bottom of the window when the cache has been cleared.

![Internet Explorer has finished deleting the selected browsing history.](image)